U.S. PURCHASERS' QUESTIONNAIRE

MULTILAYERED WOOD FLOORING FROM CHINA

This questionnaire must be received by the Commission by no later than August 10, 2011

See page 4 of the Instruction Booklet for filing instructions.

The information called for in this questionnaire is for use by the United States International Trade Commission in connection with its countervailing duty and antidumping duty investigations concerning multilayered wood flooring from China (Inv. No. 701-TA-476 and 731-TA-1179 (Final)). The information requested in the questionnaire is requested under the authority of the Tariff Act of 1930, title VII. This report is mandatory and failure to reply as directed can result in a subpoena or other order to compel the submission of records or information in your possession (19 U.S.C. § 1333(a)). Further information on this questionnaire can be obtained from James Fetzer (202-708-5403, james.fetzer@usitc.gov).

Name of firm

	State Zip Cod	le
World Wide We	eb address	
	chased multilayered wood flooring (as defined in the instruction) at any time since January 1, 2008?	on booklet) from <u>any</u> source
NO (Sig	gn the certification below and promptly return only this page of the q	uestionnaire to the Commission)
	ead the instruction booklet carefully, complete all parts of the question estionnaire to the Commission so as to be received by the date indicate the commission is a second of the commission o	
-	CERTIFICATION	_
	herein supplied in response to this questionnaire is complete	
lief and understand the omitting this certificati action provided in this	at the information submitted is subject to audit and verification. I also grant consent for the Commission, and its employees questionnaire and throughout this proceeding in any other	ion by the Commission. loyees and contract personnel, to use
lief and understand the bmitting this certificate that in this mmission on the same towledge that information, its employees, calling the records of the dings relating to the p	at the information submitted is subject to audit and verification. I also grant consent for the Commission, and its empl	ion by the Commission. Toyees and contract personnel, to use r import-injury proceedings conducte a new this proceeding may be used by Commission employees, for developing tion is submitted, or in internal audits
lief and understand the bmitting this certificate that in this mmission on the same towledge that information, its employees, calling the records of the dings relating to the p	at the information submitted is subject to audit and verificate from I also grant consent for the Commission, and its employees and throughout this proceeding in any other or similar merchandise. Ition submitted in this questionnaire response and through and contract personnel who are acting in the capacity of this proceeding or related proceedings for which this information of the Commission pursuant to 5 through and operations of the Commission pursuant to 5 through a con-disclosure agreements.	ion by the Commission. Toyees and contract personnel, to use r import-injury proceedings conducte a nout this proceeding may be used by Commission employees, for developintion is submitted, or in internal audits
lief and understand the comitting this certificate that in provided in this mmission on the same towledge that informatission, its employees, dining the records of the dings relating to the pet personnel will sign necession.	at the information submitted is subject to audit and verificate from I also grant consent for the Commission, and its employees and throughout this proceeding in any other or similar merchandise. Ition submitted in this questionnaire response and through and contract personnel who are acting in the capacity of this proceeding or related proceedings for which this information of the Commission pursuant to 5 through and operations of the Commission pursuant to 5 through a con-disclosure agreements.	ion by the Commission. loyees and contract personnel, to use r import-injury proceedings conducted this proceeding may be used by Commission employees, for developing tion is submitted, or in internal audits U.S.C. Appendix 3. I understand that
lief and understand the comitting this certificate that in provided in this mmission on the same towledge that informatission, its employees, dining the records of the dings relating to the pet personnel will sign necession.	at the information submitted is subject to audit and verificate for I also grant consent for the Commission, and its employees and throughout this proceeding in any other or similar merchandise. Ition submitted in this questionnaire response and through and contract personnel who are acting in the capacity of Cois proceeding or related proceedings for which this informative rograms and operations of the Commission pursuant to 5 in the capacity of Commission pursuant to 5 in the capacity of Commission pursuant to 5 in the Commission pur	ion by the Commission. loyees and contract personnel, to us r import-injury proceedings conduct this proceeding may be used be Commission employees, for developition is submitted, or in internal audit U.S.C. Appendix 3. I understand th

PART I.—GENERAL INFORMATION

The questions in this questionnaire have been reviewed with market participants to ensure that issues of concern are adequately addressed and that data requests are sufficient, meaningful, and as limited as possible. Public reporting burden for this questionnaire is estimated to average 25 hours per response, including the time for reviewing instructions, searching existing data sources, gathering the data needed, and completing and reviewing the questionnaire. Send comments regarding the accuracy of this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Office of Investigations, U.S. International Trade Commission, 500 E Street, SW, Washington, DC 20436.

I-1a.		<u>OMB statistics.</u> Please report the actual number of hours required and the cost to your firm of preparing the reply to this questionnaire and completing the form.					
				hours	dollars		
I-1b.	questionnaire		ted in any comments you arity of specific questions ve address.				
I-2.	questionnaire	(see page 3 of the i	de the name and address of instruction booklet for replace stock exchange and trad	orting guidelines).			
I-3.	Ownership	Is your firm owned	l, in whole or in part, by a	ny other firm?			
	□ No	<u> </u>	following information.				
		i esList tile	Tollowing information.				
	Firm name		Address		Extent of ownership		
I-4.	domestic or fo	oreign, which are en ates or which are en	exportersDoes your firm ngaged in importing multile ngaged in exporting multile	layered wood floor	ring from China into		
	☐ No	YesList the	following information.				
	Firm name		Address	<u>Affilia</u>	<u>ation</u>		
	-						
	_						

PART I.--GENERAL INFORMATION--Continued

other than China into the	ch are engaged in importing mu	your firm have any related firms, eit ltilayered wood flooring from coun aged in exporting multilayered woo tates?
□ No □ Yes-	-List the following information.	
Firm name and country	Address	<u>Affiliation</u>
are engaged in the produ	oes your firm have any related finction of multilayered wood floor-List the following information.	
are engaged in the produ	action of multilayered wood floo	ring?
are engaged in the produ	ection of multilayered wood floor-List the following information.	oring?
are engaged in the produ	ection of multilayered wood floor-List the following information.	oring?

PART II.--<u>PURCHASES</u>

Name and title:				
Please indicate the manner by which parts II to IV with questions regarding				al responsible
E-mail:		Telephone: (()	
Fax: ()				
-1. PurchasesReport, as indicated beloagent or broker) of multilayered wood	d flooring. Re	port based on de	elivery date, r	
Quantity (in 1,000 se	<i>quare feet</i>) an	d value (<i>in dol</i>	lars)	
ltem	2008	2009	2010	JanJun. 2011
Purchases of multilayered wood looring produced in The United States: Quantity				
Value				
China (EXCEPT for product produced by Zhejiang Layo Wood Industry, Zhejiang Yuhua Timber, and the Samling Group ¹): Quantity				
Value				
China (ONLY for product produced by Zhejiang Layo Wood Industry): Quantity				
Value				
China (ONLY for product produced by Zhejiang Yuhua Timber): Quantity				
Value				
China (ONLY for product produced by the Samling Group): Quantity				
Value				
All other countries: ¹ Quantity				
Value				
¹ The Samling Group consists of the follow (Zhongshan) Co., Ltd., Riverside Plywood (Labuan) Limited, Samling Riverside Co., ¹ Please identify these countries:	d Corporation, Ltd., and Suzh	Samling Elegar nou Times Floo	nt Living Tradi	ng

PART II.--PURCHASES--Continued

II-2. <u>Changes in purchasing patterns.</u>—Please indicate how the relative levels of your firm's purchases of multilayered wood flooring from different sources (both domestic and foreign) have changed in the last three years.

Source of purchases	Trend	Explanation for trend
	Decreased	
The United States	☐ Increased	
	☐ Constant	
	☐ Fluctuated	
	Decreased	
	☐ Increased	
China	☐ Constant	
	☐ Fluctuated	
	Decreased	
	☐ Increased	
All other countries	☐ Constant	
	☐ Fluctuated	
durchases from one country nly one country, please expla		as purchased multilayered wood flooring so.

PART II.--PURCHASES--Continued

II-4. **Supplier identification.--**Please identify below the names and addresses of your firm's **FIVE** largest suppliers for multilayered wood flooring since 2008. Please also provide the name and telephone number of a contact person and the share of the quantity of your firm's total shipments of multilayered wood flooring that each of these suppliers accounted for in 2010.

No.	Supplier's name	City and state	Contact person	Telephone number or e-mail address	Share of 2010 purchases (%)
1					%
2					%
3					%
4					%
5					%

PART III.--MARKET CHARACTERISTICS AND PURCHASING PRACTICES

•	<u>Firm type.</u> Which of the following best describes your firm as a purchaser of multilayered wood flooring (check all that apply)?
	Distributor Builder Big box/home center Other retailer Other (Describe:
•	<u>Competition for sales.</u> If you are a <u>distributor</u> or <u>reseller</u> of multilayered wood flooring, do you compete for sales to your customers with the manufacturers or importers from which you purchase multilayered wood flooring?
	☐ No ☐ YesPlease describe
	<u>Types of customers.</u> If your firm is a <u>distributor</u> or <u>reseller</u> of multilayered wood flooring, what are the major types of consumers to which you sell multilayered wood flooring?
	End uses -If your firm is an end user of multilayered wood flooring, list in order of quantity of

III-4. <u>End uses.--</u>If your firm is an end user of multilayered wood flooring, list in order of quantity of multilayered wood flooring consumed, the top 3 products for which your firm purchases multilayered wood flooring as a component part or input. Please indicate what percentage of the total cost is accounted for by multilayered wood flooring and other inputs.

	Share of total cost in you produce a			
Product(s) you produce	Multilayered wood flooring (percent)	Other inputs (percent)	Total	
New home construction	%	%	100%	
Installation for remodeling	%	%	100%	
3.	%	%	100%	
4.	%	%	100%	
5.	%	%	100%	

III-5.	<u>Deman</u>	id for end i	ise prou	<u></u>			
	(a)	If your firm is an end user of multilayered wood flooring, has the demand for your firm's final products incorporating multilayered wood flooring changed since January 1, 2008?					
		Increas	sed	Decreased	☐ Fluctuate	ed No change	
	(b)	Has this h	ad any e	ffect on your firm's	demand for m	ultilayered wood flooring?	
		☐ No		YesPlease descri	be.		
	a		.1		d for multilaria	and mand flagging?	
III-6.	Substi	tutesCan	other pr	oducts be substitute	a for mulinaye	red wood nooring?	
III-6.	Substi	<u>tutes</u> Can ☐ No	other pr	oducts be substitute YesPlease fill ou	•	<u> </u>	
III-6.	Substit	□ No	End	_	t the table belo	<u> </u>	
1. III-6.		□ No	End	YesPlease fill ou	t the table belo	ges in the prices of this substitut the price for multilayered wood	
		□ No	End	YesPlease fill ou	Have chan affected	ges in the prices of this substitut the price for multilayered wood flooring?	
		□ No	End	YesPlease fill ou	Have chan affected	ges in the prices of this substitut the price for multilayered wood flooring?	
1.		□ No	End	YesPlease fill ou	Have chan affected	ges in the prices of this substitut the price for multilayered wood flooring? Yes Yes—please explain.	
1.		□ No	End	YesPlease fill ou	Have chan affected	ges in the prices of this substitut the price for multilayered wood flooring? Yes Yes—please explain.	

III-7.	<u>Demand trends</u>								
	(a)	How has the demand <u>within</u> the United States for multilayered wood flooring changed since January 1, 2008? What principal factors affect changes in demand?							
		☐ Increased	Decreased	Fluctuated	☐ No change				
	(b)	How has the demand <u>outside</u> the United States for multilayered wood flooring changed since January 1, 2008? What principal factors affect changes in demand?							
		☐ Increased	Decreased	Fluctuated	☐ No change				
III-8.					act that is produced in the				
		States an important at apply)?	it factor in your firm	's purchases of mult	ilayered wood flooring (check				
		government purchases of n	nases under "Buy Ar nultilayered wood flo	merican" provisions) ooring.	ulation (for example, . This involves percent of				
		YesPurchases of domestic product are not required by law or regulation, but are by your customers. This involves percent of all purchases of multilayered wood flooring. YesPurchases of domestic product are required for other reasons (please specify these reasons below). This involves percent of all purchases of multilayered wood flooring.							
		-							

III-9	Conditions of competition						
	(a)		ayered wood flooring market subject to business cycles or conditions of other than the changes in the overall economy?				
		☐ No	YesPlea	se explain and esti	mate the duration of a	ny such cycle.	
	(b)		siness cycles or c ce January 1, 200	-	etition for multilayered	d wood flooring	
		□ No	YesPlea	se explain any suc	h changes.		
III-10.	<u>Decisions based on producer</u> Does your firm, and to the extent that you know, do your customers make purchasing decisions involving multilayered wood flooring based on the producer of the multilayered wood flooring you purchase?						
	Your fi	irm:	Always	Usually	Sometimes	Never	
	Your c	ustomers:	Always	Usually	Sometimes	Never	
	If at least sometimes, please discuss how your firm or your customers determine the producer and why this information is important.						
	Your firm:						
	Your c	ustomers:					

III-11.	1-11. <u>Decisions based on country-of-origin</u> Does your firm, and to the extent that you known your customers make purchasing decisions involving multilayered wood flooring based country of origin of the multilayered wood flooring you purchase?							
	Your fi	rm:	Always	Usually	Sometimes	Never		
	Your co	ustomers:	Always	Usually	Sometimes	Never		
		ast sometimes is information		ow your firm or y	your customers deterr	mine the source and		
	Your fi	rm:						
	Your co	ustomers:						
III-12.	Purcha	nsing frequen	<u>cy</u>					
	(a)	How frequen	tly do you make p	ourchases?				
		☐ Daily	Weekly	Monthly	Quarterly A	Annually		
		Other (specify))						
	(b)	Have you ma 2008? ☐ No	de significant cha		hasing patterns (e.g., f	frequency) since		
III-13.	Number purchase			w many suppliers	do you generally cont	act before making a		

III-14.	<u>Suppli</u>	er negotiations
	(a)	Do purchases of multilayered wood flooring usually involve negotiations between supplier and purchaser?
		☐ No ☐ YesPlease describe these negotiations. In your response, please comment on whether purchasers generally quote competing prices as part of the negotiation process.
	(b)	Does your firm tend to vary its purchases from a given supplier within a specified time period based on the price offered for that period?
		☐ No ☐ YesSpecify the time period.
III-15.	Chang	e in suppliersHave you changed suppliers since January 1, 2008?
	□ No	YesPlease list the supplier or suppliers and indicate whether the firm was added or dropped as a supplier. Also give the reasons for the change and how frequently you change suppliers.
III-16.		Ippliers. Are you aware of any new suppliers, either foreign or domestic, that have the market since January 1, 2008?
	☐ No	YesPlease identify the firms and indicate how you became aware of them

PART III.--MARKET CHARACTERISTICS AND PURCHASING PRACTICES--Continued

III-17. Supplier qualification

	(a) Do you req wood flooring		iers to be or to b	ecome certified or	qualified to se	ell multilayered
	☐ No	Yes	percent of pu	rchases in 2010	□Y	esall purchases
		actors that you				n process. Briefly quality of product
	(c) How long of	loes it take to q	ualify a new sup	plier? days.		
	_	_		est Stewardship Co	uncil (FSC ce	ertification)?
	□No			rchases in 2010	•	esall purchases
III-18.	attempts to cer		heir multilayere	ve any domestic or d wood flooring wi		ucers failed in their or have any
	☐ No		•	firms, the countrie the certification/qu	•	are located, and the ocess.

PART III.--MARKET CHARACTERISTICS AND PURCHASING PRACTICES--Continued

III-19. <u>Purchasing factors</u>.--For the factors listed below, please rate each in terms of its importance in your purchase decision for multilayered wood flooring.

	Very important	Somewhat important	Not important
Availability			
Delivery terms			
Delivery time			
Discounts offered			
Extension of credit			
Price			
Minimum qty requirements			
Packaging			
Product consistency			
Quality meets industry standards			
Quality exceeds industry standards			
Product range			
Reliability of supply			
Technical support/service			
U.S. transportation costs			
Ease of installation			
Species			
Product style (ex. handscraped)			
Other (specify):			

			ciding from whom to purcha	e, the three major factors
			clude availability, extension	
			's product line, traditional su	
	1			
	2			
	3			
	Other factors o	r comments:		
III-21.		teristicsWhat charact ayered wood flooring?	eristics does your firm cons	ider when determining the
	-			
III-22.				n purchase the multilayered
	wood flooring th	nat is offered at the lower	est price?	
	wood flooring th	at is offered at the lower	est price?	Never
III-23.	Always Price leaders.— either upward or	Usually - A price leader is defined to downward, that is follows:	Sometimes ed as (1) one or more firms	that initiate a price change, one or more firms that have a
III-23.	Price leaders.— either upward or significant impasupplier. Please list the na	Usually - A price leader is defined downward, that is followed on prices. A price leader of any firms you commes of any firms you commes	Sometimes ed as (1) one or more firms owed by other firms, or (2) of ader does not necessarily ha	that initiate a price change, one or more firms that have a ve to be the lowest priced the multilayered wood flooring
III-23.	Price leaders.— either upward or significant impasupplier. Please list the na	Usually - A price leader is defined downward, that is followed on prices. A price leader of any firms you commes of any firms you commes	Sometimes ed as (1) one or more firms owed by other firms, or (2) cader does not necessarily had onsidered price leaders in the	that initiate a price change, one or more firms that have a ve to be the lowest priced the multilayered wood flooring
III-23.	Price leaders.— either upward or significant impasupplier. Please list the na	Usually - A price leader is defined downward, that is followed on prices. A price leader of any firms you commes of any firms you commes	Sometimes ed as (1) one or more firms owed by other firms, or (2) cader does not necessarily had onsidered price leaders in the	that initiate a price change, one or more firms that have a ve to be the lowest priced the multilayered wood flooring

III-24.	Product changes -Have there been any significant changes in the product range, product mix, or marketing (including sales over the internet) of multilayered wood flooring since January 1, 2008?
	☐ No ☐ YesPlease describe and quantify if possible.
III-25.	<u>Face thickness interchangeability.</u> -Does your firm view multilayered wood flooring with essentially the same species and dimensions specifications except for minor differences in face thickness (ex. 1.6 to 2 mm) to be interchangeable (<i>i.e.</i> , can they physically be used in the same applications)?
	□ No—Please explain. □ Yes.
III-26.	Ply interchangeability. -Does your firm view multilayered wood flooring with essentially the same species and dimensions specifications except for differences in the number of plys (ex. 5 to 7 plys) to be interchangeable (<i>i.e.</i> , can they physically be used in the same applications)?
	☐ No—Please explain. ☐ Yes.

PART IV.—PRODUCT COMPARISONS

United States					
☐ China					
Other countries	(Please specify _				
Interchangeability States and in other capplications)? Please country-pair are alway interchangeable, "S' that the products are a specified country-pair are products are a specified country-pair are as a specified country-	countries intercha se indicate below ways interchangea to indicate that the never interchange	ingeable (i.e., or, using "A" to ible, "F" to ind the products an	can they physic indicate that the licate that the p re <i>sometimes</i> in	cally be used in ne products fro products are <i>fre</i> nterchangeable	n the same om a specified equently e, "N" to indi
Country-pair	China	Brazil	Canada	Indonesia	Other cour
United States					
China					
Brazil					
Canada					
Indonesia					
' For any country- interchangeable, plea	pair producing mulase explain the fac	Itilayered wood for tors that limit or	flooring which is preclude interch	sometimes or n angeable use:	ever

PART IV.—PRODUCT COMPARISONS--Continued

IV-3. **Factors other than price.**--Are differences other than price (*i.e.*, quality, availability, transportation network, product range, technical support, *etc.*) between multilayered wood flooring produced in the United States and in other countries a significant factor in your firm's purchases of the products? Please indicate below, using "A" to indicate that such differences are *always* significant, "F" to indicate that such differences are *frequently* significant, "S" to indicate that such differences are *never* significant, and "0" to indicate *no familiarity* with products from a specified country-pair.¹

Country-pair	China	Brazil	Canada	Indonesia	Other countries
United States					
China					
Brazil					
Canada					
Indonesia					
your firm's sales of r disadvantages impa	r-pair for which factor multilayered wood flatted by such factors	looring, identify t	the country-pair	and report the a	dvantages or

PART IV.—PRODUCT COMPARISONS--Continued

flooring from	eferencesDo you or your customers ever specifically order multilayered wood none country in particular over other possible sources of supply?
□ No	YesPlease identify all relevant countries (including the United States and both subject and nonsubject foreign countries) from which you or you customers prefer to order, and indicate why multilayered wood flooring from these countries is preferred over product from other countries (please note the specific product in your response).
	of merchandiseAre certain grades/types/sizes of multilayered wood flooring om only a single source (domestic or foreign, including both subject and nonsubject
☐ No	YesPlease identify the source and the grade/type/size.
source althor	roduct not based on priceIf you purchased multilayered wood flooring from one ugh a comparable product was available from another source at a lower price, please reasons for doing so (please specify by country, including the United States and both

PART IV.—PRODUCT COMPARISONS -- Continued

IV-7. <u>Factor country comparisons.</u>--For the factors listed below, please rate how multilayered wood flooring produced in each country you identified in your response to the first question in Part IV compares with multilayered wood flooring produced in each of the other countries you identified (including the United States and both subject and nonsubject foreign countries).

	<u>Uni</u> coi	duct fr ted Sta mpared duct fr China	ates I to	<u>Uni</u> cor	duct fr ted Sta npared duct fr Brazil	tes I to	product fron United State compared to product fron Canada		ites I to om
Quality	Superior	Comparable	Inferior	Superior	Comparable	Inferior	Superior	Comparable	Inferior
Availability									
Delivery terms									
Delivery time									
Discounts offered									
Extension of credit									
Price ¹									
Minimum quantity requirements									
Packaging									
Product consistency									
Quality meets industry standards									
Quality exceeds industry standards									
Product range									
Reliability of supply									
Technical support/service									
U.S. transportation costs ¹									
Ease of installation									
Species									
Product style (ex. handscraped)									
Other (specify):									
·									

¹ A rating of superior on price and U.S. transportation costs indicates that the first country generally has lower prices/U.S. transportation costs than the second country.

PART IV.—PRODUCT COMPARISONS--Continued

	<u>Uni</u> coi pro	duct fr ted Sta mpared duct fr idones	ates d to om	<u>Uni</u> co	duct fr ted Sta mpared duct fr Other	ates I to	product fro China compared product fro Brazil		d to
Quality	Superior	Comparable	Inferior	Superior	Comparable	Inferior	Superior	Comparable	Inferior
Availability									
Delivery terms									
Delivery time									
Discounts offered									
Extension of credit									
Price ¹									
Minimum quantity requirements									
Packaging									
Product consistency									
Quality meets industry standards									
Quality exceeds industry standards									
Product range									
Reliability of supply									
Technical support/service									
U.S. transportation costs ¹									
Ease of installation									
Species									
Product style (ex. handscraped)									
Other (specify):									
	П	П		\Box	П				П

PART IV.—PRODUCT COMPARISONS--Continued

	coi pro	oduct fr China mpared oduct fr Canada	d to om	coi pro	duct fr China npared duct fr	d to om	product from China compared product from Other		d to
Quality	Superior	Comparable	Inferior	Superior	Comparable	Inferior	Superior	Comparable	Inferior
Availability									
Delivery terms									
Delivery time									
Discounts offered									
Extension of credit									
Price ¹									
Minimum quantity requirements									
Packaging									
Product consistency									
Quality meets industry standards									
Quality exceeds industry standards									
Product range									
Reliability of supply									
Technical support/service									
U.S. transportation costs ¹									
Ease of installation									
Species									
Product style (ex. handscraped)									
Other (specify):									

PART IV.—PRODUCT COMPARISONS--Continued

	coi pro	duct fr Brazil mpared duct fr Canada	d to om	coi pro	duct fr Brazil npared duct fr	d to om	product fro Brazil compared product fro Other		d to
Quality	Superior	Comparable	Inferior	Superior	Comparable	Inferior	Superior	Comparable	Inferior
Availability									
Delivery terms									
Delivery time									
Discounts offered									
Extension of credit									
Price ¹									
Minimum quantity requirements									
Packaging									
Product consistency									
Quality meets industry standards									
Quality exceeds industry standards									
Product range									
Reliability of supply									
Technical support/service									
U.S. transportation costs ¹									
Ease of installation									
Species									
Product style (ex. handscraped)									
Other (specify):									

PART IV.—PRODUCT COMPARISONS--Continued

	product from <u>Canada</u> compared to product from <u>Indonesia</u>			product from <u>Canada</u> compared to product from <u>Other</u>		product from Indonesia compared to product from Other			
Quality	Superior	Comparable	Inferior	Superior	Comparable	Inferior	Superior	Comparable	Inferior
Availability									
Delivery terms									
Delivery time									
Discounts offered									
Extension of credit									
Price ¹									
Minimum quantity requirements									
Packaging									
Product consistency									
Quality meets industry standards									
Quality exceeds industry standards									
Product range									
Reliability of supply									
Technical support/service									
U.S. transportation costs ¹									
Ease of installation									
Species									
Product style (ex. handscraped)									
Other (specify):									

PART IV.—PRODUCT COMPARISONS--Continued

IV-8. Minimum quality												
	(a)	How often does domestically produced multilayered wood flooring meet minimum quality specifications for your uses or your customers' uses?										
		Always Usually		Sometimes		Rarely or never						
	(b) How often does imported subject multilayered wood flooring meet minimum of specifications for your uses or your customers' uses?											
		Source	. ,	Always	Usually	Sometimes	Rarely or never					
		China										
	(c) How often does imported nonsubject multilayered wood flooring (<i>i.e.</i> , multilayered flooring from countries other than China) meet minimum quality specifications for uses or your customers' uses?											
		Source		Always	Usually	Sometimes	Rarely or never					
		Brazil										
		Canada										
		Indonesia										