UNITED STATES INTERNATIONAL TRADE COMMISSION

In the Matter of:

MULTILAYERED WOOD FLOORING FROM CHINA

Investigation Nos.: 701-TA-476 and 731-TA-1179 (Final)

REVISED AND CORRECTED COPY

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In the Matter of:)	
)	Investigation Nos.:
MULTILAYERED WOOD FLOORING)	701-TA-476 and
FROM CHINA)	731-TA-1179 (Final)

Wednesday, October 12, 2011

Room No. 101 U.S. International Trade Commission 500 E Street, S.W. Washington, D.C.

The hearing commenced, pursuant to notice, at 9:36 a.m., before the Commissioners of the United States International Trade Commission, the Honorable DEANNA TANNER OKUN, Chairman, presiding.

APPEARANCES:

On behalf of the International Trade Commission:

<u>Commissioners</u>:

DEANNA TANNER OKUN, CHAIRMAN IRVING A. WILLIAMSON, VICE CHAIRMAN CHARLOTTE R. LANE, COMMISSIONER DANIEL R. PEARSON, COMMISSIONER SHARA L. ARANOFF, COMMISSIONER DEAN A. PINKERT, COMMISSIONER

APPEARANCES: (Cont'd.)

<u>Staff</u>:

BILL BISHOP, HEARINGS AND MEETINGS COORDINATOR SHARON BELLAMY, HEARINGS AND MEETINGS ASSISTANT FRED RUGGLES, INVESTIGATOR JOANNA LO, INVESTIGATOR ALBERTO GOETZL, INTERNATIONAL TRADE ANALYST JAMES FETZER, ECONOMIST DAVID BOYLAND, ACCOUNTANT/AUDITOR MARY JANE ALVES, ATTORNEY GEOFFREY CARLSON, ATTORNEY JAMES MCCLURE, SUPERVISORY INVESTIGATOR

In Support of the Imposition of Antidumping Duties:

On behalf of The Coalition for American Hardwood Parity:

THOMAS S. DAVIS, President and Chief Executive Officer, Mannington Mills, Inc.

- KIM HOLM, President, Residential Business, Mannington Mills, Inc.
- DAN NATKIN, Director, Wood Business, Mannington Mills, Inc.

DONALD (DON) R. FINKELL, JR., Chief Executive Officer, Shaw Hardwood

JOHN S. ANDERSON, Vice President, Building Plastics, Inc.

JAMES P. DOUGAN, Senior Economist, Economic Consulting Services, LLC

JEFFREY S. LEVIN, Esquire Mondial Trade Compliance

APPEARANCES: (Cont'd.)

<u>In Opposition to the Imposition of Antidumping and</u> <u>Countervailing Duty Orders</u>:

On behalf of Metropolitan Hardwood Floors Inc., DPR International, LLC, Swiff-Train Company, LLC, Hallmark Hardwoods Inc., BR Custom Surface, Suncrest Supply, Real Wood Floors, LLC, Galleher Corp., Wood Flooring International, and Anhui Boya Bamboo & Wood Products Co., Ltd.:

JONATHAN TRAIN, Vice President, Swiff-Train Company, LLC; and President of the Alliance for Free Choice and Jobs in Flooring PAUL ANDERSON, President, Metropolitan Hardwood Floors Inc. ELIZABETH BALDWIN, Environmental Compliance Officer, Metropolitan Hardwood Floors Inc. KEVIN BOWEN, President, BR Custom Surface CLYDE ELBRECHT, President, Real Wood Floors, LLC JEFF HAMER, President, Galleher Corp. DAVE REICHWEIN, President, DPR International, LLC KEN ERVIN, Hardwood Flooring Manager, Flooring Services DON SAVOIE, Adirondack Wood Floors JOHN TROENDLE, President, Crescent Hardwood Supply, Inc. ALAN CHOU, President, Alston VITO LUPPINO, JR., Vice President of Operations and Owner, V.A.L. Floors BRENDA CASHION, Pinnacle DAVE WEST, President, Simple West, Inc. PHILIP A. KEY, Vice President of Sales and Marketing, Complete Flooring Services (CFS) JOSEPH H. DUPREE, Chief Operations Officer, Custom Wholesale Floors, Inc. SAM COBB, Vice President of Sales and Marketing, Real Wood Floors RICHARD BOLTUCK, Charles River Associates EMILY LAWSON, Esquire Dorsey & Whitney LLP Washington, D.C.

APPEARANCES: (Cont'd.)

<u>On behalf of China National Forest Products Industry</u> <u>Association</u>:

SHENGFU WU, Director, Marketing Department, China National Forest Products Industry Association QIN LING, Sales Manager, Anhui Longhua Bamboo Products Co., Ltd. JIM CHIAN, Vice President, Shanghai Lizhong Wood Products Co., Ltd. SIMON TAO, Sales Manager, Jiafeng Wood Suzhou Co., Ltd. CHUA SENG CHEE, Sales Director, Zhejiang Dasso Industry Group Co., Ltd. XIN HE PING, Vice President, Guangzhou Pan Yu Kang Da Board Co., Ltd. AI LAN WANG, Sales Manager, Zhejiang Fudeli Timber Industry Co., Ltd. YI TING JIANG, Sales Manager, Zhejiang Fudeli Timber Industry Co., Ltd. ZHANG JUN, Attorney, Dowway & Partners LI ZHEN, General Manager, Tianjin YongXinDa Wood Co., Ltd. JEFFREY S. NEELEY, Esquire STEPHEN W. BROPHY, Esquire Barnes, Richardson & Colburn Washington, D.C. On behalf of Lumber Liquidators Services, LLC (Lumber

Liquidators) and Home Legend, LLC:

CLINT HUBBARD, CEO, Home Legend, LLC JOHN JAKOB, Director of Merchandising, Lumber Liquidators Services, LLC THOMAS ROGERS, Principal, Capital Trade, Inc. ANDREW SZAMOSSZEGI, Principal, Capital Trade, Inc.

MARK LUDWIKOWSKI, Esquire Sandler, Travis & Rosenberg, P.A. Washington, D.C.

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1	PROCEEDINGS
2	(9:36 a.m.)
3	CHAIRMAN OKUN: Good morning again. On
4	behalf of the U.S. International Trade Commission I
5	welcome you to this hearing on Investigation Nos.
6	701-TA-476 and 731-TA-1179 (Final) involving
7	Multilayered Wood Flooring From China.
8	The purpose of these investigations is to
9	determine whether an industry in the United States is
10	materially injured or threatened with material injury
11	or the establishment of an industry in the United
12	States is materially retarded by reason of subsidized
13	and less than fair value imports of multilayered wood
14	flooring from China.
15	Schedules setting forth the presentation of
16	this hearing, notice of investigation and transcript
17	order forms are available at the public distribution
18	table. All prepared testimony should be given to the
19	Secretary. Please do not place testimony directly on
20	the public distribution table.
21	All witnesses must be sworn in by the
22	Secretary before presenting testimony. I understand
23	that parties are aware of the time allocations. Any
24	questions regarding the time allocations should be
25	directed to the Secretary.

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Speakers are reminded not to refer in their 1 remarks or answers to guestions to business 2 proprietary information. Please speak clearly into 3 the microphones and state your name for the record for 4 5 the benefit of the court reporter. I will note that we have many witnesses 6 scheduled today on both Panel 1 and Panel 2. 7 То 8 accommodate the many witnesses we have them sitting on all sides of the room, so not to confuse anyone we'll 9 be clear when the panels are set who will be 10 11 testifying on behalf of which side. Finally, if you will be submitting documents 12 that contain information you wish classified as 13 business confidential your requests should comply with 14 Commission Rule 201.6. 15 16 Mr. Secretary, are there any preliminary matters? 17 18 MR. BISHOP: No, Madam Chairman. CHAIRMAN OKUN: Very well. Let us begin 19 with our opening remarks. 20 MR. BISHOP: Opening remarks on behalf of 21 22 those in support of the imposition of antidumping and 23 countervailing duty orders will be by Jeffrey S. Levin, Mondial Trade Compliance. 2.4 CHAIRMAN OKUN: Good morning, Mr. Levin. 25

1 MR. LEVIN: Good morning, Madam Chairman. 2 Good morning, Commissioners. My name is Jeff Levin, 3 and I am with Mondial Trade Compliance. I have the 4 distinct privilege of representing the Petitioners in 5 these investigations, the Coalition for American 6 Hardwood Parity and its member companies.

7 On behalf of the Petitioners, we 8 respectfully submit that the domestic multilayered 9 wood flooring industry is suffering material injury by 10 reason of subject imports from China and is threatened 11 with further injury unless measures are imposed to 12 reconstitute fair, competitive parity in the U.S. 13 market.

I am honored to be joined today by a panel of witnesses whose experience in and contributions to this industry are unparalleled. These gentlemen do something that unfortunately is becoming all too uncommon in this country. They make something. They are a testament to manufacturing in the United States.

Last November, this Commission issued a unanimous preliminary affirmative determination. In that determination, the Commission found that the volume of subject imports from China and the increase in that volume were significant, that the significant volume of subject imports had significant adverse

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effects on domestic producers' prices and that the 1 increasing volumes of subject imports displaced U.S. 2 producers' market share throughout the period of 3 investigation, undersold the domestic like product and 4 5 led to significant downturns in the industry's production, shipments, capacity utilization, 6 employment and profitability. They also played a 7 8 significant role in forcing the complete shutdown of certain domestic producers' facilities. 9

Since that preliminary determination, 10 11 imports from China have continued to increase, the share of the U.S. market captured by these imports has 12 continued to increase, and subject imports' prices 13 have continued to exert substantial downward pressures 14 15 on competitive products. This industry continues to struggle to remain competitively viable in the face of 16 a weak economy whose effects have been greatly 17 18 exacerbated by direct competition from low-priced 19 Chinese imports.

Each company that comprises the domestic industry stands as a lifeline not only to its employees and their families, but to the small towns and communities to which they are intrinsically tied. That is why senators and congressmen and mayors have reached out to this Commission to express their

concerns and their hopes that this manufacturing
 industry will be spared the fate of too many
 manufacturing industries once centered in this nation.

Today you will hear from those parties opposed to the petition certain propositions intended to justify their competitive means in the market. It is certainly in their interests to present such arguments. We look forward to squarely addressing their proposition as today progresses and as these investigations move to their conclusion.

11 But these propositions cannot detract from elemental facts: That the volume of subject imports 12 is significant, that subject imports have had and 13 continue to have a pronounced adverse impact on U.S. 14 prices of the product and that the injury suffered by 15 this industry is to a significant degree attributable 16 to the tide of cheaply priced, directly competitive 17 18 and, we submit, unfairly traded imports from China.

19 President Obama noted last week, and I 20 quote, "China has been very aggressive in gaming the 21 trading system to its advantage and to the 22 disadvantage of other countries, particularly the 23 United States." While the President's remark was 24 aimed at Chinese currency manipulation, the same 25 characterization can be made of other trade practices

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all too prevalent in this market: The cloning of
 American product design and suspect sourcing of wood
 imports.

In the face of all of these challenges, this 4 5 industry is not looking to embargo product from China, nor is it looking for a thumb on the scale of 6 comparative advantage. It is hoping only for the 7 opportunity of free trade. On behalf of the 8 Petitioners, we respectfully submit that the evidence 9 10 of record strongly supports an affirmative 11 determination in these investigations. Thank you. 12 CHAIRMAN OKUN: Thank you. MR. BISHOP: Opening remarks on behalf of 13 those in opposition to the imposition of antidumping 14 and countervailing duty orders will be by Jeffrey S. 15 Neeley, Barnes, Richardson & Colburn. 16 CHAIRMAN OKUN: Good morning, Mr. Neeley. 17 18 Can you make sure your microphone is on? MR. NEELEY: It is on. 19 I'm Jeff Neeley from 20 Barnes Richardson. I represent the Chinese industry, but I have been asked to make opening remarks on 21 22 behalf of all the Respondents this morning. 23 The story that we hear from Mr. Levin and from the domestic industry is one where it sounds like 2.4 they have a slam dunk, to use an unfortunate phrase 25

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that has been around this town for a while.

2 Unfortunately for them, I think that slam dunks 3 sometimes run up against facts on the ground, and the 4 facts on the ground here I think cut against them in 5 many respects that we'll explain today.

At the most basic level we see that in 2010 6 the domestic industry substantially increased its 7 shipments at the same time that imports substantially 8 increased and at a time when the profitability of the 9 U.S. industry went in a very positive direction. 10 This 11 is not what we would expect to find if there were material injury to the domestic industry. In fact, 12 it's just the opposite. 13

The question is why is that, and I think 14 that's the question that the Commission needs to 15 grapple with, beginning with those very elementary 16 What we see is that the reason, the 17 facts. 18 explanation in a general sense, is that there is no overlapping competition of any significance. 19 We think that the data on the record support that, and we think 20 that in addition to the data you'll hear testimony 21 22 from my clients and from experts on buying and selling of this product in the United States that that is so. 23 We begin with the price data. 2.4 The Commission, as we all know, gathered price information 25

on eight products that account for a very substantial portion of U.S. producers' products sold, yet there really is no meaningful pattern of underselling. In fact, there is overselling.

5 Well, why is this? That seems odd, doesn't it? Well, for the same reason that we, as the Chinese 6 producers, can increase our imports and have no effect 7 8 on the U.S. industry, the overselling can occur because we're in complementary parts of the industry 9 10 and not in direct competition, at least for most 11 aoods. We will have testimony today from purchasers who will explain to the Commission how this happens 12 specifically with regard to specific products. 13

What we see really as the problem with the U.S. industry is that there was a collapse of the industry due to the housing collapse in the United States that we're all very familiar with. At the time of the housing collapse, the U.S. industry was very dependent on that segment of the market. That was a choice they made.

To their credit, they have switched that because housing certainly hasn't come back as much as any of us probably would have liked. They've switched that into other sectors and have become quite competitive in those sectors and quite successful.

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1 China has had no discernable role in either the 2 collapse of the U.S. industry, and it certainly has 3 not prevented its recovery. In other words, there 4 simply is no causal connection.

5 Finally, we will have testimony from my 6 clients about threat. There's always this specter of 7 lots of Chinese companies over there. We think that 8 we have very good data from the Chinese companies that 9 covers the overwhelming amount of exports to the 10 United States and the overwhelming majority of people 11 who actually can export to the United States.

12 We also see that in the future demand will 13 not be in the United States or, for that matter, in 14 Western Europe, but rather in China, which has an 15 incredibly strong housing market, and in some other 16 third world countries.

So that's what we're going to talk about,and we thank you for your attention.

19 CHAIRMAN OKUN: Thank you very much.

20 Mr. Secretary, will you please call the 21 first panel?

22 MR. BISHOP: Would our first panel in 23 support of the imposition of antidumping and 24 countervailing duty orders please come forward and be 25 seated?

Madam Chairman, all these witnesses have
 been sworn.

3 (Witnesses sworn.)

4 CHAIRMAN OKUN: Mr. Levin, it looks like 5 your witnesses are all seated. You may begin when 6 you're ready.

7 MR. LEVIN: Thank you, Madam Chairman. We'd 8 like to start our presentation this morning with the 9 President and Chief Executive Officer of Mannington 10 Mills, one of the principal petitioning companies, Mr. 11 Tom Davis. Tom?

MR. DAVIS: Thank you, Jeff. Good morning, Commissioners. It's good to see you again, and I'm honored to be here to testify on behalf of our industry. My name is Tom Davis, and I'm the President and CEO of Mannington Mills. I have been with Mannington Mills since 1993.

18 We have been manufacturing in the United States for almost 100 years, since first being 19 established by John Boston Campbell in Salem, New 20 21 Jersey, in 1950. Mannington Mills is still based at 22 Salem. Through four generations, it is still owned 23 privately by the Campbell family. I read recently the odds of a company remaining private through four 2.4 successive generations are something like one in a 25

1 million, and it's our intent to maintain to the fifth.

We are deeply dedicated to manufacturing in 2 3 the United States. We take enormous pride in the fact that we have successfully manufactured in the United 4 5 States for so long. We are proud of the products we make. We are proud of the ways that we support and 6 serve our various communities. Most, by the way, are 7 8 small American towns. The people in those towns are 9 very much our family. We owe them. Without them, we 10 simply couldn't do what it is we do.

Unfortunately, towns like Epps and Salem and High Point would suffer more than I can care to even think about if Mannington no longer were a part of those communities. Our multilayer wood flooring products are manufactured in Epps, Alabama, and in High Point, North Carolina, and those facilities produce only this product.

18 We had the distinct pleasure and privilege a short time ago of hosting several of the Commissioners 19 and their staff at our High Point facility. On behalf 20 of Mannington and the fellow members of the U.S. 21 22 manufacturing industry, I want to thank you for that 23 visit and the time you devoted to see what we do. Ι hope that if you took nothing else away from that 2.4 25 visit you got a sense of the pride that we take in the

work that we do and we hope to continue doing for
 many, many, many years.

3 This is a sample of one of the 4 multilayer wood flooring products that we produce. 5 Jeff?

6 MR. LEVIN: Madam Chairman, may I approach 7 the dais?

8 CHAIRMAN OKUN: Yes, if you could. Mr. 9 Bishop can bring it around. Mr. Bishop, can you take 10 the sample?

MR. DAVIS: The inner plies are of a number of species harvested in close proximity to our plant, including gum, poplar, oak or hickory, and a face made of oak. These various layers of wood are then stacked, glued and pressed together.

Multilayered wood flooring is environmentally friendly because it makes very, very efficient use of timber. For example, while only about 20 to 30 percent of a log will end up in a solid wood floor, approximately 70 to 80 percent of a log will end up in a multilayered product.

It is also easily installed and readily lends itself to do-it-yourself home improvement projects. You can go to your local independent retailer, for example, or Home Depot, Lowes, Lumber

Liquidators, purchase the amount of multilayered wood
 flooring you need and install it at home by yourself
 with or without the use of a contractor.

For these reasons, the use of multilayered wood flooring has grown rapidly in the past decade and now represents about half or more of the wood floor products sold in the U.S. But we are not unique here in the United States. The production and use of multilayered wood flooring has grown tremendously in China as well.

11 And as the industry in China has grown, so 12 has the volume of imports from that country and the share of the total U.S. market that has been captured 13 14 by these imports. In recent years and up to the 15 present time, this fact has fundamentally altered the domestic market for the product and has posed and 16 continues to pose very basic threats to the continuing 17 18 competitive viability of the domestic industry.

In just the past three years, Mannington has experienced a significant reduction in our production, in our shipments and in our revenues. Our bottom line continues to suffer, despite our best efforts to reduce manufacturing and SG&A costs wherever possible. We have had to lay off more than one-third of our workforce, and we have shut down entire production

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lines. Our capacity utilization rate sits below 40
 percent. To a very significant degree, this is
 directly attributable to the unfair competitive
 pressures we are experiencing with Chinese imports.

5 Through the course of Mannington's long history, we have seen the flooring market in both good 6 times and in bad. We survived through two world wars, 7 8 the Great Depression and numerous recessions, but the playing field, guite frankly, has changed, and the 9 very real concern on our part, on the part of our 10 workers and on the part of the communities in which we 11 live, is that the tide of cheaply priced imports from 12 China will do what two world wars, the Great 13 Depression and numerous recessions have not. 14

15 Imports from China are literally forcing 16 this industry into a race to the bottom. If this 17 continues at the pace set over the past few years, at 18 some point we will no longer be able to compete and 19 will need to exit this industry.

Four years ago I had the privilege of offering testimony before this Commission in its fact-finding investigation of competitive conditions facing the industry at that time. I stated my fear that we were at the front end of another bad time, and I remember noting then that the bad time looming could

do lasting damage to this industry because it is so largely driven by something that wasn't present in the market just five years ago, and that's imports from China.

5 No doubt, the severe troubles in the housing market over the past few years and this prolonged 6 economic crisis have been a black cloud over the U.S. 7 8 engineered wood flooring manufacturers, just as it has been over many other industries in our country. 9 10 However, were it just a more pronounced market slide 11 than we have experienced in the past we could ride the dip in the anticipation of inevitable upswing, just as 12 we've done time and time again over the nearly 100 13 years of our history. 14

Quite frankly, having the will and the 15 ability to do that is the only way a company like ours 16 has been able to survive for the fourth generation, 17 18 but the substantial increase in imports from China and 19 the severe and continuing price erosion caused by those imports has introduced a new and sad reality, 20 21 and this new reality presents a fundamental, if not 22 unsurmountable, obstacle to the domestic industry's 23 ability to recover its competitive footing, even when underlying economic conditions in the country turn 2.4 more favorable. 25

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1 On behalf of Mannington Mills and our dedicated employees and our communities, I appreciate 2 the opportunity to present this testimony, and I look 3 forward to any questions you might have. Thank you. 4 5 MR. LEVIN: Thank you, Tom. Our next witness will be Mr. Dan Natkin. 6 Dan is the Director for Wood and Laminate Products at 7 8 Mannington Mills. Dan? MR. NATKIN: Good morning, Commissioners. 9 10 It's good to see you again. As Jeff just said, my name is Dan Natkin. I'm the Director of Wood and 11 Laminate Business for Mannington. I've had the honor 12 and pleasure of being with Mannington since 2006, and 13 in my position I'm responsible for the sales and 14 marketing of multilayered wood flooring for my 15 company. 16 I have direct, almost daily personal contact 17 18 with major customers in the U.S. market. I personally 19 review sales reports, market pricing data, customer call reports, emails and other correspondence from our 20 21 sales force concerning activity and prices at our 22 customer accounts and reports of prices offered in the 23 U.S. market by Mannington's foreign and domestic

24 competitors.

25

Before joining Mannington, I worked for

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Armstrong World Industries in a series of senior 1 positions, including Global Wood Sourcing Manager, 2 with responsibility for sourcing wood from around the 3 globe, including China, Europe, South America and 4 I later served as a product manager 5 Indonesia. responsible for wood flooring. I am very familiar 6 with all of the domestic manufacturers of multilayered 7 8 wood flooring and a vast majority of the foreign manufacturers as well, including those in China. 9

Over the past several years, I've visited 10 11 Chinese flooring operations several dozen times and have seen firsthand the products and the manufacturing 12 operations. There are literally hundreds of 13 manufacturers of multilayered wood flooring in China 14 from small, mom and pop shops to some of the largest, 15 most sophisticated flooring producers in the world. 16 And although the Chinese middle class and the demand 17 18 for wood flooring in China has grown over recent years, there's no doubt in my mind that the United 19 States remains the primary focus for Chinese 20 21 producers.

22 When I started in this business, China was a 23 bit player who sold very little Chinese product in the 24 U.S., and what we did see was very basic, rather low 25 quality flooring. By the time I joined Mannington in

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1 2006, China had grown to become the dominant exporting 2 country at the expense of both domestic manufacturers 3 and more traditional foreign sources. Now China is 4 the dominant player in the U.S. market with a market 5 share at least equal to that of the domestic producers 6 and certainly greater than any domestic manufacturer.

The Commission reported in its preliminary 7 8 determination that the share of the U.S. market held by Chinese imports was just over 30 percent in 2007. 9 In its final investigation, the Commission reports the 10 11 Chinese share to be just under 48 percent in the first 12 half of 2011. This accurately reflects what I see and what I hear in the marketplace; that about one out of 13 every two square feet of multilayered wood flooring 14 15 sold in the U.S. comes from China. For the most part, the quality of the product we see from China is very 16 17 qood now.

18 I understand that one of the things that the 19 opponents to our petition argue is that imports from China have increased market share so sharply in recent 20 21 years because manufacturers in China provide a product not available from domestic manufacturers. 22 If that 23 were true then we can thank the Chinese industry for sharing in a mutually beneficial and complementary 2.4 25 partnership. Their argument is simply not true.

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1 I want to take a few minutes to speak to some of these claims. Now, I'm not aware of a U.S. 2 manufacturer that currently produces multilayered wood 3 flooring with a face veneer of either Acacia or Asian 4 5 birch. However, I am aware that many, if not all, U.S. manufacturers produce multilayered wood flooring 6 with face veneers that are visually similar, if not 7 8 indistinguishable, from these species.

Some importers brand the group of species 9 known as Acacia as tropical walnut to directly compete 10 with American black walnut. Asian birch is a direct 11 competitor with American yellow or white birch. 12 In any case, whether a specific multilayer wood flooring 13 product has a face veneer of Acacia, a face veneer of 14 walnut, American or Asian birch, they are directly 15 competitive in the market. 16

Second, and putting aside for now the 17 18 irrefutable fact that there is seven ply multilayer wood flooring production in the U.S., let me state 19 unequivocally the number of plies in a particular 20 multilayer wood flooring product is irrelevant to the 21 22 performance of the finished product. In my 23 experience, it's also irrelevant to the customer. No manufacturer, foreign or domestic, markets its product 2.4 by claiming that having more plies make a product, and 25

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never has a customer asked me to supply a product with
 more plies.

The data in the prehearing staff report 3 showed the volume of imports from China jumped by 44 4 5 million square feet between 2009 and 2010. Being in the market every single day, dealing every single day 6 with other manufacturers and importers and 7 8 distributors and customers, I believe that it's an outright fallacy to claim that in the worst economic 9 10 climate of the past 50 years there was suddenly this 11 screaming demand for multilayered wood flooring with 12 an Acacia face or made with seven plies.

I know that some of the opponents to this 13 petition claim that the struggles of this industry are 14 our own fault; that domestic manufacturers chose to 15 focus on new home building while imports, especially 16 through big box and do-it-yourself retailer outlets, 17 18 have concentrated on the larger, more active remodeling sector. That's just not true. 19 The information collected by this Commission shows that 20 21 it's not true, and the Commission carefully reviewed 22 extensive evidence of this industry's efforts in its 23 preliminary determination and found that it's not 2.4 true.

25

In that respect, nothing has changed between

last November and now. What's happening during this economic climate is that consumers are naturally drawn to lower price points. To the extent that the vast increase in Chinese imports is a result of demand here in the U.S., it's not demand for Acacia or because they want a seven ply product versus a five ply. It's the demand for cheap.

8 There was a time not that long ago that the styling and aesthetics of a product were the 9 10 overarching factors in a purchasing decision. There 11 was a time when multilayered wood flooring was 12 considered an aspirational product. That era is slipping away, at least for now. While a product 13 needs to be visually pleasing and of at least 14 serviceable quality, there's no doubt that price 15 drives the market. China drives the price. 16

As an example, we recently engaged a 17 18 consulting firm to help us evaluate our wood business 19 in the face of this continuing flood of import competition. In interviews with dozens of customers, 20 including builders, independent retailers, 21 22 shop-at-home merchants and big box home centers, the 23 message was resoundingly clear. It's all about price, and you can't beat the prices they were getting from 2.4 the Chinese. 25

I continue to see new lows on pricing for 1 imports from China. Every time I think we've hit 2 bottom, a new low emerges. The phrase I've heard 3 myself saying way too many times is this is 4 ridiculous. While we will on occasion meet an 5 outlandishly low price on Chinese product in order to 6 keep production lines running at some sort of 7 8 reasonable level and to maintain our customer base, we've reached the point where this is no longer 9 economically feasible. 10

11 And, yes, we do import a small percentage of our product line from China. We do this to maintain 12 our customer base that might otherwise get the product 13 from another source. It's an economic imperative, but 14 we'd certainly prefer not to do that. Given a choice 15 between importing to save a customer and losing that 16 customer, I'd choose to keep our customers. 17 I'd 18 prefer if the choice was to make that product in our own operations, but at these prices I can't. 19

I'm hoping that in the question and answer session I'll have the opportunity to talk about the differences between multilayered wood flooring and other floor coverings. I have a few samples I'd like to share.

25

But let me make just two quick points here

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about multilayered wood flooring and other products such as solid wood flooring laminate and tile. First, they're made differently. They're made with different materials by different people in different production facilities and on different equipment. They have different properties which allow for different uses.

Second, as something I'm sure most of the 7 people in this room are familiar with, if you look at 8 a home listing in the classifieds, on line, wherever, 9 10 very often one of the principal selling features that 11 you'll find in an ad is hardwood floors throughout. Laminate and tile don't earn that same sort of 12 prominence in a sales pitch. You never see an ad that 13 says brand new laminate floors all throughout the 14 15 house.

16 The greatest and very real danger is that no matter which way the economy turns in the coming 17 18 months, this industry will struggle mightily to retain a viable competitive future. Should the housing 19 industry begin to show signs anew of recovery, it's 20 21 more than likely that any market expansion will be 22 dominated by cheaply priced imports of multilayered 23 wood flooring from China. On the other hand, should the economy remain stagnant or deflated, domestic 2.4 manufacturers will continue to lose market share to 25

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1 cheaply priced imports from China.

I thank you for your time and attention this 2 morning, and I look forward to answering any questions 3 you may have. 4 5 MR. LEVIN: Thank you, Dan. Our next witness will be a gentleman who I 6 affectionately refer to as one of the forefathers of 7 8 the multilayered wood flooring industry, Mr. Don Finkell, who is the CEO of Shaw Hardwoods and Anderson 9 10 Hardwood Floorings. Don? 11 MR. FINKELL: Good morning, Commissioners. My name is Don Finkell, as Jeff said, and I am the CEO 12 of Shaw Hardwood and its independent subsidiary, 13 Anderson Hardwood Floors. 14 I'm also a past chairman of the board of the 15 National Wood Flooring Association and, along with my 16 colleague, Kim Holm of Mannington, a current member of 17 18 that association's board of directors as chairman of the NWFA Research Foundation. I'm an active member of 19 the Hardwood Federation, an umbrella organization 20 21 representing the majority of trade associations 22 engaged in the manufacturing, wholesaling or 23 distribution in North American hardwood lumber, veneer, plywood flooring and other related products. 2.4 I was closely involved in the passage of the 25

Lacey Act amendments that were approved by Congress in 2 2008 and which were designed to help protect against 3 the importation of wood products procured from illegal 4 or undocumented sources, and for better or worse I am 5 considered in some quarters to be the public face of 6 this incredibly important legislation within the wood 7 flooring industry.

8 In sum, I have been in this industry longer 9 than most. Wood flooring is in my blood and in my 10 family's genes. A particular point of pride for me 11 personally was the popularization of hand-scraped wood 12 floors where the face layer is individually 13 hand-scraped board by board to give it a rustic 14 appearance.

In 2007, after nearly 62 years in business, the Anderson family, upon my recommendation, sold out to a larger competitor, Shaw Industries. I am very proud to now be a member of the Shaw team, and I've tried as hard as I can to carry forward the Anderson family tradition of hard work and ingenuity in this new setting.

A large part of my decision to sell our family business to Shaw was the competitive environment that began to emerge at that time. Although the residential housing industry, which is so

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important to the flooring industry, was going through an incredible boom, a powerful new force in the form of Chinese imports emerged almost overnight on the scene.

5 2007 was also the year that the Commission conducted its Section 332 fact-finding investigation 6 regarding competitive conditions in the U.S. wood 7 8 flooring market. And, as the Commission had noted in the report in that investigation, the Chinese industry 9 has emerged as the largest foreign suppliers of 10 11 engineered wood flooring to the U.S. market and the most significant competitors to the U.S. industry in 12 this market. 13

I also note that in their prehearing brief the Chinese producers claim that four of the eight products for which the Commission requested detailed pricing information "were developed by Chinese producers for the U.S. market and for which the U.S. companies entered the market late."

That is categorically untrue. In fact, Products 4, 6 and 8 have been available in the U.S. market for over 20 years. Product 7 is the hand-scraped product that I just mentioned, which we introduced over a decade ago.

25 Much has changed since that hearing back in

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October 2007. The U.S. economy was soon to enter one of its most difficult periods, triggered in large part by troubles in the housing industry. But one thing has not changed. As China became the dominant foreign supplier of multilayered wood flooring to the U.S. market over the 2002-2007 timeframe, it has remained so today.

8 And as China emerged by 2007 as the most significant competitor to the U.S. industry and the 9 U.S. market for this product, it has solidified that 10 11 status in the ensuing years. According to the prehearing staff report prepared by the Commission's 12 staff in the current investigation, China now controls 13 a larger share of the U.S. market than do domestic 14 manufacturers. 15

I think our petition and our submission in the preliminary phase investigation, as well as our prehearing brief last week, details some of the reasons why Chinese imports can enter the U.S. at such cheap prices, underselling domestically manufactured product, taking sales and customers and capturing an increasing portion of the U.S. market.

23 Three of these reasons reviewed in our 24 prehearing brief stand out in particular. First, 25 currency manipulation is a market reality. It is

awfully hard to compete when the exchange rate is
 artificially controlled at a level that is 20, 30 or
 ever 40 percent below what it should be.

Second, U.S. manufacturers and distributors 4 5 that handle both domestically manufactured and Chinese made goods strongly believe that the Chinese 6 manufacturers have become well practiced at pirating 7 8 or cloning U.S. products. For us, the successful marketing of a multilayered wood flooring brand takes 9 a great amount of time, energy, creativity and money. 10 11 Sometimes these investments pay off. More than often 12 they don't.

That's the nature of the beast in this 13 market because what we are talking about in the end is 14 15 a product that looks good in someone's home. For every 50 or 20 new product designs that we test, only 16 one or two will catch on commercially. Unfortunately, 17 18 major manufacturers in China have simply cannibalized design and aesthetic innovations first formulated by 19 domestic producers at significant expense over years 20 of painstaking trial and error. I know of several 21 22 specific examples firsthand.

23 My friend, Tom Davis, said it best when he 24 testified before the Commission back in 2007. We pay 25 the price of the failures for the trials out there

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1 that don't make it, and they are scooping up all the 2 winners. And it is no less true today than it was a 3 few years back.

In my testimony during the preliminary phase 4 5 of the investigation, I noted one example involving one of our leading collections, Casitablanca. 6 It's a three-eighths inch thick Spanish hickory face, five 7 8 inch wide, multilayered wood flooring product. It is a beautiful product. Our marketing of this collection 9 involved brochures, websites, displays at retail, 10 11 displays at trade shows and many other elements.

After all this time and effort, a Chinese 12 company comes along with a camera, takes a photograph 13 of the product and inspects and simply clones it, even 14 names it the same colors. They make one small 15 handboard and they place it in front of our display, 16 but it has a much cheaper price. The products 17 18 themselves are indistinguishable. If it was only that easy for us. We could save a whole lot of time and 19 money if we chose to do business like that. But we 20 won't do business like that. 21

And a third issue is illegal logging. It is well documented that a significant portion of wood imports used by Chinese manufacturers come from illegal or suspect sources. Some of these involve

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overquota log harvesting, cutting more trees than the
 permit allows within China itself.

To an even greater degree, China obtains a 3 vast guantity of logs and timber from countries, 4 5 including Russia and Indonesia, in which illegal logging is rampant and operates as a black market 6 beyond the reach of government enforcement efforts. 7 8 As this Commission itself documented in the Section 332 report, illegal logging results in lower costs and 9 lower prices at the expense of virgin forests. 10

11 I would like to make one last point. We did not file this petition to kick China out of the U.S. 12 We are not looking to embargo product, and, 13 market. despite the protestations of some of our friends on 14 the other side of the aisle, we did not file this 15 petition to pick a fight with distributors or 16 importers or gain control over the U.S. market. 17 Our 18 trade with China and our relations with China are important for our country and for my company. 19 All we are looking for is parity and a level playing field on 20 21 which to compete squarely.

I want to thank the Commission for conducting this investigation. I think the facts and figures that the investigation staff has developed support the domestic industry's position, and I look

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forward to answering your guestions. Thank you. 1 MR. LEVIN: Thank you very much, Don. 2 Our last industry witness will be Mr. John 3 Anderson. John, it's our pleasure to have you come 4 5 from Memphis, Tennessee, to join us today. John is the Vice President of Building Plastics, Inc., one of 6 the largest distributors in the country. 7 John? 8 MR. J. ANDERSON: Thanks, Jeff. Good morning, Commissioners. My name is John Anderson. 9 I'm the Vice President of BPI, Building Plastics, 10 11 Inc., in Memphis, Tennessee, and I've been so for 12 nearly a quarter of a century. Overall, I've been working in the wood 13 flooring industry or the flooring industry as a 14 distributor, as a consultant and as a retailer since 15 about the time Richard Nixon took office. In other 16 words, I've been in business for a long, long time. 17 18 My company is a distributor of multilayered wood flooring, as well as solid hardwood flooring and other 19 floor covering products, such as ceramic, laminates, 20 resilient and carpet. 21 We're based in Memphis, Tennessee, and have 22 23 10 distribution facilities in 10 states in the mid south, including Alabama, Arkansas and Mississippi. 2.4

25 We also have a major presence in Texas, which is one

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of the primary markets in the United States for
 multilayered wood flooring, especially because of the
 dominance of homes constructed on concrete slab
 foundations for which engineered flooring is uniquely
 suitable.

We purchase and distribute both domestic, 6 manufactured and multilayered wood flooring from 7 8 China. The vast majority of our imported products come from Chinese manufacturers. On the domestic 9 side, our suppliers include Anderson; Bruce Hardwood 10 11 Floors, owned by Armstrong; Columbia, owned by Mohawk; and Mannington. Our customers are large and small 12 retail and commercial dealers. We do not sell 13 directly to builders or consumers. 14

BPI is currently one of the largest 15 distributors of multilayered wood flooring in the 16 United States. Without going into my company's 17 18 confidential data, our purchases of product from China have increased about 40 percent over the past three 19 years, while our purchases of domestically 20 manufactured product have declined about 70 percent. 21 22 The reason for this is price.

On average, across the board our cost today for multilayered wood flooring from U.S. producers is about \$2 a square foot, perhaps a little above. On

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average, across the board our cost for multilayered
 wood flooring from Chinese suppliers is about \$1.60.

While price is key, quality is also a factor 3 in our purchasing decisions. If the product is junk, 4 5 if the supplier isn't reliable, if we know there's a decent chance that we'll run into problems, then the 6 cheaper price is never worth it. But that's not the 7 8 case with China. Here and there domestic manufacturers may have a slight qualitative edge over 9 the Chinese producers, but that's a rare exception 10 11 these days.

12 And to the extent that an occasional 13 domestic product has a slight quality edge over the 14 Chinese counterpart, the 20 to 25 percent pricing 15 differential more than compensates. As Dan Natkin 16 stated a few minutes ago, price drives the market, and 17 China drives the price.

18 Based on my direct personal and daily 19 experience with the product and the marketplace, I can state without hesitation that imports of multilayered 20 21 wood flooring from China are directly competitive with 22 domestically manufactured products. I can also state 23 without hesitation that multilayered wood flooring as a result of imports from China have and continue to 2.4 literally swallow up market share at the direct 25

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expense of domestically manufactured product.

I know from my direct personal and daily experience with the product and the marketplace that the domestic manufacturers of MLWF lose sales to imports from China on a daily basis. There is such a thing in the market as the China price, and it's irresistible to many purchasers.

g Domestic manufacturers are often forced to reduce their offered price of MLWF products to try to 9 10 maintain competition with the imports of compatible, 11 directly competitive product sourced from China. 12 While on occasion this does not result in enabling the domestic manufacturers to retain a particular sale; in 13 fact, much more often some of the reduction will still 14 15 not salvage a potential sale due to the vast price difference between their products and the directly 16 competitive product sourced from China. 17

18 Again, price drives the market and China 19 drives the price. Let me just give you a few examples. One of our largest customers prior to 2008 20 21 sells and installs multilayered wood flooring for several of the largest U.S. home builders. 22 Where 23 prior to 2008 100 percent of the multilayered wood flooring was produced in the United States, today 2.4 roughly 80 percent is imported from China. 25

Because we participate in both U.S. produced and Chinese produced multilayered wood flooring, I can personally tell you that what we were purchasing was an average price of \$2.50 a square foot for U.S. produced products, and it's now down to \$1.80 a square foot for Chinese produced products. Lower pricing drove their decision to change.

8 Another good example I experienced was in our Prestige private label hardwood program. Prior to 9 2008, our leading products in this multi-million 10 11 dollar program were exclusive MLWF produced by a U.S. 12 manufacturer. That manufacturer today is no longer one of our suppliers. We have replaced the products 13 with products produced in China. 14 The reason for our 15 change was due to price, and the price alone drove our decision. 16

One last example would be where prior to 17 18 2008 our number one selling series from a domestic 19 manufacturer sold to customers at just above the \$4 a square foot mark. Today we're selling the same series 20 to customers for just above \$3, a decline of about 25 21 22 percent. Now we're selling the Chinese produced 23 knockoff for just over \$2, another 50 percent decline in the price and half of where the original price 2.4 point made it a top seller. 25

As a company, we would very much like to buy 1 more from U.S. manufacturers. I happen to think that 2 support for U.S. manufacturing is important, even 3 crucial, in this economy if this country is going to 4 5 rebound again and regain its economic strength, but I also have to survive. The cheaper priced products 6 from China are what drives the market, and if BPI 7 wants to stay in the business of distributing 8 multilayered wood flooring then that's what I need to 9 provide -- the same product, the same quality, lower 10 11 price.

I suppose that you will hear different 12 stories from other witnesses this afternoon, but based 13 on my experience in the market this has nothing to do 14 with the failure of U.S. manufacturers to innovate and 15 has nothing to do with the failures of U.S. 16 manufacturers to take advantage of new market 17 18 opportunities, and it certainly has nothing to do with the range of products available from U.S. 19 manufacturers. It has everything to do with the 20 21 price. 22 I appreciate the opportunity to be here and 23 present my testimony. I look forward to any questions that you might have. Thank you very much. 2.4 Thank you very much, John. 25 MR. LEVIN:

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Our next witness is someone who not only has to suffer through season after season of being a New York Mets fan like myself, and therefore we have a close affinity; he's also the senior economist with Economic Consulting Services, Jim Dougan. Jim? MR. DOUGAN: Good morning. My name is Jim

Dougan of Economic Consulting Services, and I
appreciate the opportunity to present to the
Commission in this investigation.

The increasing market share of subject 10 11 imports and their increasingly low prices have had a 12 clear adverse impact on the domestic industry. Please see Exhibit 1. The industry suffered operating losses 13 in every period of the POI, negative cashflow in every 14 full year of the POI and let go over 600 production 15 and related workers from 2008 to 2011, a drop of 27 16 percent in the workforce in just three years. 17

18 The injurious impact on several other key 19 indicia, including R&D, capital expenditures and the 20 industry's asset base, cannot be discussed in this 21 public hearing, but is discussed in detail at pages 51 22 to 64 of Petitioners' prehearing brief.

Respondents would have the Commission
believe that the domestic industry is steadily
improving and that there is no causal link between

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1 import volume and domestic industry performance.

First of all, with respect to the steady 2 improvement, again the domestic industry suffered 3 operating losses in every period of the POI, along 4 with declines in a host of other indicia. 5 The negative 6.5 percent operating margin suffered in 6 2010, rather than the negative 9.9 percent operating 7 8 margin in 2009, is not an indicator of a robust and improving health. You can drown 10 feet underwater 9 just as well as 100 feet underwater. 10

11 Moreover, as discussed in detail using confidential data in Petitioners' prehearing brief, 12 the apparent improvement in domestic industry 13 profitability between the part-year periods was the 14 result of survivor bias. This improvement related to 15 the anomalous circumstance of a single U.S. producer 16 whose operating results masked the fact that it was 17 18 suffering injury in a different form.

Apart from this anomaly, domestic industry profitability declined between the part-year periods. Please see pages 59 to 62 and Exhibits 22 and 23 of Petitioners' prehearing brief. We have provided courtesy copies for the Commissioners' review. This is an industry suffering material injury, and it is vulnerable to future injury if

subject imports continue unchecked. We would submit that however the domestic industry's health may have appeared to improve over recent periods, it would have improved significantly more without the continued injurious impact of subject imports.

To see what the world would look like 6 without subject imports' continual gains in market 7 8 share, Exhibit 2 presents the results of an income statement analysis of the kind regularly seen by the 9 10 Commission. In this analysis we analyzed how domestic 11 industry profitability would have improved had it been able to maintain the same market share that it held in 12 2008. 13

As you can see from a comparison of the two 14 lines in boldface at the bottom, had it been able to 15 maintain its 2008 market share the domestic industry 16 would have suffered smaller operating losses over the 17 18 POI and by the first half of 2011 would have earned a 19 small positive operating margin. I note that this is an analysis based on conservative assumptions, 20 considering only the positive effect of adding back 21 22 the volume lost to subject imports in 2009 to 2011. 23 It makes no attempt to adjust for the adverse price effects that simultaneously occurred 2.4

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during the period. Absent these adverse effects,

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domestic industry profitability would have recovered even more strongly. Moreover, if 2007, the beginning of the preliminary period of investigation, is used as a base year when domestic producers' market share was 5 54 percent instead of 46 percent in 2008, the results 6 would be even more compelling.

This analysis makes the causal relationship 7 8 between subject import volume and domestic industry performance clear. Respondents tied the domestic 9 industry's condition to that of the overall housing 10 11 market and argue that when it declines industry performance declines and when it improves domestic 12 industry performance improves, regardless of the 13 volume of subject imports. 14

They claim that for causation to exist an 15 16 increase in imports must result in a decline in profitability and vice versa. This simplistic 17 18 scenario masks the true adverse impact of subject 19 imports as revealed by the income statement analysis. Because they continue to gain market share at lower 20 21 prices, regardless of movements in the housing market, 22 subject imports act as a collar on the domestic industry's performance. 23

When demand conditions deteriorate, thepresence of subject imports exacerbates the negative

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effect on the domestic industry. When demand

conditions improve, subject imports limit the benefit 2 enjoyed by the domestic industry and take the lion's 3 share of that benefit for themselves. See Exhibit 3. 4 From 2008 to 2009, apparent consumption 5 declined by 53.8 million square feet or about 16 6 percent, but nearly half of that decline was in U.S. 7 8 producer shipments, which dropped 25.8 million square feet or 16.5 percent, while subject imports declined 9 only 16 million square feet. Between these periods, 10 11 U.S. producers' operating margin dropped from negative 12 7 percent to negative 9.9 percent. From 2009 to 2010, subject imports captured 13 virtually all of the 21.1 million square foot increase 14 15 in consumption. The domestic industry's operating margin improved from a negative 9.9 percent to a 16 negative 6.5 percent, but that's likely less than if 17 18 domestic producers had been able to enjoy a greater 19 share of the improvement in demand. Likewise, when apparent consumption increased by 6.2 million square 20 feet in part-year 2011, subject imports captured all 21

22 of the increase.

1

As discussed earlier, the domestic
industry's operating margin declined between the
part-year periods once the effect of survivor bias is

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So again, when the market declines the U.S. 1 removed. producers take a disproportionate hit, and when the 2 market improves subject imports take a 3 disproportionate benefit. This explains why the 4 5 domestic producers' margin suffered so severely in 2009 and have experienced only modest improvement 6 since then, still remaining in the red. So long as 7 8 subject imports continue to enter in high volumes at low prices, this pattern will continue. 9

10 Respondents further claim a lack of 11 causation because "the vast majority of total subject 12 imports over the POI simply do not compete with MLWF 13 produced in the United States." But as stated by the 14 Commission in its preliminary determination,

15 "Respondents' attenuated competition argument is at 16 odds with much of the evidence on the record in these 17 investigations."

18 A cornerstone of Respondents' argument is 19 that subject imports' competition with the domestic industry is attenuated because the domestic industry 20 focuses on the builder market, while imports are 21 focused on the renovation and DIY markets. 22 The 23 domestic industry's supposed overconcentration in the builder market allegedly caused it to suffer more 2.4 severely during the housing crisis than if it had been 25

more focused on the renovation market. As Exhibit 4
 shows, this argument is at odds with the record
 evidence.

The overlap between channels employed by the 4 5 domestic industry and subject imports is very significant. In their briefs, Respondents focus on 6 only one of the channels, builders, to show the 7 supposed lack of overlap. That's the red sections in 8 the bars on the chart. They fail to mention that both 9 importers and domestic producers ship significant 10 portions to the big box stores, distributors and other 11 retailers, which are all of the other colors in the 12 13 chart.

Moreover, even the distinction between DIY 14 15 and construction may not be as bright line as, depending on the size of the job, many contractors 16 source their materials from the big boxes. 17 Moreover, 18 as found in the preliminary determination and as discussed in Petitioners' prehearing brief in this 19 final phase, a large number of purchasers are named as 20 a Top 10 customer of at least one U.S. producer and at 21 22 least one importer from China. Collectively, these 23 common customers account for a significant share of both U.S. producer shipments and importer shipments, 2.4 further rebutting the idea of no competitive overlap. 25

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As Mr. Natkin addressed in his testimony, 1 the competitive overlap extends to product 2 specifications as well. Respondents argue that they 3 have developed and styled products in direct response 4 5 to customer demands for non-native species such as Asian birch. To Petitioners' knowledge, Respondents 6 have not provided evidence of these customer demands 7 8 for exotic species like birch, but it's worth pointing out to the Commission some evidence that is available 9 from Lumber Liquidators' website as shown at Exhibit 10 11 5. Out of all the 66 engineered wood flooring products, the four cheapest offerings on the list are 12 birch. 13

Now, customers may well have demanded more 14 of these products once they were introduced, but was 15 it because they provided unique visuals or because 16 they were the cheapest available? If we say for the 17 18 sake of argument that Respondents are correct with respect to the fact that some portion of MLWF in the 19 product spectrum is not available from domestic 20 producers, what share of the market would that be? 21 Τs 22 it 5 percent? Ten percent? Twenty percent? 23 Even accepting that the correct figure is 20

24 percent, which Petitioners do not, the fact remains 25 that subject import market share was approximately 30

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percent in 2007 and has grown in every period of the 1 POI while U.S. producers' market share has shrunk in 2 every period of the POI. Subject import market share 3 stood at nearly 48 percent in part-year 2011. 4 See 5 Exhibit 6. These gains in share all occurred over a period of market contraction, and indeed subject 6 imports gained share in every period regardless of 7 8 fluctuations in demand on the overall declining trend. Again, even assuming that products uniquely 9

10 available from China account for 20 percent or even 25 11 percent of apparent U.S. consumption, how did Chinese 12 imports attain this incremental 20 to 30 percent market share, nearly all of which came at the expense 13 of domestic producers? Was it by selling through 14 channels unserved or underserved by U.S. producers? 15 As shown earlier at Exhibit 4, U.S. producers 16 No. compete or attempt to compete in all of the same 17 18 channels as subject imports.

19 Was it by offering superior quality? No. 20 As shown in the prehearing staff report at Table II-7, 21 the overwhelming majority of purchasers report that 22 domestic and subject merchandise are comparable with 23 respect to quality. This leaves only one reasonable 24 answer. Low prices.

25 At the same time that subject imports were

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gaining market share, the AUV of subject imports 1 dropped by 14 percent. If Chinese MLWF is such a 2 3 differentiated product as Respondents argue and doesn't compete with domestic merchandise, why did 4 5 Chinese import prices drop so dramatically throughout The answer is clear. Chinese importers 6 the POI? sought to gain market share by offering MLWF at a 7 8 price point so low that it was impossible to refuse.

As shown at Table II-3 of the prehearing 9 10 staff report, the most important purchase factors 11 listed by purchasers are by far quality and price. Since purchasers overwhelmingly agree that Chinese 12 MLWF is of comparable quality to domestic merchandise 13 and at least two-thirds of purchasers require 14 precertification, quality is essentially off the table 15 before most negotiations begin. This leaves price as 16 the most important negotiating factor. 17

18 Average unit values of Chinese imports dropped 14 percent between 2007 and 2010, while 19 imports gained over 16 percentage points of market 20 This increase in market share came mainly at 21 share. 22 the expense of domestic producers who tried to cut 23 their prices, but ultimately couldn't cut them enough to compete with the Chinese imports and lost over 10 2.4 percentage points of market share. 25

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See Exhibit 7 where the AUV, the average 1 unit value, of Chinese MLWF imports and the AUV of 2 domestic producers' U.S. shipments were indexed with a 3 base year of 2007. The price decreases by the Chinese 4 5 were relentless with the most substantial drop coming between 2009 and 2010 when apparent U.S. consumption 6 grew. Thus, these price cuts were not responses to 7 demand conditions, but rather Chinese producers' 8 strategy to gain market share. 9

10 In part-year 2011, U.S. producers lost 11 market share again even as their price decreased and 12 Chinese import AUVs increased somewhat. This was 13 unsurprising, given the already very low level of 14 Chinese import prices.

As domestic prices of MLWF were declining, 15 the AUV of U.S. producers' export shipments, which can 16 be a useful proxy for market conditions outside the 17 18 United States, increased in every year of the POI, experiencing a 15 percent increase between 2008 and 19 2010. See Exhibit 8. This contrast indicates that 20 MLWF prices in the U.S. market are not a result of the 21 22 recession, but rather the result of large volumes of 23 underpriced Chinese product entering the market.

24 Pricing data in the prehearing staff report25 further confirm that Chinese imports undersell

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domestically produced product. By the staff's 1 calculations, there were 60 instances of underselling 2 in 110 comparison periods. As discussed at 3 Petitioners' prehearing brief at pages 41 to 43 and 4 5 Exhibit 15, these data are somewhat distorted by a certain importers' use of substitute products that 6 don't meet the pricing product definitions. 7 Τf 8 corrected for these distortions, the actual share of underselling to subtle comparisons is greater. 9

But even with the existing data, it's important to note that within the pricing data where subject import volumes are most heavily concentrated is where you will see underselling. Again, Petitioners' prehearing brief at pages 41 to 43.

Finally, the domestic industry is threatened with further injury by reason of subject imports. First of all, the domestic industry is in a highly vulnerable state, having suffered operating losses over the entire POI.

20 Second, Chinese producers have substantial 21 idle capacity, in the neighborhood of 30 percent, 22 which is equal to at least 150 million square feet or 23 about half of apparent U.S. consumption. See Exhibit 24 9. And I'll add that, as Mr. Neeley said this 25 morning, the coverage of foreign producer

questionnaires is very good, so we believe these data
 are representative.

Whatever Respondents may argue about the 3 burgeoning Chinese home market, the Chinese industry 4 is highly export oriented, with three-quarters of its 5 shipments headed overseas. Forty percent or more of 6 these shipments have been sent to the United States 7 8 over the POI, and based on the data appearing in the staff report these producers do not predict this to 9 See Exhibit 10. change. 10

11 The existence of these massive quantities of available subject merchandise, as well as importers' 12 relentless purchase of market share using low prices, 13 means the domestic industry is threatened with further 14 material injury if trade remedy is not provided. 15 This is particularly the case given that macroeconomic 16 indicators give little indication of broad recovery in 17 18 the housing sector overall within the reasonably foreseeable future. 19

The Lira data presented at pages 26 to 28 in the prehearing report suggests that there will be a decline actually in the remodeling market. As mentioned earlier in my testimony, recent experience tells us that so long as Chinese imports trade at unfair prices any downturn in demand will have a

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disproportionately negative effect on the domestic industry, and any upturn benefits will be disproportionately taken by subject imports. Thank you.

MR. LEVIN: Thank you, Jim.

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Good morning again, Commissioners. I want 6 to conclude our witness panel by touching briefly on a 7 8 few of the legal issues presented in this investigation. These have all been detailed at some 9 length in our prehearing brief, and I would be happy 10 11 to discuss these issues further in the questions and answers session and in our posthearing brief next 12 13 week.

First, subject merchandise and domestic like 14 The definition of subject merchandise has 15 product. been the object of some discussion in the Commerce 16 Department investigations, and we will presumably 17 18 learn in a short time, sometime this afternoon, whether the Department affirmed its preliminary 19 determination to reject the various requests for 20 exclusion presented by some of the Respondents. 21

That being said, we submit that the like product definition here should not be expanded to include other flooring materials such as solid wood flooring, laminates or tile. Curiously, while some of

the Respondents presented arguments along these lines in their briefs, no Respondent suggested that the Commission collect data regarding the producers of such products during the questionnaire process.

5 In any case, and as detailed in our various submissions since this petition was filed, while there 6 are clear dividing lines -- I'm sorry. While there 7 8 are no clear dividing lines -- excuse me -- between multilayered wood flooring products, there are clear 9 10 dividing lines between multilayered wood flooring and 11 other products I just mentioned in terms of physical characteristics, interchangeability, producer and 12 customer perceptions, common manufacturing facilities 13 and production processes. 14

Attendant to this issue is whether any domestic manufacturer should be excluded from the domestic industry definition and, as we detailed in our prehearing brief, aside from those companies that act as merely finishers we submit that the definition of the industry should remain as set in the Commission's preliminary determination.

22 Second, the volume of subject imports is 23 significant both in absolute terms and relative to 24 production and consumption in the United States. This 25 industry has suffered a wide range of adverse effects

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by reason of these imports, including industry-wide declines in production, shipments, capacity utilization, employment, market share, average unit values and revenues. The industry suffered an operating loss throughout the period of investigation and cannot earn a sufficient return to permit any significant new capital expenditures.

8 One last point regarding factors other than subject imports. There are two factors that 9 potentially come into play here: Nonsubject imports 10 11 and other economic factors. On the nonsubject import issue, China so dominates the import share, about 85 12 percent of total imports, that we assert that it is 13 implausible that the injury suffered by this industry 14 can be attributed to nonsubject sources. 15 The other issue is whether the struggles of this industry can be 16 properly attributed in whole to general economic 17 18 conditions, not subject imports.

No doubt, the continuing travails within the housing market impact this industry. However, two facts remain. First, in a declining market China has taken significant market share from domestic manufacturers. Whatever the shibboleth that Respondents may conjure to shroud this clear trajectory, these are the facts, and the increase in

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subject import and their market share is a functional
 of price.

Second, as the Commission has noted in prior 3 determinations, the statutory scheme clearly 4 5 contemplates that an industry may be facing difficulties from a variety of sources, including 6 nonsubject imports and other factors, but the 7 8 existence of injury caused by other factors does not compel a negative determination if the subject imports 9 10 themselves are making more than an incidental, 11 tangential or trivial contribution to material injury, 12 and that is most certainly the case here. Subject imports have certainly made more than an incidental, 13 tangential or trivial contribution. 14

15 On behalf of the Petitioners' panel, we respectfully submit that the facts in evidence 16 presented in these final investigations strongly 17 18 support an affirmative determination. Madam Chairman, Commissioners, that concludes our affirmative 19 20 presentation. We respectfully request that any remaining time be reserved for rebuttal testimony this 21 22 afternoon.

And before I stop talking I just want to introduce one other witness on our panel who will be available for questions, Mr. Kim Holm. Kim is the

President for Residential Products for Mannington
 Mills. Kim, thank you for joining us.

3 CHAIRMAN OKUN: And before we begin our 4 questions this morning I want to take this opportunity 5 to thank all the witnesses for being here, in 6 particular to those members of the industry who have 7 taken the time to travel to be here and taken time 8 from your regular business.

9 We very much appreciate your willingness to 10 answer our questions and to participate and also just 11 a thank you for the courtesies extended to 12 Commissioners and staff on their fact-finding visit to 13 Mannington. We very much appreciate having the 14 opportunity to see the product.

And with that, just also one just quick reminder to witnesses. If you can just restate your name for the benefit of the court reporter when responding to questions? It's hard to see everybody's name in the second row, so if we're looking back there just be sure and restate your name. Thank you.

And we will begin our questions this morningwith Commissioner Lane.

23 COMMISSIONER LANE: Good morning. I too 24 welcome you to this panel and also thank you for the 25 informative tour of the Mannington facility in High

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1 Point.

2	Mr. Dougan, you probably answered all of
3	this with all of your charts and stuff, but I'm going
4	to give you an opportunity to answer it again, and
5	that is looking at the financial data on Table VI-1,
6	it looks like from 2008 to 2010 unit net sales fell by
7	almost as much as unit cost of goods sold.
8	Considering the negative operating income,
9	why was the industry unable to hold prices even as
10	cost of goods sold dropped and offset some of the
11	operating losses?
12	MR. DOUGAN: Thank you, Commissioner. This
13	is Jim Dougan from ECS. My response to that would be
14	they were unable to hold the net sales price because
15	of strong competition from low-priced imports.
16	If we could, could you put Exhibit 7? You
17	can see the continual decline in import AUVs over the
18	period. When faced with that kind of pricing
19	pressure, even if you have improvements in your cost
20	of goods sold on a unit basis you're going to be
21	facing the pricing and be unable to obtain the full
22	benefit of that.
23	That's kind of where I was going with my
24	testimony about impact, which is there was a somewhat
25	improvement between '09 and '10, but less than it

1 would have been had there not been such volume and 2 price pressure from subject imports. They would have 3 been able to get a better margin because of recovering 4 greater gross margin with the decline in the cost of 5 goods sold.

6 COMMISSIONER LANE: And perhaps you can 7 explain to me. As I recall from the record, there was 8 almost an equal number of underselling and overselling 9 between the subjects and the domestic. So how do you 10 reconcile that evidence with what you just said? 11 MR. DOUGAN: Well, that's the \$64,000

12 question.

13 COMMISSIONER LANE: And I expect you to 14 answer it.

MR. DOUGAN: Well, two things. 15 One, the pricing data collected by the Commission represent 16 only about 15 percent -- I think between 10 to 15 17 18 percent -- of subject import volume, and whereas the 19 import AUVs that are represented here in an indexed form are certainly more comprehensive and are asked to 20 21 and frankly should adhere to those specifications as 22 closely as possible.

The fact is that may not necessarily represent how competition takes place in the marketplace. I'll kick this over to some of the

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industry representatives in just a moment, but let's 1 take one -- any -- of the products of a given species, 2 say red oak. A customer may not be going in looking 3 for a particular species, with the exception of maybe 4 5 some of the very rarified exotics. They're looking for a color or a grain or what they call a visual I 6 believe in the industry. I'll let the more 7 8 knowledgeable folks talk about that.

So what may actually be the competitive 9 10 product that they're making the comparison with might 11 not be quite so narrowly described as the pricing product and so a domestic red oak of a given 12 specification that meets Pricing Product Definition 1 13 could actually may be undersold by an imported product 14 that otherwise visually looks the same, but because 15 it's not the same species wouldn't perhaps rightfully 16 appear in the importers' pricing data. 17

18 I would ask some of the industry19 representatives to take on that question.

20 COMMISSIONER LANE: Okay. Thank you, Mr. 21 Dougan. Does someone from the industry wish to answer 22 that question?

MR. NATKIN: I will, Commissioner Lane.
COMMISSIONER LANE: Okay. Thank you.
MR. NATKIN: This is Dan Natkin from

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1 Mannington Mills. When the consumer comes in to shop, 2 she's often coming in with a color in mind. She has a 3 decorating scheme in mind. Honestly, and not to 4 demean the consumer, most consumers can't tell you the 5 difference between an oak floor, a maple floor, a 6 hickory floor. They don't know that coming in.

7 They have a piece of furniture in mind. 8 They have a rug. They have a color scheme in their 9 room. And so they'll come in first with that and 10 they'll be shown a series of samples that then go onto 11 that.

12 And that speaks to what Jim was just saying 13 where you can have an Asian birch product that is 14 ridiculously cheap in a similar color scheme to a 15 domestic birch or even an oak, so you've got product 16 comparability issues that maybe don't meet those 17 definitions as defined in Products 1 through 8.

18 COMMISSIONER LANE: Okay. And so I want to 19 follow up a question with Mr. Finkell. You can answer 20 the first question if you like. Wait a minute. I'm 21 sorry.

22 MR. LEVIN: Mr. Anderson and Mr. Finkell. 23 COMMISSIONER LANE: Okay. I'm sorry. I not 24 only can't see, but apparently I can't read either. 25 So, Mr. Anderson, if you would answer the

first question, and then the second question I have was you are a distributor that you carry both the domestic and the subject imports. Do you segregate those in your store or your warehouse, and do you sell them at different prices, the same product?

6 MR. J. ANDERSON: Could I speak just for a 7 second to that last question?

8 COMMISSIONER LANE: Yes.

9 MR. J. ANDERSON: Usually we relate to 10 consumers that don't understand the difference between 11 hardwoods and laminates, the quick answer is do you 12 want a real wood floor, or do you want a picture of a 13 hardwood floor. And so that's usually where we start 14 the conversation, but it boils down to what Dan said. 15 It's really color and texture that's more involved.

We represent both domestic and imported 16 manufacturers. Our material is displayed in their 17 18 stores usually in that particular manufacturer's 19 display unit. So we don't separate the inventory 20 necessarily, but we do the marketing programs and so 21 forth based upon where the product is manufactured, 22 U.S. made product or Chinese made product, which most 23 of our Chinese made product we put in a private label line that we have called Prestige. 2.4

25 COMMISSIONER LANE: And would you say that

you generally sell it at a lower price than the
 domestically produced product?

3 MR. J. ANDERSON: No doubt about it. Yes. Okav. COMMISSIONER LANE: Thank vou. 4 Now, 5 it appears that employee levels have been continually declining even as sales rebounded in 2010. 6 Are the employees in this industry being 7 8 injured as evidenced by dropping employee levels, and is part of the injury to the producers being offset by 9 increased productivity at the expense of reduced 10 11 employees? The number of employees has 12 MR. LEVIN: The number of hours has dropped. 13 dropped. The number of production lines and facilities has dropped. 14 There's been production lines idled. There's been 15 facilities shut down. The wages paid has dropped. 16 Yes, like most American workers in most 17 18 manufacturing industries they have become more productive so you will see a slight uptick in 19 productivity as would be expected, but that in no way 20 21 compensates for the magnitude of the employment loss 22 in the industry.

23 MR. DOUGAN: Jim Dougan from ECS. If I may 24 add on to what Mr. Levin has said? I don't want to 25 get into too much confidential data, but this isn't a

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situation in which there is, as I think one of the
 Respondents said in their brief, a rationalization of
 bloated costs, okay?

There are facilities being shut down and 4 5 people being laid off and there may be an attendant increase in productivity, but what's worth noting, and 6 which we can get into in postconference because it's 7 8 confidential, has to do with what is the behavior of some of the producers who are doing that and is it 9 obvious that this is a rationalization for improved 10 11 productivity or is the production perhaps going elsewhere. 12

13 COMMISSIONER LANE: Okay. Thank you. And14 Madam Chair?

15 CHAIRMAN OKUN: Commissioner Pearson?
16 COMMISSIONER PEARSON: Thank you, Madam
17 Chairman. I too would like to extend my greetings to
18 all witnesses. It's good to have you here this
19 morning.

If subject imports had simply maintained their market share, what would have been the effect on your industry of the recession?

23 MR. LEVIN: We did pretty much that exact 24 analysis. I'm just the law guy, so let me let the 25 economist talk to it. But the bottom line is the

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industry would have been in much better shape. 1 Jim? MR. DOUGAN: Jim Dougan from ECS. 2 Thanks, Commissioner Pearson. The income statement analysis 3 that's presented here in Exhibit 2 shows that their 4 5 profitability would have been less negative and the recovery more quick had U.S. producers' market share 6 -- and we're going to assume that the other 7 8 significant player here being subject imports.

9 If U.S. producers had maintained their 2008 10 market share, the downturn would have been less severe 11 and the recovery more quick.

12 COMMISSIONER PEARSON: In fairness, though, 13 my question dealt specifically with subject imports, 14 and doesn't this chart include a significant volume of 15 nonsubject Chinese imports that you're including in 16 your calculation?

MR. DOUGAN: This is just the market share of the U.S. producers having maintained their share. So if they had been able to maintain their share in comparison to subject imports, nonsubject imports, regardless, they would have had a much improved profitability picture.

23 COMMISSIONER PEARSON: Okay. It would have
24 been improved, but there would be no change in trend.
25 MR. DOUGAN: I think that that's probably

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true. As I was sort of mentioning earlier in my 1 testimony, the subject imports, the impact has been to 2 3 exacerbate the downturn and limit the upside. COMMISSIONER PEARSON: Okav. Well, would 4 5 you be here with this case if not for the recession? MR. DOUGAN: 6 Yes. MR. DAVIS: Yes. 7 8 MR. DOUGAN: Everybody now. MR. DAVIS: 9 Yes. 10 MR. DOUGAN: Absolutely. 11 COMMISSIONER PEARSON: Mr. Davis? MR. DAVIS: Yes. Without question. 12 I mean, that's why I was here at the earlier hearing seeing 13 what was coming at us. 14 I mean, obviously the recession, which we 15 have felt in our other categories just like in this 16 one, but we haven't been devastated by the imports in 17 18 the other categories as we have in this one. There's no question that we'd have more volume running through 19 our plants, we'd have more full utilization and we'd 20 21 have better pricing. COMMISSIONER PEARSON: Okay. But the case 22 23 wasn't filed in 2007 or '08 or '09. It didn't get filed until 2010, well after the recession had hit. 2.4 25 So if the case was so compelling that a case

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1 should be brought, why wasn't it brought before the 2 recession as soon as you knew there was a possibility 3 of a problem?

MR. LEVIN: Well, if I may, Commissioner, a 4 5 lot of that has to do with practicalities. As you know, not every domestic producer is a petitioning 6 company, although we have had prior to the filing of 7 8 the petition and prior to the decision to start the petition process conversations with other members of 9 the domestic producing industry. And so in a very 10 11 practical sense it was a matter of getting down a set of who's in and who's out, and there are companies 12 that chose to not be part of the petitioning coalition 13 14 for reasons specific to them.

Yes, we all would have preferred if the 15 petition was filed a little earlier, but this is a 16 major undergoing for an industry that, quite frankly, 17 18 had really no idea that this law existed, that these investigations can be undertaken. 19 There's a decent amount of build up to get to the process of deciding 20 21 okay, we're going to make the investment in filing a 22 petition.

I want to make two quick points. First of all, when Tom and when Don and Dan testified in the Section 332 hearing, which was in October of 2007,

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they never heard of antidumping investigations. 1 All they knew is that there was this fact-finding 2 investigation, that it was requested from Capitol 3 Hill. It involved their product. There was something 4 5 going on with the Chinese imports. This would be a good opportunity to speak to policymakers, if you 6 would. 7

8 Second of all, getting back to your original 9 point on subject imports, there's a real small slice 10 of non Chinese imports. We'll know in about two, two 11 and a half hours what we're looking at as the total 12 pool of subject imports.

Most of the information presented in the prehearing brief, with one or two exceptions, operated on the basis of all the Chinese imports, and that's what we decided, not knowing what we're going to be looking at by this afternoon. Let's work with that and we'll make the adjustments as necessary in the posthearing brief.

20 COMMISSIONER PEARSON: Okay. Well, Mr. 21 Levin, you know that it's not unusual for me to 22 wrestle with issues of causation, so on this record 23 how can we distinguish between the harm that may be 24 inflicted by subject imports -- now, particularly if 25 we're talking a small slice of subject imports --

versus harm that might have been inflicted by the recession?

MR. LEVIN: Well, I think if I may, the 3 chart, the analysis that Jim and his team put 4 5 together, actually does -- can we bring that up -- a fairly decent job of that. 6 The operating income starts going into the 7 8 black in the first half of 2011. Yes, the industry is still in bad shape. The question is how much worse 9 shape, how much exacerbation, was affected by the 10 11 subject imports. We believe that to a large extent the data outlined by Jim in this chart explains that. 12 COMMISSIONER PEARSON: Yes, but the problem 13

14 is that we have to find injury by reason of subject 15 imports. The Chinese imports found by the Commerce so 16 far not to be subject -- it's confidential, so we 17 can't discuss the specific amount, but it's not an 18 immaterial quantity, okay?

19 So if you've got the domestic industry 20 losing market share but to fairly traded imports, we 21 can't find injury based on subject imports in that 22 case, can we?

23 MR. LEVIN: What I would say is even if the 24 final determination by Commerce reflects the 25 preliminary determination, the pool of subject imports

1 is still considerable.

2	I concede the point that the other companies
3	at issue are a decent share of the Chinese imports,
4	but that doesn't wipe out the amount of Chinese
5	imports. We've tracked the volumes of Chinese imports
6	and taking out in combination different companies that
7	may not end up in the pool of subject imports by the
8	end of today, and there's still a considerable volume,
9	a significant volume of subject imports, and the
10	trends that we see demonstrated by those subject
11	imports remains generally the same.
12	COMMISSIONER PEARSON: Right. I would agree
13	that there would still be a meaningful quantity of
14	subject imports even if the firms that are currently
15	nonsubject remain nonsubject.
16	But if one looks at the trends, there's been
17	a relatively more modest adjustment in imports from
18	subject producers than there has been in effect from
19	the recession, and that's why I'm trying to sort out
20	which is which.
21	My light has turned yellow now, so unless
22	you have some quick response we might have to come
23	back to this.
24	MR. LEVIN: If I may, just one quick thing.
25	As I said, I think the data here goes a long way

towards it. I understand what you're saying, and obviously we would adjust this as necessary come later on today.

But there is a tremendous amount of on-the-ground evidence that's been testified to by the industry witnesses that indicates that, yes, what's actually happening in the marketplace is that the domestically manufactured product is losing out to sales of Chinese imports, and that's happening on a daily basis.

Some of that real life stuff unfortunately sometimes doesn't fit within the squares of questionnaire responses and the data boxes.

14 COMMISSIONER PEARSON: Right. And we'll 15 talk later about lost sales, lost revenues. Perhaps 16 some of my colleagues will raise that, but my time has 17 expired. Thank you, Madam Chairman.

18 CHAIRMAN OKUN: Commissioner Aranoff? 19 COMMISSIONER ARANOFF: Thank you, Madam 20 Chairman. I want to join my colleagues in welcoming 21 all the witnesses and thank you for spending time with 22 us today and also express my appreciation for 23 everything we learned while doing the plant visit at 24 Mannington.

25

Can someone describe to me when the Chinese

product was first starting to come in commercially significant quantities into the U.S. market did it first enter as these Acacia and Asian birch type products, or did it first enter as oak face or other more typical U.S. products?

6 MR. NATKIN: I'll answer that question, and 7 then I'll defer to some of the other industry experts 8 as well.

It really started as clones of current 9 10 domestic products. It was oak and it was hickory. 11 The Chinese recognized the emergent trend of hand-scraped floors, as an example. Anderson was kind 12 of put forth and said hey, look at all this 13 hand-scraped floor that Anderson is doing. We'll sell 14 it to you cheaper. So it really kind of started 15 16 there.

And just like we expand our domestic basket 17 18 of species to look for visual trends as trends in furniture went away from grainier species or more 19 distressed, we look for species domestically. They 20 21 did the same thing over there in looking for 22 alternative species that matched or were complementary 23 to species that were already offered in the U.S. market. 2.4

So it really started with the core basics.

25

It was basic oak and maple and hickory and stuff they
 had easy access to, just like we had access to.

3 COMMISSIONER ARANOFF: Okay. Now, I've 4 heard some conflicting things, and I wanted to get you 5 to comment on this and then I'll ask the Respondents 6 this afternoon. Maybe, Mr. Natkin, you can comment on 7 this or maybe Mr. Anderson, because he's a level 8 closer to the ultimate consumer, might want to comment 9 on this.

10 These Acacia and Asian birch products. Do 11 they tend to be marketed to U.S. consumers as exotics, 12 something different from what's available here, or do 13 they tend to be marketed as this looks the same as 14 name your domestic species?

MR. NATKIN: Commissioner Aranoff, I'll
answer that first, and then I'll defer to Mr. Anderson
over here.

18 The birch is directly competitive. It's 19 called birch just like we call birch in the U.S., so 20 outside of that in particular is a direct competitor, 21 and there's really not a distinguisher. Typically you 22 don't see it marketed as Asian birch. You see it 23 marketed as birch, just like we market something as 24 birch.

25

Acacia? Yes, Acacia is marketed more as an

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exotic, and you put it in the basket of exotics just
 like we market things as we call things domestic
 exotics, whether it's maple or walnut, but you also
 see Acacia not always called Acacia. You see it
 called tropical walnut.

6 You know, walnut is something that consumers 7 can grab onto. I know what walnut is. I had a walnut 8 tree in the back yard. So a lot of times these 9 species will be called other things to try to draw the 10 consumer into it.

11 MR. J. ANDERSON: Yes. That's true. The 12 Acacia name has an exotic appearance to it because 13 most consumers have not heard that name, but as far as 14 any additional quality that it provides, I don't think 15 that's necessarily the case.

The imports first started with really the five-sixteenths oak products, very thin face veneers that were coming over from China as a direct knockoff to the oaks that were already in the U.S. market being used in the home building industry. They came in at a price point, very thin veneers, .06 or -- .06, I think.

MALE VOICE: 0.6.
MR. J. ANDERSON: 0.6. And that's the first
ones that appeared in the marketplace. But the Acacia

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I don't think really has the appeal that -- the name 1 gives it the appeal. Let me put it that way. 2 COMMISSIONER ARANOFF: In terms of looking 3 at it, does it have an exotic look? 4 5 I mean, people throw around the term exotics, and usually when you hear it it's referring 6 to some sort of thing out of the Brazilian rain forest 7 8 that really looks different from anything we have here, but I don't know if that's true with respect to 9 10 Acacia, whether you can sell it on a unique look. 11 MR. J. ANDERSON: I think it's the 12 salesperson on the floor that's calling it an exotic specie. Consumers are, number one, concerned about 13 color and then, number two, they're concerned about 14 15 texture. Species is kind of the third thing they look 16 at. So it's a selling point to say well, this is 17 18 Acacia, it's an exotic species, but it's really about the appearance to the consumer of color and the 19 texture, and the grain would go along with the texture 20 as well. 21 This is Don Finkell. 22 MR. FINKELL: I'd like 23 to say exotics are just as you say. They're typically

hard surface, and they have a color that goes all the

2.4

something out of the rain forest. They have a very

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way through it. They're typically sold as unfinished,
 natural, because the color is what is so beautiful
 about them.

Acacia is none of that. Acacia looks like -- you know, it's just kind of a dead looking product. I've heard it called tropical walnut. I've heard it called elm. But it's being sold almost always with a stain on it so that it looks like some other domestic product.

10 MR. NATKIN: Honestly, Commissioner Aranoff, 11 if I may? Dan Natkin again. Just like Don just said, 12 it's visually indistinct. It looks kind of like a 13 knotty maple or a knotty birch.

14 It was a very plentiful species that was 15 being used honestly for plywood manufacturing, a 16 little bit in the furniture, that the Chinese grabbed 17 a hold of and said hey, let's make something that 18 sounds exotic, but really is fairly inexpensive.

19 COMMISSIONER ARANOFF: The market for 20 flooring, and in particular for this flooring product. 21 Would you describe it as being sort of driven by 22 fashion trends in the broader home decor market? 23 I think that's what some of you testified

to, that sort of different styles and finishes andthings become popular for some period of time, and

1 then they're superseded by something else.

2 MR. FINKELL: This is Don Finkell again. I 3 would say that is true to some extent. We try to put 4 products out there that are forward in style and 5 fashion, but the trends in wood flooring do not change 6 as fast as trends in fashion. I mean, they're slower 7 trends.

8 That used to be the case probably five years 9 ago. It used to be more of a fashion industry, and 10 then now it's getting to be price, price, price. I 11 mean, you see that in fashion even in clothing. Now 12 the consumer is a little more concerned about cost 13 than maybe they were before the recession started.

MR. HOLM: Good morning. This is my first
opportunity to speak. I'm Kim Holm with Mannington
Mills.

Addressing your question, Commissioner, we have done a fair amount of consumer research around that specific question, and we found that consumers generally are looking for one of two types of flooring, either functional flooring or what we call aspirational, fashion.

In those specific categories, functional would be like plastic laminated floors, vinyl floors, carpet to a lesser degree. And those floors, by the

1 way, are also considered to be floor covering and more 2 temporary in the home. The more aspirational or 3 design or fashion forward are wood primarily and 4 ceramic or porcelain tile. Those products 5 specifically create value in your home and are 6 considered flooring, part of the structure of the home 7 and much longer term.

8 So that's the way our research has defined 9 it for us, and I think we see that every day in real 10 life as consumers make their choices of the different 11 categories.

12 COMMISSIONER ARANOFF: Okay. Do 13 manufacturers design a product and then set a price 14 point, or do you start with a price point and then 15 design a product?

16 MR. HOLM: Kim Holm again. Yes, both. Some17 of both.

I mean, there's some products that you do create some value in where you believe you can establish maybe a little higher margin because of the value you've put into the product, and then there's some that are very competitive and there's a very large, competitive set where the price is more important.

25 COMMISSIONER ARANOFF: Okay. Mr. Natkin,

1 did you want to add something to that?

MR. NATKIN: Commissioner Aranoff, no. 2 I was going to say, very similar to Mr. Holm, that when 3 we start the product design we either start with a 4 5 price in mind or a visual in mind, and they're kind of wholly separate. There are different scenarios, and 6 it all depends. 7 8 We go through an extensive what we call 9 consumer research process. We start the year in looking at fashion trend, color trend and things like 10 that, and we'll develop 100 maybe or 80 designs that 11 then get filtered down. 12

13 That tends to be more to the fashion side, 14 but we'll also look at market conditions and say we 15 need an entry level hand-scraped product to compete 16 with what's coming in from China, and then we'll go 17 through kind of an engineering process in that case to 18 get to that.

19 COMMISSIONER ARANOFF: I appreciate all of20 those answers. Thank you, Madam Chairman.

21 CHAIRMAN OKUN: Commissioner Pinkert? 22 COMMISSIONER PINKERT: Thank you, Madam 23 Chairman, and I thank all of you for being here today 24 to help us to understand what's happening and what's 25 likely to happen in this industry.

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I want to begin with a guestion that was 1 discussed a little bit in the earlier testimony having 2 to do with the seven ply or greater product. Do any 3 domestic producers make that product? 4 5 MR. NATKIN: I'll answer that for Mannington Mills, Commissioner Pinkert. This is Dan Natkin. 6 Yes, we make a seven ply product today. We've been 7 8 making a seven ply product for a number of years now. Again going back to my testimony, the number 9 10 of plies is really irrelevant to the product. The 11 only reason that you see more plies on import products, in my opinion, is in the fundamentals of the 12 manufacturing process itself. We have a much more 13 automated process, and we tend to peel thicker veneers 14 to make the sandwich. 15

The Asians are working from a much smaller 16 base tree, typically eucalyptus or poplar, and the 17 18 trees are maybe this big around so they have to peel or slice it thinner and then kind of do a lot of hand 19 work to put it together to make the same basic 20 structure. But in the end, whether it's a five ply or 21 a seven ply, when you look at the product you don't 22 23 know the difference.

24 MR. LEVIN: If I may, Commissioner Pinkert,
25 Mr. Finkell is the guy who first explained this to me,

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how it's done in China versus how it's done in the
 United States. Don, can you just speak to it?

3 MR. FINKELL: Yes. This is Don Finkell. We 4 made a seven ply product about 10 years ago, which we 5 sold with a click on it to Home Depot, and it was an 6 FSC certified product.

The reason that we used a seven ply product, 7 8 we had a core that was FSC certified coming out of 9 Brazil, and eucalyptus as a specie has a tendency to split so you can't heat it very hot to peel it so the 10 11 thicker the veneer is the hotter you have to make it to be able to get it to go through the lathe, so it 12 tends to be thinner veneers are cut. The colder you 13 cut it, the thinner they are. 14

So that's what we ended up doing, and then we graded those products. We brought them in, and then we put a U.S. specie on the face and back and made a seven ply product, but that's pretty much why seven ply is used with eucalyptus and other species that you don't heat as much.

21 COMMISSIONER PINKERT: Thank you. Now, Mr. 22 Dougan, I understand your argument about the interim 23 periods and about the survivor bias matter, but I'm 24 wondering whether 2010 as a whole -- not the interim 25 period, but 2010 as a whole -- provides a sort of

natural experiment in terms of increasing market share 1 for the subject imports, decreasing market share for 2 the domestic industry and then whatever other impacts 3 can be ascertained for that period of time. 4 5 And I'm wondering if 2010 is a natural experiment then should we be thinking that conditions 6 in 2010 should have been worse for the domestic 7 8 industry than in fact they were? MR. DOUGAN: I'm sorry. 9 Should we be thinking that conditions -- could you repeat the last 10 11 part of that? 12 COMMISSIONER PINKERT: Yes. In other words, if we observe that the market share of the subject 13 imports is increasing during that period 14 substantially, the market share of the U.S. producers 15 is decreasing significantly in 2010, then should we 16 expect to see a poorer outcome in terms of financial 17 18 performance for the domestic industry in 2010 than we in fact observed during that period of time? 19 MR. DOUGAN: You might based only on those 20 21 variables, but there was an improvement in some of the 22 unit costs, unit raw materials and COGs and things 23 like this. This goes back to a guestion I believe that 2.4 Commissioner Lane asked earlier, which was because of 25

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1 that you would have expected a much more substantial 2 improvement in their margins because they saw 3 favorable changes in, for example, raw materials and 4 some of the other COGs.

5 So what we're saying is you should have expected a greater improvement, but that improvement, 6 the opportunity for that improvement, was taken away 7 8 by the gains in market share and the continuing price pressure of the subject imports. So they were unable 9 to take advantage of what might otherwise have been 10 11 greater improvements in margin because of price 12 pressure and volume pressure.

MR. HOLM: Commissioner Pinkert, if I could add one point? I know in our case, and I think around the industry too, there were a lot of assets taken out of the system at the end of 2009 as we continued to feel continued deterioration in the business.

I know our company took a fairly major asset write-off at the end of 2009 which improves your depreciation picture or your cost forward picture. So we saw improvement, if you will. Continued losses, but we did see improvement in our margins because of an asset write-off, nothing more than that.

I know we have several of our competitors that were doing some of the same things because of the

1 situation and the circumstances that we're in.

2 MR. DAVIS: I would just add to that. Tom 3 Davis. As the situation got worse and worse, there 4 are obviously some accounting rules that make you take 5 impairments on assets that aren't returning a decent 6 return and so then you get the benefit of the 7 depreciation in years going forward.

8 One of the problems in this sort of a drastic fall-off where someone has come in and 9 10 occupied basically no market share and gone from 11 single digit market shares to 50 percent over a relatively short period of time, you are chasing your 12 cost curve because of the unit fall-off that vou're 13 experiencing. And so eventually hopefully you get to 14 15 a point where you get it back to more of a steady state over time. 16

MR. FINKELL: This is Don Finkell. If I could too? When the recession or the financial crisis hit in the fall of 2008 there was a lot of discussion and projections about how long this recession would last. If you looked at historical recoveries, they were a V-shape.

23 So there was a tendency I think of companies 24 to not lay off those people and not close those plants 25 in 2009 because we were all anticipating this

1 recovery, but by the end of 2009 we could see that 2 that wasn't going to materialize so we actually 3 started taking those actions to do those things 4 reluctantly, which helped 2010.

5 MR. NATKIN: Commissioner, this is Dan 6 Natkin again. I think the other thing that you have 7 to keep in mind too is there was I'll call it a false 8 bubble for the first half of 2010 versus 2009 when you 9 look at 2009-2010.

10 2010 was a tail of two halves. The first 11 half of the year you had the Homebuyer Tax Credit in 12 place, which drove significant incremental demand in 13 home buying, both in remodel and in new home 14 construction. The second half of the year the wheels 15 fell off the bus so to speak, and it was really a very 16 different scenario in that second half of the year.

MR. LEVIN: And if I may add, if you look at 17 18 some of the indicators, especially the financial indicators for the first half of 2010 and the second 19 half of 2010, as the Commission can do with the data 20 21 available, what the industry witnesses testified to in 22 the preliminary investigation, but before the full 23 story unfolded for the second half of 2010 unfortunately emerged true. 2.4

25 Yes, there was, as Dan I think aptly

characterized it, a false bubble in the first half of 2 2010. Once the tax credit ended in May I think it 3 was, June, the industry went downhill and downhill 4 tremendously during that second half.

5 MR. HOLM: To further Jeff's point, if you 6 look at the black bottom line here, the fourth column 7 over, which is the first half of 2010, the industry 8 had taken an actual loss in the wood category of 3.1 9 percent. For the full year they had a loss of 6.5 10 percent.

11 So the second half of 2010 the industry was 12 running more of a loss, near 10 percent, similar to 13 its experience in 2009. It truly was the bubble of 14 the first half of 2010 that benefitted the category.

MR. LEVIN: And if I may, Commissioner, let me just say it's not like the industry was going gangbusters in the first half of 2010. They were suffering a little less because of the false bubble effected by the tax credit.

I'm also looking at just the numbers, and I understand I'm looking just at full year numbers here, but in 2010, from 2009 to 2010, there was a slight increase in U.S. producers' U.S. shipments, most of that driven by the increased demand in the first half of 2010.

1 There was a tremendous increase in U.S. 2 shipments of Chinese imports in 2010, so to the point 3 that Jim was saying in his affirmative testimony 4 Chinese imports tend to get the greater share or 5 almost all of the share of improvements in the overall 6 market, U.S. producers tend to pay the far larger 7 price when the market recedes.

8 And I think that's certainly what we have 9 seen in 2010, in other periods of the period of 10 investigation, and to that extent your 11 characterization, Commissioner Pinkert, at the 12 beginning of your question whether or not 2010 was a 13 good test model, a good lab, yes, it certainly was.

14 COMMISSIONER PINKERT: Thank you. I'm going 15 to have to stop you there in case there was any 16 additional comment on my question. Thank you, Madam 17 Chairman.

18 CHAIRMAN OKUN: Thank you. And again, thank 19 you for all your responses thus far. Maybe we can 20 just continue with demand questions while we're on 21 that line. I appreciate the comments about the effect 22 of the tax credit and when that was felt.

Can you talk a little bit more then about what's going on in 2011, both the data that we see on a record in the first half of 2011 with respect to

1 demand and then also what you're experiencing

2 currently and predicting in the future and what
3 indicators we should be looking at if they're not
4 already in the staff report? I would ask the industry
5 to comment on that.

6 MR. HOLM: Thank you, Chairperson. Kim Holm 7 again with Mannington. I think we continue to 8 struggle as an industry. The flooring industry seems 9 to continue to be in a recession. The residential 10 side of the business continues to be in a recession, 11 albeit the economists would suggest we're out of our 12 recession.

We do use industry analysts to create our projections and our budgets for 2012. For the last I would say three years, we've gone into the new year with some optimism that housing starts were going to rebound, that remodeling spending was going to rebound and that we were going to begin to see a bit of a recovery.

And we budget that for 2010, so we are budgeting modest improvement as we go into the next couple years, but we consider the market, the industry and the economy to be very, very fragile, and there's certainly so many components that have an impact today on consumers' mindset that we're very, very cautiously

1 optimistic.

2	CHAIRMAN OKUN: And before I ask others in
3	the industry to respond, can you also just respond to
4	when you're looking at the different channels in which
5	you sell into whether you see any differences in
6	demand within those different channels?
7	MR. HOLM: Yes. Thank you. I will respond
8	as well. Yes, I think what's happened with the
9	industry today and with the consumer today and what
10	we've talked about today, everything is about price,
11	or another term is value.
12	So I think the winning channels over the
13	next couple years in our industry are going to
14	continue to be the large, mass merchants that can
15	provide product to the consumer at more value, with
16	more value than maybe some of the smaller, independent
17	competitors that we traditionally have done a lot of
18	business with.
19	So the customers like the home centers, like
20	the Lumber Liquidators or the world, very much so I
21	think and very similar to the consumer shopping
22	patterns where I guess I would imagine WalMart is much
23	more successful today than Bloomingdale's, if you
24	will. So that's a bit of the direction.
25	We also see there's been a bit of a shakeout

with the contractors and whet's gone on with the 1 builder demise, but the contractors that are out there 2 3 today seem to be healthy and should survive. CHAIRMAN OKUN: Okay. Mr. Finkell? 4 5 MR. FINKELL: Yes. Without divulging confidential information, which I would be happy to do 6 in a posthearing brief, we don't see the housing 7 8 industry recovering any time in the next two years, so we're looking at some major moves within our company 9 to try to get more competitive. I can illustrate or 10 11 elaborate on those more. CHAIRMAN OKUN: Okay. Appreciate that. 12 Just to add to that --13 MR. DAVIS: CHAIRMAN OKUN: Yes? Mr. Davis, do you have 14 15 your microphone on --16 MR. DAVIS: Yes. CHAIRMAN OKUN: -- or close to you? 17 18 MR. DAVIS: Yes. 19 CHAIRMAN OKUN: Okay. Thank you. MR. DAVIS: Maybe it's not close enough. 20 21 But I was just going to comment almost every week 22 someone in the residential carpet market, for example, 23 right now is announcing a plant closing to deal with the situation. 2.4 They're the largest producer of flooring for 25

those kind of segments, so that's why it's still an 1 indication that we're still in a very difficult 2 period, just to reinforce what these gentlemen have 3 said. 4 5 CHAIRMAN OKUN: Mr. Anderson, could you comment on what you see on the demand side? Thank 6 7 you. 8 MR. J. ANDERSON: Are you talking about recent demand? 9 CHAIRMAN OKUN: Yes. 2011 and then what you 10 11 see looking forward in the next year. MR. J. ANDERSON: In the overall market. 12 We're not planning an increase in our hardwood 13 flooring business and some of the other segments of 14 our business for 2011. 15 What about for 2012? 16 CHATRMAN OKUN: MR. J. ANDERSON: 2012? We don't think 17 18 we're going to have much movement in 2012 as well. 19 Maybe one or two percentage points in some segments, but not in the hardwood segment. 20 CHAIRMAN OKUN: Okay. And I had wondered. 21 22 You had commented I think in either your testimony or 23 in response to a question whether you've seen much shifting among the different products that you carry. 2.4 MR. J. ANDERSON: Yes. We've seen a 25

1 stronger shift to the imported side because of price.

2 CHAIRMAN OKUN: And how about within not the 3 manufactured, not the engineered wood, but the other 4 products you carry? Has there been much shifting 5 among those?

6 MR. J. ANDERSON: Well, laminate is actually 7 down in demand and tile flooring is up in demand, but 8 multilayered wood flooring is steady. It's not 9 declining or increasing right now because of the home 10 building business just not being there. Solid wood is 11 about the same as well.

12 CHAIRMAN OKUN: Okay. Appreciate that. If 13 there's anything for posthearing that you could 14 provide on a confidential basis in helping us 15 understand demand both for 2011 and then in the 16 reasonably foreseeable future that would be helpful. 17 In the future, I should say.

18 Then let me ask about the channels of 19 distribution. I know both in the staff report at 20 Table II-1 and then in the exhibits that you've shared 21 in Exhibit 4, Mr. Dougan, you talk about where the 22 competition is and what we see and I wondered --

23 Well, first maybe a question, and I'm not 24 sure if this goes to Mr. Anderson as well, but others 25 could comment on it. Just to make sure I have an

understanding of who the distributors are and who they're selling to. So are the distributors selling to both? Well, yes. Who are the distributors selling to?

5 MR. J. ANDERSON: We're primarily selling anywhere from a small mom and pop retailer to larger 6 retail accounts. We currently only sell some highly 7 8 specialized products to the big box stores, so we don't sell as much of the big box group as we did 9 10 before, and we do sell on the commercial side, as well 11 as what we would call the floor covering contractors that are doing business with the home builders. So we 12 sell that segment as well. Does that answer the 13 question? 14

It does. And then, and 15 CHAIRMAN OKUN: maybe that also helps explain, although others in the 16 industry could discuss it as well, when we look at the 17 18 chart and see where there's been increases and where 19 there's been decreases during the period that we're examining. So you, Mr. Anderson, would have been in 20 21 the big, yellow line that starts at a big percentage 22 and drops significantly -- well, no. Well, anyway, it 23 drops, I quess, and then some changes within the other retailers in the size of those markets. What does 2.4 this tell us about the nature of competition and 25

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whether we should expect any changes or how we should 1 look at competition? 2 3 MR. J. ANDERSON: Is that for me? CHAIRMAN OKUN: For you, but for others as 4 5 well since there's --MR. HOLM: Excuse me. 6 CHAIRMAN OKUN: Yes? 7 8 MR. HOLM: Commissioner, if I could ask? Based on the questionnaires, Mr. Anderson from BPI 9 10 would not have reported -- they're going to sell to 11 the blue, but these charts are developed by the 12 manufacturers or the importers: who are their downstream markets, where are their downstream 13 14 markets. So we would be reporting that as a 15 manufacturer, that we're selling to a distributor, or a retailer, or a big box, but a distributor in turn 16 would resell that but it wouldn't be reflected in this 17 18 specific graph.

19 CHAIRMAN OKUN: Okay. that's helpful to me 20 because I'm trying to compare those two different 21 charts. So then tell me, if I can stay with you, then 22 does this, I mean you've talked about, I mean I think 23 what this exhibit was put up for and the reference to 24 the staff report is to indicate that the domestic 25 industry is selling in all channels and that the

builders are a small channel, but the competition 1 there from both sides. Does it say anything more 2 about how we should look at pricing or pricing 3 competition and any changes that you've experienced? 4 MR. HOLM: Yeah. 5 A couple of comments. First of all, the red, by definition in the 6 questionnaire, was a little bit unique. Most 7 8 manufacturers, most builders don't buy product. Thev don't buy flooring product. Most of us sell to a 9 foreign contractor. That would be similar in the 10 11 blue. So we're not totally sure where the red numbers I think the most telling story here, in my 12 come from. opinion, is the blue on the bottom. I mean, the 13 largest buyers in this country of product and the 14 biggest price challenges come with the big boxes and 15 That's an area where the 16 the mass merchants. importers are out performing in a fairly dramatic way 17 18 with the domestic producers.

19 CHAIRMAN OKUN: Mr. Finkell, did you have20 any comments?

21 MR. FINKELL: Well, I was going to say that 22 if you look at where the yellow is in the beginning 23 for the domestic producers, they're, you know, almost 24 60 percent, but there are sales to other channels, and 25 then if you come down to the last one you see that

distributors have lost some of that business. 1 Some of that is because our company, Shaw, doesn't sell 2 through distributors, they sell directly to retailers 3 and also builders, so you've seen some smaller 4 5 builders fall out of the market, but the biggest builders are big enough to put together their own 6 Then, you know, you see the home centers are 7 program. 8 fairly consistent, you know, with us. We've lost a little bit there. The bigger buyers that have the 9 ability to put together, you know, their China 10 11 connection really are the ones that are prospering 12 through this.

13 CHAIRMAN OKUN: Okay. I see my light has 14 been on, so I will have a chance to return to some 15 other questions about competition in the market on my 16 next round. Vice Chairman Williamson?

17 VICE CHAIRMAN WILLIAMSON: Thank you, Madam 18 Chairman. Mr. Finkell, could you maybe just finish 19 your thought there about you were saying the bigger 20 the -- who was benefitting, and why were they 21 benefitting?

22 MR. FINKELL: Well, you see other retailers, 23 people that used to buy through distributors, either 24 builders or buying groups like CCA Global, and then 25 you have like Lumber Liquidators which buys

completely, it doesn't buy through distributors and 1 never has, buys pretty much director. 2 There's a size issue in the market, so you have bigger -- when you 3 reach a certain size you can afford to have a staff go 4 5 to China and you can work out the deals on these kinds of purchases with the Chinese manufacturers, whereas 6 the smaller mom and pop, you know, retail flooring 7 8 store, which is what distributors typically make their, you know, that's their bread and butter, they 9 10 can't compete as well there, so you see some change in 11 the way the market, you know, is falling out. Some of it, too, is you have, as the recession drags on, you 12 have, you know, the weaker players go by the wayside. 13 So I'm not sure if that answers the question. 14 15 VICE CHAIRMAN WILLIAMSON: Okav. Okav.

16 Thank you. Do purchasers in the do it yourself market 17 and the new home market have different sensitivities 18 to certain nonprice factors, like ease of 19 installation, contract lead time and made to order 20 designs?

21 MR. HOLM: Mr. Commissioner, could you say 22 that one more time, please?

23 VICE CHAIRMAN WILLIAMSON: If you take a
24 look at some of the people in the do it yourself
25 market as opposed to those who are, say, you know,

1 doing new --

2	MR. HOLM: Professional install. Yeah.
3	VICE CHAIRMAN WILLIAMSON: moving into a
4	new home, do they have different sensitivities to
5	nonprice factors? I mean, does ease of installation,
6	contract lead time or
7	MR. HOLM: Ease of installation becomes much
8	more important for the big box retailers, those that
9	primarily sell in DIY market, versus the
10	professionally installed market, so that clearly is,
11	but price is always the dominant factor with the
12	majors players, the mass merchants of the world that
13	buy in huge quantities.
14	VICE CHAIRMAN WILLIAMSON: Okay. Anyone
15	else want to add to that?
16	MR. FINKELL: This is Don Finkell. I agree
17	with that, that with the DIY market it is price.
18	That's why somebody does it themselves as opposed to
19	hiring somebody to do it. So price is the primary
20	criteria when you're doing about a DIY product, which
21	is why click works there and doesn't work so well in
22	the rest of the market.
23	VICE CHAIRMAN WILLIAMSON: Okay. Are there
24	disadvantages to the click then for professional
25	installers, and like that?

MR. FINKELL: Well, you know, you end up 1 with a floor that sounds a little hollow. 2 When vou 3 walk on a floor that's been either glued down or nailed down, it has a more permanent sound, so, and it 4 5 moves up and down a little bit, you can see it, so some people object to that. We say it's, you know, 6 somewhat idiot proof, so if you're doing it yourself 7 8 -- and people don't complain about what they do themselves. They complain about when they pay 9 somebody, but they don't complain when they do it 10 11 themselves.

12 VICE CHAIRMAN WILLIAMSON: Okay. As long as13 it stays together, they're happy.

14 MR. FINKELL: Right.

15 VICE CHAIRMAN WILLIAMSON: Okav. Thank vou. Either now or in post-hearing could you address how we 16 should analyze the underselling here? You all have 17 18 suggested we should just give equal weight to each of the 110 quarterly price comparisons in the staff 19 report, whereas Respondents have suggested that we 20 should be looking at the total import and domestic 21 22 shipment volume in trying to analyze the impact of 23 what do we see from the underselling.

24 MR. DOUGAN: Vice Chairman, I'll respond, 25 and thank you for the question. We will do so. What

1 I can say without getting into confidential

information is that many purchasers of all stripes 2 responded that the purchase frequency of this type of 3 product is guite frequent. They're not doing, you 4 5 know, multiyear contracts for a set volume, they purchase on a much more frequent basis, so the idea of 6 collapsing all volume and value over a three and a 7 8 half year period to determine, you know, how we should be looking at this, I would say, is inappropriate, but 9 10 we can get into that more in the postconference brief, 11 or posthearing brief.

12 VICE CHAIRMAN WILLIAMSON: Okay. So when 13 you say purchase more frequently, you mean that the 14 retailer, maybe he buys them and the customer comes 15 in. He's not having a contract program or something 16 like that.

MR. DOUGAN: Right. I mean they're not 17 18 making a decision in the first guarter of 2008 that's going to determine what happens for the next three 19 years, so collapsing, you know, the volume and value 20 21 and just looking at an average over the entire period 22 may not be appropriate. You know, more periodic, more 23 frequent temporal comparisons would be more appropriate. 2.4

25 VICE CHAIRMAN WILLIAMSON: Okay. Thank you.

I'll appreciate, looking forward to seeing what you 1 say in posthearing on that. Let's see. In looking at 2 our Table E, this may have to be posthearing, the 3 average between the values of nonsubject imports 4 5 presented in the Commission staff report are lower than AUVs at both the subject and domestically 6 produced MLWF, so if orders were imposed, why would 7 8 nonsubjects take a lot of the, increase their markets shares as opposed to the domestics? 9

This is Don Finkell. T think 10 MR. FINKELL: 11 that they will increase some. I think domestics will 12 increase, too. If you look at what's happened to imports from other countries, they're down 13 dramatically, you know, from where they were before, 14 so they've lost -- all this Brazilian flooring we're 15 talking about, Brazil is exporting dramatically less, 16 less than half of what they used to. So there will be 17 18 some recovery in those countries as well.

19 VICE CHAIRMAN WILLIAMSON: Okay.

20 MR. DOUGAN: And this is Jim Dougan from 21 ECS. What I'll also note is that, you know, observing 22 what you observe in the data being true, you know, 23 again, if the underselling or pricing data were truly 24 representative of all the market dynamics, you would 25 have expected nonsubject imports to capture a lot of

market share because if you just look at the pricing 1 data it looks like, well, they're underselling the 2 Chinese. Again, looking at the broader indications 3 and looking at the descriptions of what these 4 5 gentlemen talk about what's happening in the marketplace, it's pretty clear that it's not the 6 nonsubjects that are driving the price, and, you know, 7 8 how much market share they do or do not stand to gain I think is an open question. 9

MR. LEVIN: Yeah. And if I may add, 10 11 Commissioner Williamson, two things. First of all, 12 what I've heard continuously from these gentlemen since the beginning of the investigation is that a lot 13 of the producers in third countries are being affected 14 negatively, as well as domestic producers. 15 I mean, they're having a harder time selling in the U.S. 16 market by virtue of the Chinese competition. 17 Ι 18 believe that's proven true on the trend lines that you see for nonsubject imports, meaning non-Chinese 19 imports, for right now. Second of all, if orders are 20 imposed and there is to some degree a reduction in the 21 22 presence of imports from China, yeah, we think the domestic manufacturers will stand to benefit to some 23 percentage from that. 24

Nonsubject imports will probably stand to

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benefit as well, and that's fine. That's the nature 1 of a competitive marketplace. These nonsubject 2 imports have to be considered fairly traded. So as we 3 said in the testimony, we're not looking for the 4 5 advantage, we're just looking for parity in the marketplace for a fair opportunity for fair 6 competition. If Mannington, or Anderson, or Shaw has 7 to go up against Brazilian imports, for example, well, 8 let the better product win. That's the nature of 9 competition in the marketplace. The overarching 10 11 factor there is that they would be competing against 12 fairly traded imports.

13 VICE CHAIRMAN WILLIAMSON: Okay. Thank you 14 for that. If the estimate for, you know, the product 15 rebounded in the near or medium term, would the 16 domestic industry have the ability to increase 17 production to meet demand?

18 MR. NATKIN: I'll answer that from our perspective. You heard in Mr. Davis' testimony we 19 have more than ample capacity domestically to respond 20 to any kind of increase in demands. 21 There are idled 22 plants around the United States from all of the 23 representative and nonrepresentative companies, so the demand could more than double in the United States and 2.4 there would still be sufficient domestic capacity. 25

MR. FINKELL: I want to second that, too. 1 We're running at less than 50 percent capacity. 2 3 VICE CHAIRMAN WILLIAMSON: Okav. MR. LEVIN: And if I may add, they'll be 4 5 able to use some production assets that are sitting idle. 6 7 VICE CHAIRMAN WILLIAMSON: Okay. Good. 8 Thank you for that. My time has expired. Thank you. CHAIRMAN OKUN: Commissioner Lane? 9 COMMISSIONER LANE: 10 Thank vou. Other factory costs other than raw materials and labor 11 appeared to have dropped significantly in 2009. What 12 components of other factory costs contributed to that 13 decline? Mr. Dougan, I think maybe you might be the 14 15 best person to answer that. 16 MR. DOUGAN: So you're referring to a decline in other factory costs between 2008 and 2009? 17 18 COMMISSIONER LANE: Yes. Other than raw materials and labor. 19 MR. DOUGAN: You know, I would have to --20 there's likely some, basically the general overhead 21 and energy, you know, depreciation of the productive 22 23 assets that are included in there. I'll note that they declined in aggregate and dollar terms but 2.4 actually increased slightly in unit terms and that is 25

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no doubt in part to the decreased amount of production
 between those two years.

3 COMMISSIONER LANE: Okay. Thank you. Let4 me stick with you.

5 MR. LEVIN: Madam Commissioner, if we may, 6 can we reserve some further discussion on that issue 7 for a posthearing brief?

8 COMMISSIONER LANE: Yes. I was referring to 9 I think it's Table VI-I. Okay?

10 MR. DOUGAN: I'm looking at it. We'll look 11 at it more, particularly with responses of individual 12 producers, and come back to you in posthearing with a 13 better answer.

MR. LEVIN: And that's my concern. We may be in a territory where we're talking about company by company differences. I don't want to tread near confidential information.

COMMISSIONER LANE: Okay. Thank you. Mr. Dougan, I'll stick with you. What, if any, conclusion can be drawn by the fact that there appears to be fairly consistent loss results in that most of the participants in the industry report operating losses every year?

24 MR. DOUGAN: I think it is indicative of the 25 fact that the U.S. producers are equally suffering

from the impact of the low priced, high volume 1 imports, you know, that there's not a grand kind of 2 3 seqmentation between producers in terms of, you know, markets that they serve and products that they make. 4 5 To the extent that there are variations, they all tend to be suffering pretty equally. There are exceptions, 6 but again, without getting into confidential data, I 7 8 think what it says is that the injury is broad-based and it's not related to, for example, a single, large 9 producer driving everybody else down. 10 The injury is 11 widespread.

Okay. Yes, Mr. Davis? 12 COMMISSIONER LANE: MR. DAVIS: If I could respond to that as 13 well, Commissioner Lane. When you have such a 14 15 precipitous loss of market share over really a short period of time going from almost nothing to 50 percent 16 of the market, it's just difficult to get the costs in 17 18 sync with how fast the volume is going down, and so, 19 you know, as hard as you struggle, you just can't get I think that affected everybody the same way 20 there. because you've got a double whammy. You've got your 21 22 volume going down, you've got pricing suppressed at 23 the same time.

24 COMMISSIONER LANE: Okay. Thank you. SG&A25 expenses represent on average for the entire industry

1 about 20 percent of net sales. What are the major 2 components of SG&A expenses, and do you consider 20 3 percent to be a high number or has SG&A always been in 4 that range for this industry?

MR. NATKIN: I'll answer that, Commissioner 5 Lane, for Mannington. I'll defer to Mr. Finkell as 6 The principal components for us of SG&A are 7 well. 8 things like our sales force, our marketing expenses that go into developing and marketing the product and 9 putting in the marketing displays, samples. 10 Those are 11 really the principal components. As volume fell off, 12 you know, we worked to cut SG&A. You have to make some very, very difficult decisions at times, 13 particularly when you're talking about people in the 14 sales force that you're cutting. So I think 20 15 percent is maybe a little bit higher because the 16 volume fell off so fast we couldn't cut fast enough. 17 18 I think we've gotten it to a more sustainable level 19 now where we are, without divulging our SG&A expense. CHAIRMAN OKUN: Put your mic on, please. 20 MR. FINKELL: Sorry. This is Don Finkell. 21 22 I think that for a company like Shaw that sells directly to the retailer, they've got more sales cost 23 in that, which is primarily people, and it also has to 2.4

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do, as Dan said, with marketing materials, putting the

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product into the market, and then you have the G&A is 1 primarily administrative staff, so a lot of it's 2 people, and so for Shaw that number seems to me to be 3 right, for Anderson that's probably a little bit 4 5 higher because we rely on distributors to actually do the final sales contact to the retailer. 6 Thank you. Mr. Dougan, 7 COMMISSIONER LANE: 8 on Exhibit 2 you have a chart that says if the domestic industry had maintained its 2008 market 9 share, it's profitability would have been 10 11 significantly improved, so I have a variation on that 12 exhibit. MR. DOUGAN: 13 Okay. Have you performed any 14 COMMISSIONER LANE: calculations that would show your estimate of the 15

16 impact on the domestic industry sales prices and net 17 operating income if the subject imports had been 18 fairly traded during the period of investigation? 19 MR. DOUGAN: So in other words, if all 20 subject imports were fairly traded and the volume of 21 dumped imports was zero?

22 COMMISSIONER LANE: Yes.

23 MR. DOUGAN: I have not done that analysis.24 I can do it for the posthearing.

25 COMMISSIONER LANE: That would be nice.

1 Thank you.

2	MR. LEVIN: I think one thing we can assume
3	is that the U.S. producers' market share would have
4	gone up. So if the Chinese imports were fairly
5	traded, whatever the pool of subject imports is, I
6	think you would have seen an improvement even moreso
7	than what we're looking at here.
8	COMMISSIONER LANE: Okay. Thank you.
9	MR. DOUGAN: Just as a follow on. Sorry.
10	Jim Dougan again. Just as a follow on to that, and
11	this is somewhat related to a question that
12	Commissioner Pearson asked earlier, the mandatory
13	Respondents, at least what we're able to understand
14	about their volumes is, you know, not nothing. It's
15	certainly, you know, a significant share of, you know,
16	the total imports from Chin, but it's still a
17	minority. So, you know, drawing inferences about the
18	rest of the Chinese imports being fairly traded I
19	think might be complicated.
20	COMMISSIONER LANE: Okay. Thank you. Mr.
21	Levin, this is for you. Do you consider this product
22	a commodity product?
23	MR. LEVIN: No, I don't consider it a
24	commodity product, per se. I think the trend has
25	become that it has become more commoditized over the

course of the past several years as the important of 1 aesthetics has declined and the importance of price 2 has increased. To the average consumer, that's where 3 The manufacturers still would like to it's going. 4 5 believe that it's an aspirational product based on aesthetic design, what it brings to the value of a 6 home, and I think that's part of what's being lost in 7 8 this day and age. More and more the competition is based solely on price, assuming that the quality of 9 competitive products is at least good enough. 10

11 COMMISSIONER LANE: So based upon that 12 answer, should we be doing a Bratsk analysis when we 13 are deciding this case?

MR. LEVIN: Well, obviously whether or not 14 it's a commodity product is one of the triggering 15 mechanisms for a Bratsk analysis, and we could do it 16 either way. We could say that it's a commodity 17 18 product and go through the analysis, or we can say that it's not a commodity product and still do the 19 The bottom line is going to be the same. 20 process. 21 The nonsubject imports insofar as third country 22 suppliers are concerned have been basically a minimal, 23 if not, well, negligible may be overstating it, but a minimal player in the overall market. 2.4

25 COMMISSIONER LANE: Okay. Thank you. Madam

1 Chair?

2	CHAIRMAN OKUN: Commissioner Pearson?
3	COMMISSIONER PEARSON: Thank you, Madam
4	Chairman. Mr. Anderson, you testified earlier to the
5	extent that domestic producers lose sales to Chinese
6	imports on a daily basis. If that's the case, why on
7	this record do we see such a relatively low level of
8	allegations of lost sales and revenues? I ask this in
9	the context we look at a lot of products, a lot of
10	cases, and it's very common to have a substantial
11	percentage of lost sales and lost revenue allegations,
12	and here I'm just not seeing that, and yet I note your
13	testimony, and so I'm just trying to square those two.
14	MR. J. ANDERSON: John Anderson. Mr.
15	Pearson, I'm not sure I understand the question. In
16	comparison to what data?
17	COMMISSIONER PEARSON: You would not have
18	access to the confidential data regarding lost sales
19	and lost revenue so take my word for it, the
20	percentage of lost sales and lost revenue allegations
21	in this case is quite a bit lower than I might have
22	expected based on my other experience.
23	MR. J. ANDERSON: Well, just from on the
24	ground experience the trend is going the other
25	direction. In other words, the imports are getting

1 much, much stronger in our company and we're selling a
2 lot more of the import products based upon the price
3 that I said earlier or the disparity in the price
4 versus the domestically-produced products that has
5 been our traditional base.

6 COMMISSIONER PEARSON: Mr. Dougan, do you 7 have any thoughts on that question?

8 MR. DOUGAN: Can I ask a clarification 9 first?

10 COMMISSIONER PEARSON: Certainly.

11 MR. DOUGAN: Are you saying that the overall 12 number of allegations and the, say, valuation of lost 13 sales alleged is small relative to the market of 14 apparent consumption, or are you saying that the 15 number of confirmed allegations is smaller than you 16 would have expected?

17 COMMISSIONER PEARSON: Well, the latter is 18 also correct, but that's not so unusual. What is more 19 unusual, I thought, was that the actual level of 20 allegations themselves, the value of those 21 allegations, was relatively low, modest.

22 MR. DOUGAN: Well, I think my understanding 23 of market dynamics is such that, and the industry 24 witnesses can chime in on this, is that in many 25 instances the domestic producers aren't even given an

opportunity to bid such that it would even necessarily 1 be considered a lost sale. I know, and we made 2 citations in our prehearing brief from purchaser 3 questionnaires where they said essentially, you know, 4 5 when a product is introduced, we put it out for bid, we take the lowest price, and then once we've got 6 that, we don't switch suppliers very often, the only 7 8 time we do is when someone tries to raise the price on So, in essence, you may have lost a sale once 9 us. 10 and, you know, it's not a situation where you're 11 losing it again and again every quarter or every year. You've lost it once, maybe even a couple of years ago, 12 and you'll never get it back. 13

MR. FINKELL: Yes, sir, this is Don Finkell. 14 15 One of the problems that we have in trying to put together a big stack of lost sales reports is we don't 16 actually sell to the retailer or to the consumer, so 17 18 we're a step removed, so we have to rely on 19 distributors to do that. As you can see, there are a lot of distributors here that don't support this 20 21 because they like the lower prices. So some of it is 22 just the nature of how we can come up with that 23 information.

24 MR. HOLM: One last comment, Commissioner. 25 In our case, with our largest customer on a given

COMMISSIONER PEARSON: Right. And that 3 would be a lost revenue allegation. 4 5 MR. HOLM: Yes. COMMISSIONER PEARSON: It may well be 6 included in our data. I don't know that. 7 8 MR. HOLM: There's a fair amount of that certainly in real life. 9 10 COMMISSIONER PEARSON: Okay. But again, the 11 record doesn't reflect a whole lot of lost revenue 12 allegations, so I hear what you're saying, I'm just not seeing it so clearly in the record. Mr. Levin? 13 MR. LEVIN: Yeah. Commissioner Pearson, if 14 15 I mav. The thing with the lost sale allegations, whether it's this investigation or other 16 investigations, the specific instances have to be this 17 18 particular product to this particular customer at this 19 particular price on this particular date. There's not a tremendous amount of that that fits that four square 20 lost sale allegation, although if you look certainly 21 22 at the preliminary investigation record you'll note 23 there's a very, very high percentage of purchases that have reported switching from domestic to Chinese 2.4

product, we didn't lose the product or the business,

we just had to lower price to retain.

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product. Point two. There is other evidence on the

record, confidential, in the distribution world that
 speaks to the general day-to-day reality of the
 marketplace. Much what Mr. Anderson is confirming is
 his experience.

5 Number three, one of the main issues that the Respondents presented in the preliminary phase 6 investigation is that, especially some of the big box 7 8 guys and Lumber Liquidators said, you know, they're competing in the builders' market, they have nothing 9 to do with what we're looking at. 10 In the 11 postconference brief we put in a tremendous amount of 12 support for the repeated attempts that domestic manufacturers try to make to sell to some of those 13 purchasers and were rebuffed. Now is that a "lost 14 15 sale, lost revenue" allegation that can be confirmed? As you noted, a savvy Respondent is going to know how 16 to answer that question. Perhaps not, but these are 17 18 wide swaths of the market that manufacturers are 19 trying to sell to. You have two or more of the 20 largest distributors in the country noting to this Commission that the day-to-day reality is the 21 22 competition, the head-to-head competition, between 23 domestic manufactured and Chinese imports. Is it lost sale in the box of lost sales? Maybe, maybe not. 2.4 But that is what is happening. It is direct competition. 25

COMMISSIONER PEARSON: Well, thank you for
 those comments. Did you have something to add, Mr.
 Finkell?

MR. FINKELL: Yes, sir. The way that we 4 5 sell it, we will have a display system, we will sell that to our distributor, the distributor will place it 6 will the retailer, and then the consumers will come in 7 8 and they'll decide to buy this product or that product. So if we lose the sale to a Chinese product 9 because of the price, we never really know that. 10 The 11 phone just doesn't ring. You see what I'm saying? So 12 we're sort of a step or two away from that.

13 COMMISSIONER PEARSON: The distributor 14 doesn't call you and say, gosh, I can't afford your 15 stuff because there's this imported product that I'm 16 able to stock at a lower cost?

MR. FINKELL: When the distributor decides 17 18 that they're going to take on a Chinese product they 19 will put together a display program and they will go place that display in the same store next to ours. 20 In 21 some cases, it's actually the distributors that are 22 taking our best products and sending them to China and ask for it to be cloned. So they come back with 23 something that's very similar and they set it next to 2.4 it and that price is just less. So the distributor 25

1 knows that that is generally happening, but to be able
2 to document it each case, each consumer that came in
3 and made that choice, I mean the consumer may not have
4 even said, hey, I'd like to buy this but the price is
5 too high. They just make that decision internally and
6 do it. So there's an awful lot of this that we're
7 just not able to see, but it's happening.

COMMISSIONER PEARSON: Okay.

8

9 MR. NATKIN: Just to add. This is Dan 10 Natkin, Commissioner Pearson. A lot of this, too, the 11 nature of this industry is a transactional basis. 12 We're not talking about long-term contracts, we're not 13 talking about the consumer walks in and she's deciding 14 on a floor.

15 COMMISSIONER PEARSON: You don't have 16 customer loyalty here with the distributors then?

MR. NATKIN: We have customer loyalty, but like Mr. Anderson said, when the price spread is 40 or 50 percent, loyalty goes out the window, with all due respect, and John's one of my favorite people in the world.

22 MALE VOICE: I would like to say, too, that 23 we do in the beginning, you know, we kind of 24 encouraged our customers, you know, to be loyal to us 25 and we had some customers that were loyal to us.

Unfortunately, I know two of them that were our best
 customers, they went out of business because of it.

3 MR. NATKIN: Again, Dan natkin. Just to finish that thought, because it's transactional, 4 5 sometimes you're able to get it back. You get a distributor beating you up, for lack of a better word. 6 Hey, you know, I can't sell this product for \$4 7 because I'm importing one that I could sell for \$2. 8 There's plenty of evidence on the record that we've 9 It might not, as Jeff said, fit into that 10 submitted. 11 box, but there's a ton of that, but then there's a whole sea of information out there where you don't 12 even know it. Your display is there, Anderson's 13 display is there, XYZ private label from a distributor 14 15 is there, and you don't even know it. You know, you might have five inch hand scraped hickory from all 16 three products and you don't know it until you sit 17 18 down with the retailer and say, hey, why are we losing business? Well, we're selling more of this import 19 stuff. 20

21 MR. LEVIN: If I may, just one last thought, 22 Commissioner Pearson. If we pull the focus back just 23 slightly to the period of investigation covered in the 24 preliminary investigation, 2007 we're looking at 25 Chinese imports holding 30 percent of the market.

First half of 2011 it's bumping right up to 50 1 That's 20 percentage points over the course 2 percent. of three and a half years. It's direct displacement 3 of domestic manufacturers. The vast majority of that 4 5 is coming from domestic manufacturers, not subject imports. If they're not losing sales, how else to 6 explain that? Quite honestly, I don't buy that 7 8 suddenly 20 percent of the market had this need for acacia. 9 10 COMMISSIONER PEARSON: Right. Okay. Well, 11 my time has expired so --MR. DAVIS: I don't know if this is 12 appropriate or not, but you asked me a question when 13 you relinquished the floor the last time and I didn't 14 15 get a chance to really finish it. 16 COMMISSIONER PEARSON: I apologize. Madam 17 Chairman, may I? 18 CHAIRMAN OKUN: Yes. Please. Let Mr. 19 Davis --That had to do with why we 20 MR. DAVIS: didn't file earlier, because I commented on the fact 21 22 that I participated as a witness in the 332 23 investigation. I must say, that really was the embryo, the stimulus to begin getting an understanding 2.4 of how this process works because, quite frankly, I've 25

been in manufacturing now for over 40 years and have 1 gradually watched manufacturing disappear in this 2 country. It appeared to me over that period of time 3 that our country had frankly sort of washed its hands 4 5 of manufacturing and it wasn't an important part of what we were going to be in the future. Very 6 frustrating to watch it happen. But I've seen a 7 8 change. I've seen states, I've seen people here, in 9 Washington, begin to understand what we've lost and it 10 re-energized me to pursue what he explained was this 11 process because it's not -- let me tell you, for a 12 company our size it is not a minor undertaking in either time, energy, resources or money to do this 13 14 thing.

15 COMMISSIONER PEARSON: Thank you for that 16 comment. I would just observe, I've spent enough time 17 in the private sector, so I appreciate the way that 18 Government processes can be challenging to understand. 19 Thank you, Madam.

20 MR. HOLM: Madam Commissioner, if I could 21 steal one more minute on that same deal or no? 22 CHAIRMAN OKUN: Let's come -- I will give 23 you an opportunity to do that but let turn to 24 Commission Aranoff and let her begin her questions. 25 COMMISSIONER ARANOFF: Thank you, Madam

1 Chairman. I understand that both Anderson and 2 Mannington have made separate announcements that each 3 is entering the Chinese retail flooring market. Can 4 you tell us whether the entry into selling product in 5 China includes multi-layer wood flooring?

6 MR. NATKIN: Chairman Aranoff, this is Dan 7 Natkin. I will speak on behalf of Mannington and I 8 will let Mr. Finkell speak on behalf of Anderson.

9 We entered the market a couple of years ago 10 in China. It's not something you can do on your own. 11 You have to kind of go in with a partner and we have a 12 partner we've been working with for a number of years.

13 The terms of our relationship include the 14 marketing of multi-layer wood flooring in China. The 15 relationship was established so that we could both 16 ship product to China and also allow in the contract 17 manufacture under our brand name with a brand license 18 from us for use in China.

19 The practicality of it is nearly a hundred 20 percent is being manufactured in China, because 21 there's a barrier to entry in going into China of 22 about a 40 percent import duty for products that would 23 be produced in the U.S., so its easier and more 24 efficient for the manufacturer that we partner with in 25 China to make the visuals, to make sense for their

1 market and in many cases clone product -- not clone 2 but copy products that we make here in the U.S. and 3 make them over there for use in their own market.

This is Don Finkell. MR. FINKELL: We went 4 5 into a relationship with a large company in China also about four years ago, and part of that was that we 6 would manufacture product here and ship to China, and 7 8 it was all -- at that time it was all multi-layered wood flooring, and the product that they were making 9 10 in China was all multi-layered wood flooring for sale 11 into China.

12 We had some initial shipments but it really has not developed into very much. Just recently we've 13 14 actually gotten some orders for some solid products, but it's a very, very small amount, and it's because 15 of when product goes that way, it gets a VAT tax, it 16 gets a tariff, and the product becomes very expensive 17 18 to the Chinese consumer, and they're just not buying 19 it.

20 COMMISSIONER ARANOFF: Okay. The reason 21 that I asked the question was not to see whether China 22 was going to be a really terrific export market for 23 product coming from the U.S. directly but I assume 24 that when you entered into these relationships, you 25 did some due diligence about demand in China, and

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that's what I'm really trying to get at, whether you had business plans that were prepared in the course of business which assessed, you know, likely demand for multi-layer wood flooring in China, and whether that's something that you could share with the Commission with your post-hearing brief?

MR. FINKELL: I think that, I mean, if you 7 8 want my opinion, if you want -- there is certainly demand for this product in China. 9 The China market is very strong. There are a lot more people there. 10 Thev 11 have more housing starts than we do, but -- and we saw 12 it as a potential as you have consumers in China moving up the income scale. We thought there was a 13 possibility that we could sell more U.S. manufactured 14 15 goods there, and we still believe that.

16 We keep working on trying to find the right 17 key, you know, to open that door for us. So far we 18 have not, but I do think there is potential there.

MR. LEVIN: Commissioner Aranoff, if I may, we can go back through some of the background information and provide the Commission with what you are looking for in the post-hearing brief, but I want to make one point ancillary to the issue.

One of the arguments, as I understand it,that the Respondents are presenting is that looking

forward, Chinese imports don't really present much of a threat to the domestic industry, because there's this enormous market in China, growing middle class, increasing demand.

5 The numbers bear out that the U.S. remains 6 the primary focus for Chinese producers. We haven't 7 seen the numbers declining as the middle class in 8 China is growing.

COMMISSIONER ARANOFF: Okay. I take your 9 10 point there. I think if there's some research that 11 was done at the time that these investments or partnerships were entered into, you know, in the 12 ordinary course of business, looking at Chinese 13 demand, I think that would be helpful in helping us 14 15 get through the back door to what you're discussing now, which is what really is the demand picture for 16 Chinese production in China. 17

18 MR. LEVIN: And we will and I understand the 19 question. I'm not looking to minimize the potential 20 market that 1.1 billion people represent and the 21 attractiveness of that market to U.S. manufacturers 22 and European manufacturers and South American 23 manufacturers.

24 But the question is whether or not that 25 domestic demand has really turned Chinese producers

1 inward, and it really hasn't.

Right. COMMISSIONER ARANOFF: 2 MR. LEVIN: At least on the record of these 3 investigations. 4 5 COMMISSIONER ARANOFF: Right, and so we need to think about that looking forward. 6 MR. HOLM: Commissioner Aranoff, the exhibit 7 on the wall here is from the questionnaires and does 8 give you -- we could back into those numbers, but the 9 10 25 percent of the foreign producers, the Chinese 11 producers, are currently shipping into their own market, which is growing but not nearly at the rate 12 you might expect. 13 COMMISSIONER ARANOFF: Okay. Well, I 14 appreciate those answers and I'll look forward to more 15 in the post-hearing. 16 I have another request for post-hearing, and 17 18 that is on related parties' issues. As you probably 19 know, when I look at related parties, one really important thing is the ratio of producers, subject 20 imports to their domestic production, so to the extent 21 22 that there are any domestic producers who have a 23 ration of imports to production that exceeds a hundred percent, I'd ask that in the post-hearing brief you 2.4 25 consider whether I should be excluding those producers

from the domestic industry under the related parties'
 analysis.

MR. LEVIN: We'd be happy to. We went into 3 a good amount of detail on that in the pre-hearing 4 5 brief. I will note -- again, let me be very careful here -- there is one company that was a member of the 6 petitioning coalition and techy were purchased in 7 8 April by another company, I think for the express purpose of gaining some domestic manufacturing 9 10 capability.

11 So what you're looking at is data reported 12 as an importer. So again, I'll stop there. You know 13 what I'm talking about and we'll be happy to discuss 14 it further.

15 COMMISSIONER ARANOFF: Okay, appreciate 16 that. Let me turn back to questions about the issue 17 of attenuated competition in the market and just ask 18 another question. How important is private label 19 product in the market for multi-layer wood flooring 20 and are domestic producers generally willing to 21 product private label product?

22 MR. NATKIN: It has definitely increased in 23 importance, I think, some. The short answer is when 24 you're running at 40 percent capacity, sure, you'll 25 produce for just about anybody, as long as they're

willing to pay for it and you can make a little bit of
 money at it.

I defer to Mr. Anderson to a certain extent 3 as far as the importance of private label. You know, 4 5 the brand was extremely important a few years ago, and as the Chinese have just gutted price in the market, I 6 think brands have suffered to a certain extent. 7 8 COMMISSIONER ARANOFF: Does anybody have a quesstimate of what percent of the market now is 9 branded versus private label? 10 11 MR. HOLM: I would just quess it to be about 12 ten percent. COMMISSIONER ARANOFF: Ten percent private 13 label? 14 MR. HOLM: Ten percent private label, which 15 is 90 percent labeled product. 16 COMMISSIONER ARANOFF: 17 Yes. 18 MR. HOLM: But when we started our private label program a few years back, our intent was to have 19 some niche products within that program that we 20 21 weren't getting from our current supply source, and as 22 that program progressed and the U.S. manufacturer that 23 we were buying from couldn't compete in the hand scraped category of the market, we digressed to the 2.4 Chinese hand scraped products, which were a lot less 25

expensive, and that conversion just happened probably
 totally about a year ago.

3 So it progressed from what was originally a 4 line to have niche products in to a line that has a 5 lot of commodity Chinese imports in.

6 COMMISSIONER ARANOFF: Okay. So if you tell 7 me, Mr. Anderson, that private label products are 8 about ten percent to the U.S. market right now, that 9 means that most of the Chinese products coming into 10 the U.S. market is being sold under somebody's brand 11 name; right? Because they're certainly more than ten 12 percent of the market.

Well, you're probably 13 MR. J. ANDERSON: right. I'm more focused on our marketplace, I guess, 14 15 and what we're doing but I think that would be the It would be much more than that, because there 16 case. is no Chinese brands in the marketplace. 17 There's no -18 - that I'm aware of that any Chinese manufacturers 19 have actually gone out and branded their product and tried to compete head to head in the retailer store 20 21 for business, other than the big box, and they do it 22 under their private label, as well, so --

23 MR. NATKIN: Commissioner, if I may --24 again, Dan Natkin. That was the one piece of clarity 25 that I was -- that I'd like to bring to this. Mr.

Anderson competes I'll say in roughly half the market, 1 you know, on the independent retail and builder, 2 flooring contractor side. There's a whole other half 3 of the market that is dominated by private label, 4 5 whether it be private label under Lumber Liquidators brands or private label in the home centers 6 themselves, but Mr. Anderson's company doesn't service 7 8 those segments of the market. COMMISSIONER ARANOFF: Okay. I've run out 9

10 of time, so I'll have to come back to this, but thank 11 you for those answer. Thank you, Madam Chairman. 12 CHAIRMAN OKUN: Commissioner Pinkert. 13 COMMISSIONER PINKERT: Thank you, Madam 14 Chairman. Mr. Holm, did you have a quick answer to 15 Commissioner Pearson's question?

MR. HOLM: Let's see. I'll make it as guick 16 as I can, but he really had two questions. One is 17 18 there -- if there was no recession, how would the 19 category look, the wood business look, and why do we not file to 2010, and Tom touched on a couple of those 20 21 but this coalition actually began to discuss this pursuit back in 2007, coming off the prior 22 23 investigation, but it's hard to get together a coalition of competitors, from a practicality 2.4 25 standpoint, just from a scheduling standpoint, as well

as to get them going in the same direction and asking
 them to invest in a pursuit of this nature.

So it took us until 2010 to file our case,
but we were in progress for the prior three to four
years.

And the other question was around if the 6 recession hadn't come, would we still have had this 7 8 experience in the wood business? And my answer is yes, and Mannington and Don's company and some of the 9 other members in the coalition aren't just wood 10 11 manufacturers. We happen to be in all the categories of flooring, and it's been a challenging experience in 12 these other categories during this type of recession. 13 There's no question. 14

But we're profitable in those other categories. The category that is hemorrhaging is this category, and the one unique feature to this category are the Chinese imports and what's happened to us from that standpoint compared to the other categories.

20 So those kind of things aren't submitted in 21 questionnaires, because they're not asked for, but 22 that's part of our experience and it's part of what we 23 see every day.

COMMISSIONER PINKERT: Thank you. Now, Mr.
Levin, I note the answer to my question about 2010

that I asked in the previous round of questions, and 1 then I noted in more recent testimony that you 2 referred back to the market share that the subject 3 imports held in 2007, so I want to revise my question 4 5 about 2010, and ask you would I be seeing more of a correlation in the data between subject import market 6 share and financial performance by the domestic 7 8 industry, if our period of investigation went back to 2007? 9

MR. LEVIN: I believe so, yeah. Absolutely. I mean, a lot of the damage to the industry was in the 2007 to 2008 period, when the Chinese imports emerged from pretty much a non-player in the industry to a major player, then becoming the dominant foreign supplier, then becoming the dominant player.

What we've seen since then is a piling on but the first real chunk of in-roads by the Chinese imports were in the 2000 to 2008 period. What's happened since then is that you've had an industry that had been rendered vulnerable to some extent by the recession and continued piling on by Chinese imports exacerbating the damage.

23 MR. DOUGAN: Commissioner Pinkert, this is 24 Jim Dougan from UCS, and I would concur with Jeff and 25 I think the data bear that out in terms of the

relationship, and we can, you know, talk about that in
 post-hearing, if you like.

3 COMMISSIONER PINKERT: Thank you. I just 4 want to clarify that I'm still interested in 2010, and 5 whether or not 2010 provides a kind of natural 6 correlation basis for the condition of the domestic 7 industry, but having said that, if you wish to go back 8 to 2007 and make a comparison, I think that might be 9 helpful.

10 MR. LEVIN: Will do. Thank you.

11 COMMISSIONER PINKERT: Thank you. Now, 12 turning to the potential outcomes at the Commerce Department, I know that you've already testified about 13 what might happen with the exclusions, but I'm 14 wondering if you can testify more generally about how 15 the Commission ought to take into account the margins, 16 if any, that the Commerce Department determines in 17 18 their investigation.

MR. LEVIN: I believe that the magnitude ofthe margins plays a role, but not a major role.

21 THE COURT: Mr. Dougan?

22 MR. DOUGAN: We've, you know, kind of done 23 some different scenarios and tried to look at as much 24 as we can understand about how things would go, 25 depending on who's in and who's out, and you know all

that pretty much involves confidential data, but what we can say is that the overall trends are similar to what we've observed in the other data. The magnitude is -- because, as I've said before, the mandatory respondents still represent a minority of the subject or the imports from China, let's say.

So the trends are the same, directionally, 7 8 and you know, given the pricing pressure and the volume pressure from what would be the majority of the 9 remaining subject imports, I think our conclusions 10 11 would be very much the same that we would draw, but again, we'll get into that more once we know the 12 results and the confidential data in the post-hearing 13 brief. 14

15 COMMISSIONER PINKERT: Thank you.

MR. LEVIN: If I may just add, and I'll be very careful here, Commissioner Pinkert, the Chinese foreign producers have provided a healthy data set, but it's not complete, and it's not complete in at least one important respect.

21 COMMISSIONER PINKERT: Thank you. I'm sure 22 you will elaborate on that in the post-hearing. Now, 23 Mr. Dougan, you testified earlier about the 24 underselling on the record of this investigation, and 25 how it appears to be concentrated in pricing

comparisons, where quite a few of the subject imports
 are also concentrated.

And I'm wondering, what is your argument 3 about the price effects of that underselling? Are you 4 5 saying that the underselling caused price depression, for example, or price suppression or something else? 6 I think the primary thing that 7 MR. DOUGAN: 8 we're talking about is price depression. We see the trends in where the U.S. price has gone in response to 9 10 subject import prices.

11 The degree to which that is observable in 12 the individual pricing products, I think varies from 13 case to case, again without getting into confidential 14 information.

As I alluded to before, I think in response 15 to Commissioner Lane, we're talking about a small 16 minority, still, of subject import volume. 17 We know 18 what the trends are in aggregate, and we -- there's good reason to believe that there would be what would 19 be I guess cross-pricing products competition that 20 21 might not necessarily be contemplated within the 22 strict definitions of the pricing product definitions. 23 And it's not necessarily to say that the eight pricing products are the universe of what might 2.4

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compete against one another, but rather than there

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might be something else out there that is, you know,
 where the comparison might be made in the marketplace
 but not necessarily represented by what was gathered.

4 So I mean, the depressive effects I think 5 that we see in the marketplace are clear. The degree 6 to which the underselling data that are collected are 7 indicative of that, again I think varies.

8 COMMISSIONER PINKERT: Thank you. Now, 9 turning to the industry members of this panel, do any 10 of the domestic producers make hand-scraped flooring?

11 MR. NATKIN: I'll answer that for Mannington 12 Mills, Commissioner Pinkert. This is Dan Natkin, and 13 the short answer to that is yes, and we have for a 14 number of years now.

MR. FINKELL: Yes, at Anderson we make hand-scraped floors and so does Shaw quite a bit.

17 COMMISSIONER PINKERT: Perhaps for the post-18 hearing or perhaps you can answer it here, what 19 percentage of the market is accounted for by that 20 product?

21 MR. NATKIN: Commissioner Pinkert, Dan 22 Natkin again. That's really regionally different 23 around the country. In some parts of the country, and 24 I'll use Texas as an example, it may be as much as 70 25 or 80 percent of the multi-layer wood flooring sold.

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1 In other parts of the country, like up here in the 2 Northeast, it may represent only ten or 20 percent of 3 all the wood floor sold. It's real -- there are 4 regional preferences on style and design, and that 5 kind of drives some of it.

6 Mr. Anderson can maybe answer for his 7 markets, because he represents a pretty wide 8 geography.

9 MR. J. ANDERSON: John Anderson. I would 10 say Dan is right, it's probably -- it's certainly a 11 regional issue, but the Texas market is probably about 12 70 to 75 percent hand-scraped, and then as it begins 13 to move east into Louisiana, Arkansas and some of the 14 other states, it's a little bit less.

15 COMMISSIONER PINKERT: Thank you. Thank16 you, Madam Chairman.

I wanted to ask CHAIRMAN OKUN: Thank you. 17 18 some more questions about how we look at the pricing 19 data on this case, but Mr. Dougan, maybe I'll start with just a question about the AUV's and how useful 20 21 they should -- or how much weight the Commission 22 should give them in this particular case, given the 23 various products. So help me, because I know you did an analysis of that and I know the Respondents have 2.4 raised them, as well, so how should we look at AUV's 25

1 under the facts of this particular case?

2 MR. DOUGAN: Are you referring to AUV's of -3 - what AUV's in particular?

4 CHAIRMAN OKUN: I know in your brief you had 5 used Pages 40 to 41, you had used the AUV's to support 6 your argument on price depression. You referenced 7 that in response to another question. And I'm trying 8 to figure out how useful these comparisons are, where 9 you have a lot of different products, as we've all 10 discussed here.

MR. DOUGAN: Well, we think, first of all, they are useful, in part because of the relatively small proportion of subject import volume that's accounted for by the pricing product data. So the overall trend is helpful.

16 I think there is certainly maybe not on the other side of the aisle, but on this side of the aisle 17 18 that there is broad overlap in competition, with 19 respect to different types of products, so are there 20 variations in product mix? Perhaps. Are they 21 significant in the sense that it would impact the 22 average unit value in aggregate, to a degree enough to 23 show what we're seeing in terms of the decline in import AUV's? I don't think so. 2.4

The other thing that I wanted to note with

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respect to one of the charts is that the importers' questionnaires were more comprehensive with respect to import volume as opposed to U.S. shipments of U.S. imports, and many importers, and we wrestled with this, didn't complete that part of the questionnaire. And so we believe that at least with respect

to relative changes in price and in aggregate, that
the import AUV is helpful as a directional indicator.
CHAIRMAN OKUN: Yes, Mr. Levin.

This may come as a shock but I 10 MR. LEVIN: But it also circles back to the 11 agree with Jim. question that was raised earlier as to whether or not 12 this is becoming more of a commodity product, and as I 13 stated before, what I'm hearing from the marketplace 14 is that unfortunately it has become more of a 15 commodity product, and in my mind that would make the 16 utility of AUV's greater than it would have been if we 17 18 were looking at seven or eight years ago, where it was clearly as aspirational product and the AUV's may not 19 be as indicative of the overall trends, because of 20 21 clear product distinctions.

But as Dan testified before, more and more this is not a situation where somebody is coming in and asking specifically for birch or asking specifically for oak or hickory or acacia for that

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1 matter. They need something that's dark red for their 2 living room. What's the best product? And it cuts 3 across species and it may even cut across specific 4 instructions.

5 When you have that situation where the 6 product is becoming more of a commodity, and 7 especially with the classifications under the HDS, 8 yeah, I think AUV's have importance in these 9 investigations.

10 CHAIRMAN OKUN: Anything additional that you 11 want to add post-hearing to help me understand your 12 argument for that, I would appreciate it.

Then let me -- I'm going to ask the 13 industry, because I think Mr. Dougan, I'll let you 14 15 finish at the end or respond at the end, because I think you've been asked a lot of questions about your 16 -- the analysis I think was at Exhibit 2, where you 17 18 hold the domestic industry market share steady and 19 then predict what would happen. And you've been asked to do that in several other different permutations, 20 21 but I quess my question for the industry would be 22 this.

If the order were imposed, do you think you would feel more of a price impact or a volume impact or why? Mr. Natkin, you're reaching for your

1 microphone.

2	MR. NATKIN: I would say volume comes before
3	price, although we'd like to say both impacted, but
4	obviously volume would probably come well in advance
5	of price.
6	CHAIRMAN OKUN: Mr. Finkell.
7	MR. NATKIN: Which would have a bottom line
8	financial benefit, because you'd have fixed factory
9	cost spread over a larger volume.
10	CHAIRMAN OKUN: Mr. Finkell.
11	MR. FINKELL: Yes, this is Don Finkell.
12	That was what I was going to say too, as you increase
13	your volume, your prices your costs get better,
14	because you cover your fixed overhead, you know, over
15	more units. So my feeling would be that we would see
16	an increase in volume and there probably are some
17	situations where we've been taking some orders below
18	our cost that we would like to get out of, if we
19	could, just to try to protect relationships with key
20	customers. We probably would see maybe some
21	readjustment of that in the near term, but by and
22	large for us, the volume would be nice.
23	CHAIRMAN OKUN: Mr. Anderson, what would you
24	say, if the order were imposed, would you see you
25	switching back to domestics, where you've already made

a switch to imports that you've testified to? 1 MR. J. ANDERSON: Yes, I would. 2 If the domestic products were more competitive in the 3 marketplace, I think the aesthetics are certainly 4 5 there. I would see that we would be able to put more domestic products in our private label programs, and 6 sell more domestic product going forward, based on 7 8 volume.

Okay. 9 CHAIRMAN OKUN: I appreciate those 10 responses. Mr. Natkin, I also wanted to go back to 11 you to follow up on Commissioner Aranoff's questions about branding, because at the end you had started 12 talking about the differences in the different 13 14 channels of where there's more branding or not, and 15 that the branding -- the private label branding, if I understood you correctly, and that's why I wanted to 16 go back and have you expand -- I mean, you were --17 18 it's really the -- in the segments you're talking 19 about, it's the Lumber Liquidators who are a -- I mean, it's competing against you, so I'm trying to 20 understand a little bit more about what we're talking 21 22 about, because it's not actually something that was 23 commented much on and that we collected much information in the staff report. 2.4

25 MR. NATKIN: In the, I'll call it more

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traditional channels, that would be your independent retailer, your local Carpet One or your local flooring store, I think brand historically has played a much larger role. I mean, honestly this is an industry in which the consumer doesn't necessarily know the brand. They may have heard of one or two brands.

But they're walking in and they don't know brands so much, but on the other side of the coin, the channels that have grown in recent years, whether it's the non-specialty flooring retailers, your Empires of the world, or it's the home centers, I think brand gets a little more muddy there.

Some of the players choose to push brand
there; some of the players choose to push private
label.

Not to speak for Lumber Liquidators, but they have created their own umbrella of brands for their own use in the market, underneath the Lumber Liquidators brand, so everything there is private label and they're a very significant player. They're great at what they do.

CHAIRMAN OKUN: Okay. And just to make sure that I'm not confused about it, to the extent -- and I don't know if you can respond publicly or put it in the post-hearing, but to the extent there are domestic

producers importing product, which you've both talked about from China, are those being sold as different -like a private label versus your brand?

I mean, if I walk in as -- and I know you're removed. I mean, I understand that you're actually too removed from where the sale is going on, and I appreciate those comments to help me keep that in mind, but what do I see in the store?

9 I mean, do I know there that it's you 10 importing a Chinese product and selling it versus your 11 own?

MR. NATKIN: Everyone is different. 12 I can only speak for ourselves as Mannington. In our 13 particular case where we have domestically 14 manufactured products and imported products, we 15 actually put on the product where the produce is 16 manufactured, whether it's manufactured by us in the 17 18 United States or whether it's manufactured in Brazil or whether it's manufactured in China. 19

20 Now, I will not say that we are the poster 21 child for that. Most people don't do that. We choose 22 to do it.

23 CHAIRMAN OKUN: Do you give it a different 24 line name? Like when we saw the different boards that 25 showed what you're offering, would I know looking at

1 those boards or would I have to turn it over and say 2 -

MR. NATKIN: You would have to turn it over 3 to know, honestly. For us, when we name a series, 4 it's about -- it's about the visual and we come up 5 with I'll call it a sub-brand or collection name, so 6 we may have one collection name and that's Jamestown 7 8 and we have another collection name and that's Atlantis, but you would have to flip the board over to 9 know whether it's domestically manufactured or 10 11 manufactured in China.

12 CHAIRMAN OKUN: Okay. Mr. Finkell, could 13 you add anything to that conversation?

14 MR. FINKELL: We don't currently import 15 anything from China. When we did import from China, we created a brand called Anderson Pacific, so that it 16 would be distinguishable to people that it was not 17 18 made domestically, but I don't think that's typically the case with, you know, with the larger U.S. 19 manufacturers who import, you know, a larger portion 20 21 of their products. I think they sell it under their 22 own brand and it is somewhat indistinguishable.

CHAIRMAN OKUN: Okay. My red light has come
on but for purposes of post-hearing, if there's any
information, Mr. Levin, that can be put in the record

to help me better understand, you know, how this relates to competition market and imports and -- well, how it all plays into the discussion we've been having, I would find it useful. MR. LEVIN: Absolutely, Madam Chairman, and if I may with the Chair's permission, I'd like to go

7 into a little bit of discussion in the post-hearing 8 brief about country of origin marking requirements and 9 how far they extend.

10 CHAIRMAN OKUN: Okay. I think that would be11 useful. Go ahead and do that.

12 Vice Chairman Williamson.

13 VICE CHAIRMAN WILLIAMSON: Thank you, Madam 14 Chairman. On your Exhibit 4, which shows the 15 distributors' relationships, this category called 16 Other Retailers is fairly significant, particularly 17 for the imports, and even for the domestic producers.

And I was wondering, do we have any idea how many firms, what kind of other firms are we talking about? Is it most mom and pop, or are there --

21 MR. NATKIN: Commissioner Williamson, Dan 22 Natkin. In our particular case, and I can only answer 23 in the way that we answered the question, as it was 24 defined in the instructions, other retailers were the 25 ones that kind of didn't fit into the mold of what's

1 there.

I would say they're predominantly larger, 2 3 whether it's a Lumber Liquidators, or an alternative -4 5 VICE CHAIRMAN WILLIAMSON: Isn't Lumber Liquidators down in this big box, Home Center 6 7 category? 8 MR. NATKIN: Not in the way that we answered 9 the question. VICE CHAIRMAN WILLIAMSON: 10 Okay. 11 MR. NATKIN: They're not really a home They're specialty -- they specialize in just 12 center. selling flooring, but they're not our traditional 13 independent retailer either. 14 And then there are other what we'll call 15 16 retailers out there that fall into -- they're companies like Empire, Smart Carpet, Luna, that offer 17 18 a shop-at-home service, as an example, where they bring samples to your home, you make the selection in 19 the home. I'm sure you've seen the commercials on TV, 20 21 because they plaster the advertising. 22 But they would fall into that Other Retailer 23 category, as well. VICE CHAIRMAN WILLIAMSON: 2.4 Okay. MR. FINKELL: Commissioner? 25

1 VICE CHAIRMAN WILLIAMSON: Yes. MR. FINKELL: This is just a point. 2 We're a 3 company that sells the majority of our merchandise through distribution, through companies like John's. 4 VICE CHAIRMAN WILLIAMSON: 5 Yeah. MR. NATKIN: Don here, their company -- his 6 original company, Anderson, traditionally sells 7 through distribution, as well, and t hen they in turn 8 sell downstream to retailers. But he also works for a 9 10 company, Shaw, and there's also other major players in 11 this group that sell directly to retail. So some -so they invoice directly to a retailer or a 12 contractor. Some sell to a distributor who sell to 13 that same retailer and contractor. 14 15 So it's a little bit muddy in the way it's defined. 16 VICE CHAIRMAN WILLIAMSON: 17 Okay. 18 MR. FINKELL: Yes, sir. I would also say, 19 you have certain national retail programs, where there are no national distributors, so if you have say a CCA 20 21 Global, which has members all over the country, if 22 they want to have a special program and buy directly, 23 that would be something that Anderson would not do but it is something that Shaw would be able to do, and 2.4 25 Shaw would be one of the few companies that could do

that because they have this national reach with their
 sales force.

3 So that would also be a company that would 4 be in that light blue category. They're not a home 5 center. They're not a distributor. They are another 6 retailer.

7 VICE CHAIRMAN WILLIAMSON: To the extent 8 this category is growing, it doesn't favor the 9 importer versus the domestic product at all, I take 10 it, or does it?

11 MR. FINKELL: No, I think it definitely 12 favors the importer, because the reason they do that, 13 the reason they put those programs together, is to get 14 a better price.

15 VICE CHAIRMAN WILLIAMSON: Yes. Okav. I was going to ask Mr. Anderson, I mean, you made a 16 point very dramatically about how the Chinese price is 17 18 driving the market. I assume we're going to be 19 hearing some different things from other distributors this afternoon or -- and I was wondering whether or 20 21 not, any of those you want to anticipate and have an 22 answer to now? This is kind of a fishing question but 23

24 MR. J. ANDERSON: Yeah, I would just mention 25 product differentiation, and how many domestic

1 manufacturers they represent versus import

2 manufacturers.

VICE CHAIRMAN WILLIAMSON: Could you 3 elaborate on that a little? 4 MR. J. ANDERSON: Well, a lot of them don't 5 have domestic manufacturing. They're not supporting 6 domestic manufacturing in their programs right now. 7 8 MR. HOLM: Commissioner, Tom Holm. MR. J. ANDERSON: Importers is what they 9 10 basically are. 11 MR. HOLM: There is one on their team, their 12 side that was a large domestic -- a very large domestic distributor of our product actually, that now 13 is almost exclusively imported product from their 14 15 program. 16 VICE CHAIRMAN WILLIAMSON: Okay, thank you. You know, we've had a lot of questions about the 17 18 pricing data and we've had problems about that, and the thing I got from Mr. Anderson's testimony was 19 that, you know, there was like a force here that's 20 21 going on, that's the Chinese product is coming in. 22 They might start marketing maybe acacia, or that 23 becomes popular, even though it's not -- it's competing directly with domestic product, but we don't 2.4 see it in our pricing data but we see it otherwise. 25

1 And this whole shift in the way the distributor -- this Other Retailer category is 2 growing, instead of kind of maybe independent supports 3 that, and I was wondering is there other evidence that 4 5 you can point to that helps us understand shall we say the way the Chinese product is competing in the U.S. 6 market? 7 8 I'm getting some blank looks so I may not have explained it but to the extent that we are having 9 problems with the pricing data, and you have to make 10 11 the point that there's price depression, I'm trying to look for other ways that we can validate that. 12 MR. LEVIN: If we can sit back and think 13 about the question, it's a pretty wide-open-ended 14 15 question, and provide further information and support in our post-hearing brief? 16 VICE CHAIRMAN WILLIAMSON: That's --17 18 MR. LEVIN: I didn't mean to cut you off. 19 Go ahead. MR. DOUGAN: Jim Dougan from UCS. 20 I think 21 one thing that -- can we go back? Can we go to Exhibit, I believe, 7? And I think this is -- I'm 22 23 going to echo how I responded to Chairman Okun, which is, you know, at least with respect to trend --2.4 VICE CHAIRMAN WILLIAMSON: Yeah. 25

1 MR. DOUGAN: Again, these are index numbers 2 and they are import AUV's and so on, but at least with 3 respect to trend, and I can ask my fellow panelists, 4 is this representative of what you're seeing from 5 Chinese pricing in the marketplace, to a greater 6 degree than obviously they haven't seen the 7 confidential pricing data --

8 VICE CHAIRMAN WILLIAMSON: Yeah.

MR. DOUGAN: But they do know that it's a 9 10 confidential pricing data record that shows what would 11 be considered, you know, a mix, let's say, over overselling and underselling. Would this be more 12 consistent with your experience in the marketplace? 13 And before they answer, let's say that this is, you 14 know, the reach of this, the coverage of this is much 15 greater than you see in pricing products one through 16 eight. 17

18 VICE CHAIRMAN WILLIAMSON: Okay. That's a 19 good way to put it. You start the facts and maybe --20 you know, problems with AUV and mixed products, but 21 taking that aside you might adjust the data for that, 22 but yes.

23 MR. FINKELL: Could I say one thing? This 24 is Don Finkell again. I think if you look at the 25 distributors that are here to testify, we have other

distributors that are let's say that they have a history with U.S. manufacturers, like John has, and they are primarily selling U.S. manufacturers' products, but most of them also sell some Chinese made product.

And the ones that don't sell any Chinese made product are pretty much out of business. So the people that are going to testify here, and I'd be curious to find out how much of what they sell is made by U.S. manufacturers, versus how much is imported.

11 There is a reluctance on the part of distributors to come testify here, because they're 12 concerned about retaliation from Chinese 13 manufacturers, and I think the same thing with filling 14 out forms and being put on the record, you know, with 15 16 these, even though it's supposed to all be confidential, there is a reluctance to say those 17 18 things, you know, in a way that could be traced back 19 to them.

20 So I think there is some element of that 21 going on in this, as well.

VICE CHAIRMAN WILLIAMSON: Okay.
 MR. LEVIN: Thank you, Don, for saying that.
 Commissioner Williamson, you know, that's real life
 stuff, and often lost in the course of formal

1 investigations.

2	When John and I first spoke, you know, I
3	made sure to explain to him, you're in a public forum,
4	there's going to be a lot of people from the industry,
5	make sure that you want to do this. You don't have
6	to. It's your business.
7	And his response to me is, thanks, Jeff. I
8	understand that but this is important to me. I happen
9	to be, as he said in his testimony, I happen to
10	believe in U.S. manufacturing. This is important and
11	may even be grander than just this investigation, and
12	
13	VICE CHAIRMAN WILLIAMSON: I appreciate that
14	but I think the real point is, the years of experience
15	in the market and selling, and that's worth a lot, and
16	so the questions I'm asking are are there additional
17	indicia that you can provide us that helps support
18	that?
19	MR. LEVIN: Right, and my remarks were not
20	intended as a direct response to your questioning. I
21	said, you know, let me go back and to what Jim and Don
22	have said, and we'll put together whatever additional
23	information and support there is, but I did want to
24	make the point, you know, this is real life stuff and
25	has consequences.

VICE CHAIRMAN WILLIAMSON: And we see it a
 lot in our 332 study, so I know what you're talking
 about. Thank you. My time has just expired. Thank
 you.

CHAIRMAN OKUN: Lane.

5

COMMISSIONER LANE: Thank you. In the 6 opening remarks by the Respondent, the Respondent said 7 8 that there was not an overlap of competition between the subject imports and the domestic product, and I 9 don't think in the report we have a breakdown showing 10 11 the different domestic products and the breakdown of the subject imports coming into this country and 12 showing how they go, how they compete with one 13 another. Is it possible to provide such a chart so 14 that we don't get -- so that we can answer that 15 question when it comes up? 16

MR. LEVIN: Commissioner Lane, we'll do the best we can in the post-hearing brief. The domestic manufacturers -- I'm not going to speak to the imports. I'll let the Respondents' panel do that. They manufacture hundreds of SKU's and one

particular SKU -- the competition faced by one
particular SKU doesn't line up exactly with a
particular imported product.

25 As Dan was saying at the outset, there's a

lot of maneuvering room between what one particular 1 product may compete against. So it is a difficult 2 thing to line up the domestic products, to line up the 3 imported products. 4 5 I will say two things. I'll say three things. First of all --6 COMMISSIONER LANE: You can say four if you 7 8 like. I want to keep it brief, my 9 MR. LEVIN: version of brief. There's hundreds of SKU's that are 10 11 manufactured by the domestic industry. Second point, the degree of overlap between 12 the universe of domestic products and the universe of 13 domestic imports is tremendous. 14 15 COMMISSIONER LANE: Okav. Then can vou provide me a chart that shows that? Doesn't then -- I 16 understand what you're saying about that there are 17 18 whole lots of variations, but if the Respondents are saying that there is not an overlap of competition 19 between the domestic and the subject, can we have a 20 chart that shows that there is or there isn't? 21 MR. NATKIN: Commissioner Lane, Dan Natkin. 22 23 I think one of the biggest challenges in doing that is the HTS codes that we work with on evaluating the 2.4 import data don't say, okay, here's a code for five-25

inch wide, hand-scraped hickory. Here's a code for five-inch wide, smooth acacia. Here's a -- the codes are just a mess, so there's no way to say, to take all their data and apportion it into these neat little buckets and say here's how they line up in the market. It's literally impossible.

We can bracket and say here are the big selling products in the market and, yes, the Chinese participate here or, no, they don't participate over here, but to be able to get to that kind of finite level of detail and --

12 COMMISSIONER LANE: Big brackets are fine, and perhaps what I've heard today is that when 13 customers come in, they want wood flooring, 14 manufactured flooring, or they want hardwood flooring, 15 and it depends upon probably the price and what it 16 looks like, and so they might come in with a specific 17 18 idea but generally you're saying that they don't. They just come in and they want wood flooring. 19

And so is that basically correct, and then the salesman talks to them about the different variations and the different qualities, and then the person makes their decision based upon price and what they can afford?

25 MR. LEVIN: Yes, ma'am, that's correct.

1 That's exactly correct.

2	COMMISSIONER LANE: Okay. So based upon
3	that premise, then I would think that it would be
4	would not be difficult to show that there is or there
5	is not an overlap of competition between the domestic
6	and the subject.
7	MR. LEVIN: And I think Dan hit upon
8	probably the best means to do this. Doing it in big
9	product categories is probably the best way that we
10	can do it and we'll try to find we'll try to design
11	the most meaningful comparison in the post-hearing
12	brief.
13	COMMISSIONER LANE: Okay. If someone comes
14	in and say they want wood flooring, and then
15	determined that they can't afford it, what is their
16	next logical product that they would look at? Do they
17	go to carpeting? Do they go to laminate? Do they go
18	to tile? Or do they look at the engineered flooring
19	and say wait a minute, I can really afford hardwood
20	flooring.
21	MR. LEVIN: What I'm hearing and I'll have

the industry witnesses state some detail on this, but what I have heard is that the customer typically comes into the store already knowing whether he or she wants and can afford hardwood flooring.

1 And at that point it even becomes okay, what 2 color do I want --

3 COMMISSIONER LANE: Wait a minute. Are you
4 saying hardwood flooring or are you saying engineering
5 flooring?

MR. LEVIN: Usually engineered wood 6 flooring, and to some extent solid wood flooring, 7 8 although there are big segments where they are not substitutable, and they have typically, and correct me 9 10 if I'm wrong, Dan, they have typically come into the 11 store already knowing, all right, I can afford multilayered wood flooring, I don't need to go up the price 12 scale or I can't afford to go up the price scale for 13 solid wood flooring, or they already know that I can't 14 use solid wood flooring because of the limitations in 15 its physical applications. 16

MR. NATKIN: Commissioner Lane, in today's day and age, the consumers are coming in more and more informed when they walk into the store. The consumer is not going to walk -- typically walk into the store with it in mind that she's going to get a hardwood floor and --

23 COMMISSIONER LANE: Hey, I like the way that 24 you keep saying she. Do more females purchase wood 25 flooring than males?

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1 MR. NATKIN: Let's face it, when it comes to 2 style and design, I would say that the female tends to 3 be the one with the most influential piece of that 4 decision. At least I know in my own personal case, I 5 don't really have much say in it.

6 COMMISSIONER LANE: You mean best taste? 7 MR. NATKIN: Absolutely.

8 COMMISSIONER LANE: Okay.

9 MR. LEVIN: I can confirm that on my own 10 personal experience.

MR. NATKIN: But consumers are coming in very well educated, and they're going to know relative price points. They know -- they have in their mind that they want a wood floor. I'll use my own personal case as an example.

If my wife has it in her mind that she's 16 going to get a wood floor, she's not going to get 17 18 talked into a laminate. She's not going to get talked 19 into LVT. She's not going to get talked into tile. She's going to get a wood floor and she's going to 20 21 know roughly the color and style that she wants, and 22 then once she gets in there, then you get -- you begin 23 to spread out to that, but the consumer is not going to come in and have this sudden epiphany, oh, man, I 2.4 can't afford a wood floor. There's going to be a wood 25

floor that she can afford in there and she's going to
 know that before she ever gets to the store.

3 COMMISSIONER LANE: Okay. Mr. Anderson,
4 when you sell the imported product, the subject
5 product, in your distribution business, do you sell it
6 at a dump price or do you sell it at a fair price?

If I may, I'm not sure that Mr. 7 MR. LEVIN: 8 Anderson could answer that question. He's selling it at the price that he's being told to sell it to or the 9 10 selling price by the Chinese producers. Whether or 11 not a product is being sold at less than normal value or whether or not a product is being subsidized by a 12 program that is count available, I think is beyond the 13 purview of a distributor in the marketplace. 14

15 COMMISSIONER LANE: Okay. Well, then tell 16 me this. We've got the Department of Commerce has 17 decided that the product is coming in at less than 18 fair value. If that product is being sold at less 19 than fair value, not to a distributor, who else would 20 it be being sold to?

21 MR. LEVIN: Well, it's being -- maybe I 22 misunderstood your question. I thought the question 23 you're asking me is whether or not the distributor 24 knows that the product is being dumped, and my 25 response was that's a fairly technical legal issue. I

think the distributor will know that the product is being sold at X price. Whether or not that happens to be a price that's a dumping price, I'm not sure that that's something that emerges in the mind of a distributor. Cheap does, but unfairly traded, I don't think so.

Okay. Maybe you can 7 COMMISSIONER LANE: 8 look at this post-hearing but as I understand it, there are one or two companies that might not be 9 10 dumping and so if the rest of them are dumping and 11 he's buying from those companies, it must be at a dump price, and so then does he in turn turn around and 12 mark it up to the same that he's selling the subject 13 14 product?

MR. HOLM: Commissioner Lane? 15 16 COMMISSIONER LANE: Yes. MR. HOLM: Can I try and answer this? 17 18 COMMISSIONER LANE: Yes, thank you. T think T understand the 19 MR. HOLM: question. The question is if he's buying product from 20 domestic producers like us, and he puts a margin or a 21 22 markup on it, and goes to the market, when he buys a 23 product from his Chinese imports, he goes through the same process. He puts a margin or a markup on it, and 24 25 goes to market.

But it's generally driven by market dynamics and demand in the market, so the pricing is more dictated by the marketplace than by the distributor, but it's not like they're able to buy something at 50 cents a foot cheaper from the Chinese and make 50 cents more? That doesn't happen.

As a distributor, he puts his 20 percent markup on it to distribute downstream to the retailers and contractors, whether it's primarily from us or a Chinese import.

11 COMMISSIONER LANE: Okay. Mr. Anderson, you 12 probably answered this before, but when you sell the 13 subject product and the domestic product, the domestic 14 product just generally commands a higher price? 15 MR. J. ANDERSON: Your higher selling point? 16 COMMISSIONER LANE: Yes.

MR. J. ANDERSON: Or a higher margin? The
domestic product would normally sell at a higher price
point.

20 COMMISSIONER LANE: Yes.

21 MR. J. ANDERSON: Not necessarily a higher 22 margin.

23 COMMISSIONER LANE: Yes. Higher price, yes.
24 MR. J. ANDERSON: Yes.

25 COMMISSIONER LANE: Okay, thank you. Thank

1 you, Madam Chair.

CHAIRMAN OKUN: Mr. Pearson. 2 COMMISSIONER PEARSON: Thank you, Madam 3 I think I have two questions left, plus one Chairman. 4 5 for post-hearing. First, in our pricing products we see a 6 pattern that we might describe as mixed overselling, 7 8 underselling. What should we think of the Respondents' calculation that the weighted average 9 margin of overselling was 7.7 percent? That's not an 10 11 approach that we've often used to try to evaluate underselling. So, Mr. Dougan, either now or post-12 hearing, what do you think of that analysis? 13 How should we understand that for purposes of our 14 15 investigation? Thank you, Commissioner 16 MR. DOUGAN: Pearson, and I think I may have alluded to this at 17 18 least briefly in response to a question from Vice Chairman Williamson. 19 Purchasers have responded, and we can 20 tabulate this, but in reading the questionnaires, that 21 22 the purchasing frequency of this product, historically 23 frequent -- this isn't something where they set up a multi-year contract and lock in quantity and value. 2.4 So in that context, just regardless of 25

whether it's something that the Commission often sees 1 as an analysis, with respect to the realities of the 2 marketplace and marketplace dynamics and, you know, 3 how frequently, rather, that these purchases are made 4 5 and negotiated, I don't think a full POI average is appropriate, regardless of what the answer would be, 6 so we can address it more easily in the confidential 7 8 data though.

9 COMMISSIONER PEARSON: Okay. Thank you. 10 Please do so because it's there, it's on the record. 11 It's presented thoughtfully by Respondents, and I'm 12 thoughtfully trying to decide what exactly to do with 13 it.

Understood, will do. 14 MR. DOUGAN: 15 COMMISSIONER PEARSON: Another question regarding the pricing products. The Respondents' 16 claim that the relatively low share of imports 17 18 accounted for by the pricing products indicates that there's minimal overlap between Chinese and domestic 19 multi-layer wood flooring. How do you respond to 20 that, and I would -- in context, I would just say in 21 22 this investigation we have a little -- somewhat less 23 overlap than I might have expected relative to other investigations, and I know you've got hundreds of 2.4 SKU's and all that, but still we don't have a lot of 25

head-to-head competition reflected in our pricing
 products. Mr. Natkin.

3 MR. NATKIN: Commissioner Pearson, I'll take 4 a stab at it and I'll let others on the panel take a 5 stab at it, as well.

6 When you look at the eight products that are 7 defined in the questionnaire, they're very narrowing 8 focused, so it will say half-inch thick, five-inch 9 wide, hand-scraped, hickory. You know, there's a 10 fairly narrow focus, so you really laser beam in on 11 that, so to speak.

But there are other products that are similar. I mean, I've got two products here. This one is three-eighths of an inch. This one is half of an inch.

Visually they're almost indistinguishable, when they're on the floor, but this one would not have been included in the petition and this one would have, and but they directly compete in the market.

20 So I think that's part of where you don't 21 get some of that overlap that you see in there, or it 22 will say five-inch and they might be selling four-and-23 a-half or six-inch, so because of the breadth of 24 products that are offered by both the domestic 25 manufacturers and the importers, it's often hard to

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1 get that overlap exactly lined up.

But believe me, it overlaps in the market. If your product is four-and-three-quarters an inch and this product is five-inch and this product is two dollars cheaper than this one, they're going to go for the four-and-three-quarter inch, even though it's a quarter inch narrower.

8 MR. DAVIS: Let me just make a comment and maybe this will help. Oftentimes when we do 9 competitive analysis and product line reviews, we 10 11 don't boil it down to a matrix on a piece of paper with product descriptions. We literally have to 12 physically lay out the products and look at them 13 visually, look at pictures, and that's where you see 14 the overlap. It's hard to see it on a piece of paper 15 written down in specifications. 16

17 COMMISSIONER PEARSON: Okay. Did we do a
18 sub-optimal job in specifying the pricing products?
19 MR. LEVIN: I think you did the most optimal

job that you could do with the nature of the product.

21 MR. DOUGAN: And may I add, Jim Dougan for 22 UCS, and with the nature of the data gathering. You 23 know, the descriptions are very clear, and it's easy 24 to understand what each pricing product is and it 25 should represent that, but in terms of how

representative it may be of the competitive reality of how someone may look at two different products that could be even of different species but stained to look the same and have the same quote, unquote, visual similar grain, something like that, those could be directly competitive products that may be missed by the specifications.

8 And unless, you know, and until the day that 9 questionnaires, I guess, allow for that kind of visual 10 representation, you know, the Commission did the best 11 they could, but if you're wondering why there may be 12 missing what you think would be more competitive 13 overlap, I think that goes a long way toward 14 explaining it.

15 MR. DAVIS: At some point it may have been 16 that using product baskets, so to speak, would have 17 made more sense in some way. I don't know.

18 COMMISSIONER PEARSON: Mr. Finkell.

MR. FINKELL: Yeah, this is Don Finkell. We make probably 500 different products, SKU's, so to pick out eight, you know, that would be most representative, that's still a very small portion of what we totally make. In my mind, with the exception of bamboo, everything in multi-layer wood flooring is coming into the U.S. overlaps with what is made in the

1 U.S.

2	I don't see where there's not overlap unless
3	it's some legal opinion that I don't understand. In
4	the practice, in the marketplace, it all overlaps, and
5	if there was some species like acacia that was getting
6	30 percent of the market, we would have acacia next
7	week. I mean, it all overlaps.
8	COMMISSIONER PEARSON: Okay. Well
9	MR. NATKIN: Just a quick suggestion on two,
10	which would give you a sense of it, and we may not
11	have the time to do it, but if you just walked into a
12	flooring store and looked at the breadth of all the
13	offerings, that would be worth a lot of conversation
14	we're having here.
15	COMMISSIONER PEARSON: I know that
16	Petitioners have input into how the pricing products
17	were specified and so agree with you, I think that
18	staff did the best that could be done. I'm just
19	trying to understand, to interpret what we have on the
20	record because Respondents are making the argument
21	that hey, there obviously is not that much head-to-
22	head competition because we don't see those match-ups
23	in our pricing products.
24	So for post-hearing, to the extent that

25 you're going to elaborate on this and help us to

understand why there is head-to-head competition, when it's not reflected directly in the pricing product data, that would be helpful.

MR. DOUGAN: Commissioner, may I add one 4 5 more thing, and I'm trying to skirt some confidentiality issues here, but there was -- this 6 kind of also relates to lost sales to some degree, 7 8 where one of the listings was a disagreed, because the purchaser responded, oh, no, we didn't buy, you know, 9 species A at the lower import price, we bought species 10 11 B at the lower import price instead of this, so they made the choice to go with a slightly different 12 species, but they confirmed that they got it at the 13 lower price, so in some ways that helps to confirm 14 this view of what may be going on with the pricing 15 data overall. 16

17 COMMISSIONER PEARSON: Okay, thank you.
18 Well, I'll look forward to seeing what more we can
19 learn in the post-hearing.

20 My last question is for Mr. Levin, and it 21 really is for post-hearing. In your opening remarks 22 you commented to the effect that the domestic 23 producers in the room do something that's becoming all 24 too uncommon in this country. They make something. 25 And then subsequently Mr. Davis elaborated on that

1 theme in some of his responses.

2	My understanding is that U.S. manufacturing,
3	the value of the U.S. manufacturing, output has been
4	increasing relatively steadily for some number of
5	decades. That would be an inflationary adjusted
6	value. It dips when there's a recession, but then
7	it's always headed up again, and my I haven't
8	looked at this issue for several months but last time
9	I did, manufacturing had picked up again from the
10	depths of the recent recession, and was once again
11	trending upward.
12	So despite the fact that some industries
13	have had considerable challenges in manufacturing, for
14	the United States as a whole, we've had very great
15	success and remain far and away the world's largest
16	manufacturer.
17	So for purposes of the post-hearing could
18	you please examine that issue and look at the U.S.
19	manufacturing data and compare it to other countries,
20	and then you have a chance, if you wish, to elaborate
21	and extend your opening remarks. I know you wouldn't
22	want unintentionally to mischaracterize the state of
23	manufacturing in the United States.

24 MR. LEVIN: I'd be happy to, Commissioner.
25 COMMISSIONER PEARSON: Thank you very much.

Thank you to all witnesses. Madam Chairman, I have no
 further questions.

CHAIRMAN OKUN: Commissioner Aranoff. 3 COMMISSIONER ARANOFF: Thank vou, Madam 4 5 Chairman. I think as Commissioner Pearson was questioning, made clear one of the issues we have in 6 this case is really trying to figure out what price 7 g information we should be looking at and what it tells us, and he was searching for something that was going 9 to show the range of head-to-head competition, so I 10 11 wanted to come at that from a different direction, which is a lot of Mr. Dougan's testimony at the 12 beginning of today was based on average unit values 13 across the total value of Chinese imports, so lumping 14 15 basically everything into one category, and saying we should look at that. 16

And I think what we're looking for -- what I'm looking for is some justification for why we would want to abandon our more precise data that we usually rely on in favor of average unit value data, which we usually are extremely skeptical of, particularly in a case where there's a lot of product variety.

23 Mr. Dougan, is there a comment you want to 24 make on that now?

25 MR. DOUGAN: Thank you, Commission Aranoff.

And I see what you're saying, and I think that there is -- I understand the reluctance. I think if the more precisely individual pricing product data, very often does give a lot more insight to pricing dynamics in the marketplace. And for that reason, it does tend to be more heavily relied upon, with good reason.

7 I think in this case, because of -- you 8 know, what we've discussed in terms of the competitive 9 dynamics of let's say visuals or things of that 10 nature, there may be less to be gained from it than in 11 a situation where there aren't competitive relevant 12 factors that may not be captured in the product 13 descriptions.

Looking at the AUV's, I understand the skepticism, especially with respect to product mix, and we can discuss this more and provide you hopefully with some insight post-hearing, but with some rare exceptions we think that we're competing across the broad spectrum of the marketplace.

20 So differences in product mix would not by 21 themselves, to the extent they exist at all, would not 22 explain the divergence in average unit values that 23 we're seeing, and again the reason that the chart at 24 Table 7 or Exhibit 7 rather, uses indexes is because 25 we're looking for directional indicators, recognizing

that, you know, we're looking at imports versus U.S.
shipments, and that there is a -- the import data is
maybe more inclusive than what Respondents could -actually how they filled out their questionnaires.

5 So it is, you know, something of a more 6 blunt instrument but the pricing -- the underselling 7 data may provide additional precision without 8 additional accuracy or insight. Just a thought.

9 COMMISSIONER ARANOFF: So some witnesses, 10 you mentioned earlier, that you sometimes design new 11 products to hit a certain price point. So I wanted to 12 follow up on that and ask, during the period of 13 investigation have any of you developed product with 14 the specific purpose of meeting the price at which 15 particular subject Chinese product was sold at?

MR. NATKIN: Commission, Dan Natkin. I'll speak to our company in particular. We have attempted to engineer products to get close to where a certain price point is but, again, it's a moving target too. You know, just when you think the price is here, it's gone here, and then when it's there, it's gone down further.

23 So we have developed products very 24 specifically targeted at particular components of the 25 market and particular price points.

1 COMMISSIONER ARANOFF: Let me just say that 2 these products are sold at lower prices than your 3 preexisting products?

In some cases the answer to MR. NATKIN: 4 5 that is yes. We have engineered the product to be able to be sold to try and compete in the marketplace 6 at a lower price point. They're not being sold at the 7 8 prices we'd like them to be sold at, but we, as an example, hand-scraping being so popular, their being 9 very labor-intensive and, therefore, expensive. We've 10 11 designed equipment and invested in machinery to be able to do it more mechanically, to take some of that 12 cost element out to try to get closer to the price 13 points, but we're not selling the produce where we'd 14 like to honestly sell it at a break-even or even a 15 slight loss, just to keep some relative market share. 16

17 COMMISSIONER ARANOFF: Okay. If there's any 18 documentation that any of the domestic producers can 19 submit post-hearing to show us that they have 20 developed products to meet lower Chinese price points, 21 and that those products perhaps are taking up a 22 greater share of their total sales, I think that would 23 be helpful to have.

As a follow-up on the hand-scrapping point, I actually was going to ask you about that, because I

1 remember that from when we were touring the plant,
2 have you done any market research to show whether a
3 consumer can tell the difference between your machine
4 approximation of hand-scraped and hand hand-scraped?

5 MR. DOUGAN: We have when we were actually developing the product. The product was developed 6 over about a two-and-a-half year period. It started 7 8 with a kind of back of the envelope design for a piece of machinery, and then the first generation of it, we 9 10 would lay out a truly hand-scraped floor, and then 11 this mechanically-scraped floor and the customer research came back resounding. They could tell the 12 difference. 13

We had to keep going back and keep reinventing and keep rethinking the process until we got to the point where it's very difficult to tell the difference.

18 COMMISSIONER ARANOFF: Okay, appreciate 19 that. Switching to another topic, some of the 20 Respondents have argued that it's not subject imports 21 that are putting pricing pressure on multi-layer wood 22 flooring products but the downward pricing pressure is 23 coming from alternative products, such as laminates or 24 carpet or what have you.

25 Do the prices of alternative products, such

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as these, have an impact on ancillary wood flooring 1 prices, and is there anything you can give us for the 2 record that would tell us whether that's true or not? 3 MR. NATKIN: Commissioner Aranoff, I think 4 5 that it's difficult to pierce into the mind of the consumer on she makes up wood -- what we do know, at 6 least from our own consumer research, like I said 7 8 earlier, she's coming in predisposed to what flooring. There's form and function. 9

10 If a consumer is looking for a solution, she 11 has a wet basement, she has a heavy traffic, a big dog 12 and kids, she may be looking for floor covering 13 solution, like a laminant, versus wood, which tends to 14 be much more of as aspiration product, and she's going 15 to come in predisposed to that wood.

16 So just because laminant is 99 cents and 17 wood is five dollars, it doesn't mean that the same 18 consumer is coming in and balancing those two. And 19 often we don't find that in the consumers that we've 20 talked to.

We find that if she wants a wood floor, she's coming in, she's buying a wood floor. She's not coming in and being traded down to one of these other product types, despite the pricing differences.

25 And because we're a full-line manufacturer

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and we can see that in the strength or lack of 1 strength in all of our different product categories. 2 COMMISSIONER ARANOFF: Okay. Now, just to 3 wrap up a couple more questions before leaving --4 5 you've made the argument that the data for the first and second halves of 2010 bear out the claim that the 6 federal home buyer tax credit gave the industry a 7 8 temporary boost near the first half of 2010. Is there any seasonality in the multi-layer 9 10 wood flooring market that would also provide an 11 alternative explanation for what we see when we 12 compare the two half years of data? MR. DOUGAN: There is some general 13 seasonality to the market itself. You tend to see 14 15 that post-Christmas, I'll say it tends to be softer, for a number of reasons. One, you're not building a 16 lot of homes in cold climates when the ground is hard. 17 18 And then, two, you see a lot of activity as 19 it warms up and then pre-Thanksgiving, I'll say, you know, through August, September, and the early part of 20 21 October as people are getting their homes ready for 22 the holidays, so there is a kind of a curve to the 23 year where it kind of goes up and then comes back down 2.4 aqain. 25 COMMISSIONER ARANOFF: So you have been

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1 manufacturing somewhat in advance of that seasonal 2 trends, because otherwise it wouldn't really -- it 3 wouldn't straddle well in half-year periods, so 4 seasonality wouldn't really -- couldn't account for 5 what we're seeing.

MR. DOUGAN: We manufacture to a forecast 6 but our forecast is very closely tied to demand. 7 8 We've leaned inventories out to the point that we're pretty much manufacturing to order at this point. 9 So very much so, that January, February and kind of --10 I'll say December, January, February tends to be the 11 softest part of the year, and then March through 12 September tend to be the heavier parts of the hear. 13

MR. DAVIS: I'll just add this too. There was a cliff that year, when that thing stopped, and it wasn't just flooring. It was windows. I talked to the guys at Anderson Windows. It was, you know, all sorts of building products just came to a halt.

19 COMMISSIONER ARANOFF: Okay. Let me throw
20 one more question out before my time is up, and you
21 can answer it post-hearing.

In Mr. Dougan's direct testimony earlier today, you were trying to assume an estimate of how much of the multi-layer wood flooring coming in from China is really a product that can't be produced in

the United States. And you were throwing around 20
 percent and then saying that that's probably too high,
 but we're just going to assume that.

And I guess I want to ask whether there's any sort of hard evidence that you can submit for us that would tend to document what's coming in from China that really doesn't -- really isn't something that's made or could be made by the domestic industry. Is there any way to get closer to that number?

10 MR. DOUGAN: Jim Dougan from UCS. We certainly will work with our panelists and other 11 12 information sources to come up with something there, and you know, I'll admit to using some rhetoric there, 13 but to the level of even if you assumed it to be 14 15 slightly higher, and we don't know what the range is, if you talk to these guys and their response is it's 16 nowhere near even 20 percent, but it would have to be 17 18 very, very, very high indeed to explain the growth in market share, you know, that we've observed over the 19 20 past few years.

21 So that was the main point of it, but we'll 22 work to develop more.

23 COMMISSIONER ARANOFF: Okay. And you've
24 excluded bamboo, because if you were including bamboo,
25 there might be something of an explanation there. But

1 that doesn't figure in?

2	MR. DOUGAN: Right, but that doesn't figure
3	in because bamboo is not subject merchandise. We'll
4	develop something more concrete so thank you.
5	COMMISSIONER ARANOFF: I appreciate that.
6	Thank you to the panel for all of your answers today.
7	Thank you, Madam Chairman.
8	CHAIRMAN OKUN: Mr. Pinkert?
9	COMMISSIONER PINKERT: Thank you, Madam
10	Chairman. I just have a few follow-up questions.
11	First of all, I'm wondering in the
12	discussion we've had about currency evaluation, design
13	piracy and procurement of wood from illegal sources,
14	how does that fit into the statutory analysis that
15	governs the determination that we have to make in this
16	case?
17	MR. LEVIN: Commissioner Pinkert, I would
18	assert that it fits into the conditions of competition
19	that the Commission should evaluate in determining
20	what factors are in play in defining the degree of
21	competition in the U.S. marketplace and the relative
22	advantages that one source versus another may have.
23	All of those factors that you reference that
24	we reference, we submit abet the ability of Chinese
25	imports to come in at lower prices.

COMMISSIONER PINKERT: Well, let's take
 design piracy, for example. Can we make a
 determination about design piracy in this case?

On design policy per se, no. MR. LEVIN: 4 Is 5 it a fact that allows Chinese imports to come in at a cheaper price? Yes. Is it emblematic of an expense 6 that domestic manufacturers incur in order to bring 7 8 product to the market? Yes. And to that extent, in defining the conditions of competition, it's a fact 9 not to be determined one way or another, but to be 10 11 evaluated in context.

MR. DOUGAN: And if I may just add to that 12 briefly, whether there is a determination on it, you 13 know, may or may not be possible, but it does help 14 15 develop the understanding of looking at injury indicia, such as research and development, and with 16 the trends of that that would be observed over the POI 17 18 and some of the reasons for that, you know. In some cases could changes in that be related to financial 19 performance and could it in some cases be related to 20 incentives or disincentives to make that kind of 21 22 investment based on the widespread piracy, so that's 23 perhaps part of the context for overall injury determination. 2.4

25 COMMISSIONER PINKERT: Question for Mr.

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Levin concerning domestic industry. On or about Page
 15 of your brief you allude to a possible connection
 between circumvention of any orders that might issue
 and the definition of the domestic industry in this
 case.

6 Can you elaborate on the connection between 7 those two things in your mind?

8 MR. LEVIN: It refers to a specific company, so that I'd prefer to hold the majority of my remarks 9 for the post-hearing brief. But we have seen, we 10 11 certainly have heard, lots of anecdotal evidence that imports subject to other orders can be well-practiced 12 in getting around the scope of an order, and the 13 specific instance that I was referring to in the brief 14 would seem to be one of those avenues that can be used 15 to circumvent a possible order. 16

17 So the overarching concern in that specific 18 instance wasn't so much the company or companies' data 19 but whether or not we're opening up an avenue that can 20 possibly be exploited for circumvention purposes. 21 Beyond that, I'll elaborate, if I may, in the post-22 hearing brief.

23 COMMISSIONER PINKERT: Certainly. Thank
24 you. Now, concerning the new homes that use the
25 product that's manufactured by this industry, is that

a distinct segment of the market or is new home and 1 home improvement all kind of part of the same market 2 dynamic in the United States? 3 They are a different part of the MR. DAVIS: 4 5 market, and but they are also --COMMISSIONER PINKERT: Is your microphone 6 on? 7 8 MR. DAVIS: Yes. Maybe it's not close You got it now? Yeah. They are distinct enough. 9 10 parts of the market but there is somewhat of a 11 connection in that typically home sales or new homes, being someone is turning over and going into another 12 home, which may then create a room replacement in the 13 subsequent house, so in some ways there is a bit of a 14 15 relationship. 16 But today I would say that the refurbishment part of the business is driven more by consumer sort 17 18 of confidence, which obviously for what I would say refurbishment products here is suffering a bit, 19 because of the values in people's homes being down. 20 21 They reticent to put money back into them. This is Don Finkell. 22 MR. FINKELL: Shaw has 23 a separate sales force that goes out just for builders, so we do consider it to be a separate 2.4 segment. And then we have a retailer market. 25 Not

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that you don't have the same products sold for both 1 channels. So in my mind it's more of a channel issue, 2 3 rather than a product specific issue. COMMISSIONER PINKERT: Well, are the subject 4 5 imports competitive in the new home segment of the market? 6 MR. FINKELL: Certainly they are, yes, sir. 7 COMMISSIONER PINKERT: Can you elaborate on 8 that either here or in the post-hearing? 9 MR. FINKELL: Might be easier with the 10 11 Respondents submitting the witness list today, are 12 primarily new and construction contractors utilizing imports product. 13 14 COMMISSIONER PINKERT: Thank you. With that 15 -- did you have something to add? 16 MR. FINKELL: No, sir. MR. HOLM: No. 17 18 COMMISSIONER PINKERT: With that, I have no further questions, but I thank the panel and I look 19 forward to the additional information that you will 20 21 supply in the post-hearing. 22 CHAIRMAN OKUN: Thank you. A few left for 23 me, as well. Mr. Davis, just as a followup to that last response about who we'll hear from this afternoon 2.4 and will they compete, we can ask them obviously but 25

also if for purposes of post-hearing if you could
 identify those companies that you're referencing, that
 would be helpful, as well.

Just going back again on the price 4 5 questions, and I know you have a number of them to respond to post-hearing, so hopefully some of these 6 responses or questions into -- that will make it easy 7 8 for you but, Mr. Levin, I guess on the first one with respect to in particular on the AUV's and the argument 9 that we should not be looking at the pricing data 10 11 collected, if you could look at other cases, because I think for the benefit of the industry, when you come 12 here you're talking about, you know, your experience 13 and that is very helpful and an important part of our 14 analysis on where you feel price competition -- so I 15 should say right off, I am listening to that and that 16 will be part of the record. 17

From a legal perspective there are a number of court cases, and when we say we're reluctant to do something, it's because the Court has had other cases where we have done a particular analysis and our reviewing courts have said, no, you can't look at AUV's if you had, you know, had data collected already.

25

So I wanted you, Mr. Levin, as part of the

legal analysis to look at other instances and see how this case fits in terms of is it a good case for not using the traditional pricing data that we've collected.

5 MR. LEVIN: Of course, Madam Chairman, I'll be happy to do so but if I may just a little tweak on 6 what you were saying. We're not saying that the 7 8 pricing data should not be looked at. We're saying that the pricing data has some limitations that are 9 10 significant in evaluating the marketplace. We're not 11 _ _

12 CHAIRMAN OKUN: Right, but you're also 13 arguing that we look at the AUV data and there are, 14 again, if you're making that argument, then I think 15 that --

MR. LEVIN: Understood.

16

CHAIRMAN OKUN: -- is usually in a case 17 18 where we don't have data to look at. So both on the 19 AUV, and then with respect to the underselling analysis, to the extent you'd have us focus on that, 20 if you can as part of your post-hearing response help 21 22 me understand whether you think that we should be 23 focusing our analysis on the products representing the highest share of U.S. producer shipments or the 2.4 highest share of subject imports from China, or the 25

highest share of shipments of both U.S. producers and
 subject imports from China, or whether we should be
 treating them equally.

4 MR. LEVIN: Indeed. Be happy to, Madam 5 Chairman.

6 CHAIRMAN OKUN: And also -- comment, also, 7 nodding back there, Mr. Dougan, to --

8 MR. DOUGAN: Thank you.

CHAIRMAN OKUN: Appreciate that. And then 9 10 let's see. And I quess this would also be for purposes of post-hearing and relates on the pricing, 11 12 as well, because one of things obviously we'll hear from this afternoon -- we already have the information 13 that they have submitted on the record, but there are 14 15 a number of affidavits and declarations by individuals in the flooring business, many of whom we'll hear from 16 this afternoon, that go to the idea that there is, in 17 18 fact, not -- there is attenuated competition, because 19 there's been an improved product mix of higher quality floors, significant greater selection, and a wider 20 range of products. 21

And so I think this is just part of the response to a question posed earlier by one of my colleagues about help us understand where we see the competition and I've been listening to what you're

1 saying about Mr. Davis and Mr. Natkin, Mr. Finkell 2 about, you know, when you're looking at a new -- when 3 you're doing your product line review, you're not 4 looking at SKU's. You're looking at how is this 5 segment doing?

6 So help us understand that, and then as part 7 of that -- and not in a staff report but just, again, 8 trying to keep in mind the big picture here, where --9 if you're doing that, tell me what's the biggest 10 portion of that for yourselves and has that changed?

11 So if it's, you know, people still like that 12 oak floor or they still like something that looks like 13 that, again, understanding that they're not going in 14 and knowing which wood that they have a color in mind, 15 help me understand how that fits in with this argument 16 about competition and then also what we'll hear from 17 Respondents this afternoon.

I think I can ask a lot more questions but you've been very helpful and responsive. We have a long day ahead of us to ask more questions of our next panel, so with that I think I will stop there. But, again, thank you for those responses, and I will look forward to all the information post-hearing. Vice Chairman Williamson.

25 VICE CHAIRMAN WILLIAMSON: Thank you, Madam

1 Chairman. Just a few questions.

Commissioner Pinkert raised this, but do 2 3 U.S. producers have intellectual property protection for their designs? Is that extensive thing or is it 4 5 not often? MR. DOUGAN: I'll take that one. 6 It's very difficult on what I will call a natural type of 7 8 product to get the design per se copyrighted. There are things such as patents on the joints and the 9 constructions and things of that sort that exist, more 10 11 prevalently than in say the look of the face. VICE CHAIRMAN WILLIAMSON: 12 Okay. So you're saying the patents are probably more significant in 13 terms of protecting the industry. Okay, thank you. 14 15 Anybody --16 MR. LEVIN: The aesthetics themselves are not really subject to intellectual property 17 18 protection. 19 VICE CHAIRMAN WILLIAMSON: Thank you. We 20 saw the trend of this other retailer category, seemed 21 to be growing, both for the imports and for the 22 domestics, and I was just wondering, is that a trend that's likely to continue, particularly the importer's 23 share, the sales that other retailers seems to be 2.4 25 growing the fastest?

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In the absence of measures to 1 MR. LEVIN: impose some parity within the marketplace, yeah, I 2 3 would think that all of the indicators that are on the record point towards the likelihood that the import 4 share of the market will continue to increase. 5 VICE CHAIRMAN WILLIAMSON: And I'm sorry, I 6 was -- it was the Other Retailers category. 7 8 MR. LEVIN: Oh, I'm sorry, Commissioner. And they are to some extent. They may be related. 9 Ι don't know if -- Dan, do you want to speak to that? 10 MR. NATKIN: Our view, Commissioner 11 12 Williamson, is yes, that Other Retailer segment will continue to grow over time, that the independent side 13 for a certain perspective, has shrunk to a certain 14 15 extent, but yes, that is a growing area. 16 VICE CHAIRMAN WILLIAMSON: And why do you expect it to continue? 17 18 MR. NATKIN: Some of it is convenience. 19 Some of it is the method in which consumers shop. You 20 know, I spoke to the shop-at-home earlier, as an example, of a dynamic that really didn't exist 15 21 22 years ago, but it exists today. 23 And some of it is frankly related to price. I think if there's more price parity in the market, 2.4 you might see some stabilization of these numbers, as 25

1 well.

2	Commissioner, if I could? What you're
3	really seeing there is a shift to sales backwards
4	through the distributor and more sales direct to the
5	other retailers, and that is a situation that is
6	folding out in our industry as companies like Shaw
7	Industries, that bypass distribution, and go direct to
8	the retailer, and more imports that bypass
9	distribution and go direct towards retailers and
10	contractors.
11	So it's more of a distribution shift and how
12	product gets from the manufacturer to the end consumer
13	than it is a consumer driven habit.
14	MR. DOUGAN: if I could add one thing, it's
15	again, depending on how each company completed the
16	
	questionnaire, it may not be clear to what extent that
17	questionnaire, it may not be clear to what extent that internet shopping has influence and where it would
17 18	
	internet shopping has influence and where it would
18	internet shopping has influence and where it would fall in Other Retailers or other category, but one
18 19	internet shopping has influence and where it would fall in Other Retailers or other category, but one thing that was clear from some of the responses of
18 19 20	internet shopping has influence and where it would fall in Other Retailers or other category, but one thing that was clear from some of the responses of purchasers was that at least internet price comparison
18 19 20 21	internet shopping has influence and where it would fall in Other Retailers or other category, but one thing that was clear from some of the responses of purchasers was that at least internet price comparison shopping was something that was increasingly reality
18 19 20 21 22	internet shopping has influence and where it would fall in Other Retailers or other category, but one thing that was clear from some of the responses of purchasers was that at least internet price comparison shopping was something that was increasingly reality in the marketplace. They could go to a website of the

1 comparison shop before they left their home.

So you know, how that's represented in 2 channel data, I think is probably very difficult to 3 quantify, but in terms of the influence on conditions 4 5 of competition with respect to price, I think it is an important development. 6 VICE CHAIRMAN WILLIAMSON: And between the 7 8 imports and the domestic produced. 9 MR. DOUGAN: Indeed, yeah. 10 VICE CHAIRMAN WILLIAMSON: Thank you. One last question. The hand-scraped trend, which I 11 understand that was started as a southern thing, is 12 that growing and has that peaked or what do you see 13 the future of that? 14 MR. J. ANDERSON: It actually started in 15 California and moved west. But we still see that 16 category continue to grow. The consumer is still in 17 18 love with the texture of hardwood floorings, and the hand-scraping is probably less dramatic than it was a 19 20 year ago or two years ago, but a slight scraped 21 hardwood floor seems to be the most popular thing in 22 the market, and we see that it's going to continue for 23 a while.

24 VICE CHAIRMAN WILLIAMSON: Okay.
25 MR. LEVIN: Commissioner Williamson, I agree

completely with Mr. Anderson. Really started on the 1 West Coast and then kind of migrated down into the 2 Southwest, and then has slowly been creeping 3 throughout the country but we're seeing more and more 4 5 markets that like that style of floor. If not for anything else, from a -- there's a good story there 6 from a performance perspective, because wood being a 7 8 natural product is prone to indentation and things like that. You get your floor predented for you, so 9 10 it is a selling point.

I mean, I've got two young boys and a Golden Retriever, and I've got hand-scraped floors in my house and they look like the day that they went in, so as opposed to the original builder's type floor that was in there.

16 VICE CHAIRMAN WILLIAMSON: Thank you. Thank 17 you for that insight. I understand it better. And 18 with that, I have no further questions and I want to 19 thank the witnesses for their testimony.

CHAIRMAN OKUN: Let me see if anyone has
come up with further questions? Let me turn to staff,
see if they have questions for this panel?
MR. McCLURE: Jim McClure, Office of
Investigations. Madam Chairman, staff has no
guestions.

CHAIRMAN OKUN: All right. Well, before we move to a much needed lunch break, I did want to take this opportunity again to thank this panel for being with us this morning. I'm so sorry, thank you. Did counsel for Respondents have questions for this panel? MR. NEELEY: We have no questions. CHAIRMAN OKUN: Thank you. And thank you, Former Chairman, for keeping me on track. Anyway, thank you very much for all responses and cooperation given. We will look forward to the post-hearing briefs, and with that we will take a lunch break until 2:40, at which time we will return to hear the next panel. I would remind everyone that this room is not secure, so please take any business confidential information, and with that we stand in recess. (Lunch break at 1:45 p.m.)

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1 <u>AFTERNOON SESSION</u> (2:42 p.m.) 2 3 CHAIRMAN OKUN: This hearing of the U.S. International Trade Commission will now resume. 4 Mr. 5 Secretary, I see our panel has been seated. Have all witnesses been sworn? 6 MR. BISHOP: Yes, Madam Chairman. 7 8 CHAIRMAN OKUN: I'm sorry. MR. BISHOP: Our second panel, those in 9 opposition to the imposition of anti-dumping and 10 11 countervailing duty orders have been seated. All witnesses have been sworn, and I also have, with your 12 permission, an additional witness, E. Livingston B. 13 Haskel, General Corporate Counsel for Lumber 14 15 Liquidators. 16 CHAIRMAN OKUN: Thank you. Without objection the witness will be added. Mr. Neeley, you 17 18 may proceed. 19 MR. NEELEY: Thank you. Again, I'm Jeff Neeley from Barnes, Richardson & Colburn, and I'm here 20 today kicking off our presentation on behalf of the 21 22 China National Forest Products Industry Association. 23 Our witness today will be Mr. Wu Shenqfu, who will explain that he's the director of the marketing 2.4 25 department, explain his issues of threat or no threat

to the domestic industry. We also are joined today by seven other witnesses who will not be testifying because of the short period of time that we have but who are here and open for any questions that the Commission may have.

6 This is a very important issue for the 7 industry obviously, and despite as we now know, all of 8 us, the low dumping margins and CVD margins that we 9 found from the Commerce Department, it remains a very 10 important issue for all the members of the industry, 11 so I will, without anything further, turn it over now 12 to Mr. Wu to discuss threat.

13 CHAIRMAN OKUN: Thank you.

14 MR. WU: Good afternoon. My name is Wu 15 Shengfu, the Director of Marketing Department for the China National Forest Products Industry Association. 16 I would like to talk to the Commission today about the 17 18 multilayered wood flooring industry in China and 19 explain why it does not pose a threat to the U.S. Industry. Our association has worked hard be make 20 21 sure the Commission has a completed record of the 22 industry in China just as we did in the Section 332 23 investigation in 2007.

24 Members of our association provided 37 25 questionnaire responses. With the other Chinese

1 responses, be believe that this accounts for

substantial majority of production in China, and more than 80 percent of exports from China to the U.S. of multilayered wood flooring. The Commission therefore should have complete coverage of the industry in China.

The Chinese flooring industry is 7 increasingly focused on the domestic market where the 8 demand has been strong and growing. This has been 9 particularly true in 2011. The economy in China has 10 11 not been significantly affected by the global 12 recession. The building industry in China has been booming and strong growth is expected to continue for 13 the foreseeable future as millions of people achieve 14 middle class lifestyles. China's continued strong 15 growth is increasing domestic demand for multilayered 16 wood flooring. 17

18 The Commission itself found in its Section 19 332 report that China is the largest market in the world for wood flooring. Chinese producers have no 20 need to focus on the markets in the U.S. or other 21 22 developed countries where the building remains weak. 23 We understand that the Petitioners themselves have partnered with Chinese companies in an attempt to sell 2.4 their products in our market and to benefit from the 25

increased Chinese demand. I think that this strategy
 by the U.S. companies shows clearly that they know
 where the future market expansion and the
 profitability will, and that is in China.

5 Numbers that we provided show that housing starts continue to be strong in China and with an 6 increased demand for products such as multilayered 7 wood flooring. As the incomes of middle class Chinese 8 people have increased, they have turned away from the 9 laminated and the plastic products to high-quality 10 11 multilayered wood flooring. Also, in Northern China, multilayered wood flooring is being widely used for 12 the new floor heating systems. 13

I would like to address the issue of 14 15 capacity as reported in our members' responses. Reporting accurate capacity figures for this industry 16 is difficult and different from many other industries. 17 18 For companies that make both multilayered wood flooring as well as non-subject items such as bamboo 19 flooring and solid wood flooring, it is often 20 21 difficult to assign capacity to each type of product, 22 particularly because demand for the bamboo flooring 23 production is increasing rapidly.

Also, companies often look at a peakproduction month and then multiply it out for the full

year, but the practical capacity in this industry, it 1 is not the same as peak production months multiplied 2 out for the whole year because demand is not constant, 3 so there always appear to be some overcapacity in the 4 5 industry, but in fact, that is not the case. Chinese manufacturers, unlike many of their U.S. counterparts, 6 make only to order, so if there seems to extra 7 8 capacity in some months, but no orders, this is not meaningful because the Chinese factories will not 9 10 produce stock hoping for orders.

11 Our members also do not take into account down time due to the lack of electricity which has 12 become a significant problem in China. As a result, 13 the practical capacity to produce will be affected. 14 15 Chinese producers have focused largely on the market segments where the U.S. industry does not compete or 16 where there is very limited competition such as three-17 18 layered parquet flooring and hand-scraped flooring.

19 Good quality hand-scraping requires people 20 who are willing to do work all day scraping to get the 21 desired look. It is very difficult to find the people 22 in the U.S. or in other developed countries who will 23 do this work under normal labor conditions. Some 24 companies try to do this with machine scraping, which 25 does not give you the same look. You must use human

1 labor.

2	It is commonly known that some U.S.
3	companies use prison labor. I note that if Chinese
4	companies used prison labor, the products from China
5	would be banned under U.S. law because the use of such
6	labor would be not only an unfair trade practice but a
7	criminal act. We should not apply one standard to
8	China and another to the U.S. Both the U.S. and China
9	have competitive advantages. By far the greatest
10	competitive advantage of China is in the hand
11	scraping. This has accounted for the tremendous
12	growth of product from China, and the U.S. cannot make
13	this product using fair labor practices.

Chinese producers also have developed other 14 new products for the U.S. market such as three-layer 15 16 parquet flooring and new looks with Asian Birch plus 17 the use of plantation Eucalyptus, tropical woods and 18 well-managed Acacia. These products are a major part of the exports from China and there is almost no 19 20 similar U.S. production. I also think that the 21 Commission should compare prices in China or in Europe 22 to places in the U.S. for the multilayered wood 23 flooring.

24 While the U.S. is a big market, it is more 25 fully developed. Prices in Europe and even in China

now are higher and more profitable than in the U.S., so the incentives to sell more into the U.S. now are much less than the incentives to expand the sales into the Chinese market or into Europe. Finally, I should mention that the exchange rate and the labor costs are making Chinese products less competitive every day, and I do not see that changing.

8 In the last few years, RMB has increased in 9 value against the dollar by over 20 percent and the 10 labor costs are increasing rapidly by about the same 11 amount in almost every area in China. In addition to 12 the other issues that I mentioned, this will make the 13 home market of China even more attractive in the 14 future.

For these reasons, I ask the Commission to conclude that China does not pose a threat to the U.S. industry producing multilayered wood flooring. Thank you for the opportunity to testify, and I will be glad to answer any questions.

20 CHAIRMAN OKUN: Thank you. Our next
21 witness?

22 MR. LUDWIKOWSKI: Madame Chair, members of 23 the Commission, good afternoon. We appreciate the 24 opportunity to testify before you today. My name is 25 Mark Ludwikowski with Sandler, Travis & Rosenberg.

With me today are John Jakob, who's the Director of 1 Merchandising of Lumber Liquidators and Clint Hubbard, 2 who is the Chief Executive Officer of Home Legend. 3 These gentlemen are well-apprised of the market and 4 5 thought they would be helpful witnesses to the Commission. Also with us is Livy Haskell, who will be 6 available for a Q&A session. He's the general counsel 7 8 of Lumber Liquidators, and with that, we'll jump right in, and I'll turn it over to Mr. Jakob. 9

10 MR. JAKOB: Good afternoon. My name is John 11 Jakob, and I'm the director of merchandising for Lumber Liquidators. Over the past 17 years, Lumber 12 Liquidators has grown from the back of a warehouse in 13 Boston, Massachusetts, to the largest specialty 14 retailer of hardwood flooring in the United States. 15 We have more than 255 stores in 46 states and Canada, 16 and currently we employ over 1,200 employees in the 17 18 United States.

19 Lumber Liquidators' success has been driven 20 in substantial part by our investment in the 21 development and maintenance of relationships with 22 suppliers around the world. These relationships are 23 vital since they form the foundation of Lumber 24 Liquidators' value proposition, which is to provide 25 the selection, service, quality and availability our

customers demand. Our suppliers must be flexible,
 responsive and willing to adjust to our product and
 delivery requirements. It's not easy to find
 suppliers that are able to meet these criteria, so
 once we do, we tend to stick with them.

Over the years, suppliers that have embraced 6 the Lumber Liquidators' vision have grown as our sales 7 8 have increased from \$171 in 2004 to \$620 million in 2010. Over the years, many producers have opted not 9 10 to provide products to Lumber Liquidators on the terms 11 that would allow us to deliver our value proposition, and that is to the growing do-it-yourself and buy-it-12 yourself markets. 13

When the new home construction demand 14 15 plummeted, only then did some of these suppliers turn their attention to the DIY and BIY markets, but they 16 were kind of late to the game. Rather than transfer 17 18 business to suppliers who remained unwilling to satisfy our criteria, Lumber Liquidators has continued 19 to work with suppliers with whom they had already 20 21 established positive relationships.

22 We have sourced engineered flooring from 23 manufacturers in the U.S., China, Canada and Brazil, 24 and we have developed relationships with certain 25 manufacturers that have consistently met our

requirements, and, as a result, we have continued to source product from them. Further, our Chinese manufacturers supply species and constructions unavailable in the U.S. Any contention that price dictates sourcing decisions by Lumber Liquidators to the exclusion of other factors reveals a fundamental misunderstanding of our business.

8 Our average hardwood flooring sale exceeds \$2,500, and that is not including installation. 9 This 10 is a significant sum to the average homeowner, 11 especially today. Furthermore, a large portion of our business is made up of repeat and referral customers. 12 Given these factors, and the substantial cost and 13 inconvenience associated with repairs and 14 replacements, the guality of the product has to be 15 exceptional from the start. 16

If a supplier has low pricing but can't 17 18 provide the quality, selection and availability that we and our customers demand, we put our value 19 proposition at risk, and we will not allow that 20 If additional duties are imposed, the 21 happen. American consumer will be left with fewer choices of 22 23 quality, more innovative and uniquely-styled products currently available from China. For these reasons, we 2.4 oppose this petition. Thank you. 25

CHAIRMAN OKUN: Thank you.

1

MR. HUBBARD: Good afternoon, Commissioners. 2 3 My name is Clint Hubbard, and I'm the Chief Executive Officer of Home Legend, a company that currently 4 5 employs over 125 people, primarily in Georgia, California and Mississippi, and we've been adding jobs 6 in these difficult times. I've personally been in the 7 8 flooring business all of my life having learned the industry from my father. 9

Home Legend believes that the accused imports do not injure or threaten to injure the U.S. industry. The domestic industry faces difficulties today because of the decline in the economy, the decline in the builder market, the growth of the home center market and the consumer's desire for unique, alternative products.

Home Legend was founded in 1997 in 17 18 California, and in 2009 opened a distribution center in Georgia to better service our customers. We offer 19 durable, high-quality, eco-friendly engineered wood, 20 21 bamboo, cork and area rug flooring products. Our 22 design team is committed to offering products which we 23 believe are cutting edge for the U.S. consumer. Long before the petition came out last 2.4

25 October, we started a strategy to compliment our

imports by acquiring our own U.S. manufacturing. 1 We began domestic production of engineered wood flooring 2 this April after we purchased the assets of Baker's 3 Creek in Mississippi. We believe this approach 4 5 provides a complete catalog and can offer more products to the consumer. This is the same result the 6 U.S. producers are trying to achieve, only we started 7 8 from the other direction and are willing to admit that we need a global approach to satisfy the consumer. 9

10 I find it surprising that the Petitioners 11 accuse Chinese suppliers of pirating or copying their designs as from my experience, this is not the case. 12 Click-lock technology, one our largest imports that 13 domestic industry has been slow to adopt was invented 14 in Sweden, and Chinese manufacturers were among the 15 first to introduce engineered wood flooring using 16 click-lock technology to the U.S. market. 17 I can also 18 confirm that our company has never copied any domestic 19 products.

Home Legend has been able to weather the economic downturn primarily because the company is well-positioned to service remodeling and residential replacement sector. We also took advantage of the growth and the market share of the home centers and this product category. According to *Floor Covering*

1 Weekly, in 2010, the remodeling and residential 2 replacement sector accounted for 58 percent of the 3 market while residential new construction only 4 accounted for 18 percent.

5 Since 2006, the hardwood flooring industry has dropped from \$2.6 billion in sales to \$1.6 billion 6 in sales, a 40-percent decline. In that same period, 7 8 home centers have increased their market share from 25 percent of the market to 30 percent. If a company 9 chooses not to sell to the home centers, which now 10 11 account for almost one-third of the domestic market, 12 that company would have reduced the pie available to which they could sell. 13

The senior management of Mannington have 14 15 publicly declared in these two articles that they refuse to sell to home centers. In fact, the domestic 16 industry is focused on new construction market, which, 17 18 as we all know, has been in decline. Our retail 19 customers depend more on do-it-yourself products and 20 remodeling opportunities than on the new construction 21 market, and remodeling sales have been more stable in 22 this recession. We expect that engineered wood sales 23 will improve across both remodeling and builder sectors as the country comes out of the recession and 2.4 25 new construction picks up again.

In summary, we believe that the anti-dumping 1 order is not warranted. Any injury to the domestic 2 industry is not caused by subject imports but rather 3 from the economic downturn and the decisions by the 4 5 domestic industry to focus on the residential builder market rather than the growing DIY/remodeling sector, 6 in some cases, failure not to sell to home centers. 7 8 Thank you for the opportunity to express our views to the Commission, and I will be pleased to answer any 9 questions that the staff or the Commissioners may 10 11 have.

CHAIRMAN OKUN: Thank you.

12

MS. LAWSON: Yes. Good afternoon, Madam Chairwoman and Commissioners. I am Emily Lawson with Dorsey & Whitney. With me today are 17 U.S. industry representatives who have traveled from around the country to be here to answer your questions about the positive role imports play in the U.S. flooring industry.

20 We have several initial speakers who will 21 identify themselves, but all of those present together 22 represent several centuries' worth of knowledge about 23 all aspects of the flooring industry, and they are all 24 available to respond to your questions as appropriate. 25 We refer you also to the declarations as presented in

our prehearing brief for additional detail to this
 testimony. We would like to now begin with Jonathan
 Train.

MR. TRAIN: My name is Jonathan train, and I 4 5 would like to begin by introducing the Alliance for Free Choice in Jobs and Flooring. The Alliance is a 6 group of over 100 companies employing over 5,200 7 8 people. Today, we have representatives from over a dozen companies who have made themselves available for 9 Thank you. Affirming this petition 10 your questions. would damage the American flooring industry and all 11 12 these associated companies.

We, along with the other Respondents, are 13 here to explain how imports help the entire industry 14 and that new added duties are unfounded and would 15 create great harm to the wider industry and fail to 16 benefit the petitioners. As well as serving as 17 18 Alliance president, I am Vice President of Swift Train 19 Company, a flooring distributor based out of Texas. Swift Train is a family business of over 70 years and 20 sells both domestic and imported hardwood flooring 21 22 products as well as a full-range of other flooring 23 products. Our major customer base is over 2,000 floor 2.4 stores.

25

The key to any business success is to be

different and hopefully better than the competitors.
Through imports, we differentiated ourselves by giving
the small retailer and their customer more choice in
fashion, style, product design and function. Ten
years ago, we sold less than 100 total items in wood.
Now we stock over 300 in order to achieve a similar
sales volume.

8 These new products are more advanced than They can be hand-stained, tropical species, 9 ever. thick veneers or hand crafted but whatever the 10 consumer chooses that meets their individual needs. 11 The Petitioners would have you believe that engineered 12 wood flooring is a separate, distinct market. 13 In fact, this market is much wider because numerous 14 15 substitutes compete directly with wood flooring.

The average consumer is trying to find a 16 wood look and is not always concerned that it is 17 actually made of wood. This is a sample presented at 18 19 the staff conference last November. Mannington does 20 an excellent job showing the consumer they can get a 21 wood look through various new technologies that 22 provide tremendous realism. If you notice, these do 23 not show the dividing lines Mr. Levin suggested earlier. 2.4

25

The average consumer looking at this sample

would not know the difference between these floors. 1 They would need to touch and feel a sample to realize 2 that (a) it's engineered wood floor, (b) is vinyl 3 plank and (c) is laminate. These substitute products 4 5 are huge, and they allow a consumer to pick from multiple categories. I would also like to discuss 6 options from non-subject countries. Importers such as 7 8 myself know with certainty that added duties would not result in more U.S. production. 9

Most of us have begun developing third-10 11 country supply to the extent we are unable to buy from China in the future. Finding alternate sources is 12 always a chore, but it is very achievable in a 13 relatively short period of time. Since the petition 14 was announced, I've made three trips to Vietnam. 15 We've already purchased from Indonesia and have 16 located strong prospects in Central America. 17

18 Our Alliance members tell me they have been Cambodia, Malaysia, Thailand, Brazil, Eastern Europe, 19 Mexico and other countries seeking out alternative 20 supply. Many of us have made great progress already 21 22 with sourcing from a third country. Producers in 23 these non-subject countries are entirely prepared, willing and able to produce competitively to our 2.4 25 specifications.

As we have seen in other industries, third 1 countries are very motivated to take the place of 2 China. There will be costs for us in switching, but 3 the alternative would be to give up markets we have 4 5 developed successfully. I would like to present you with the following samples. These are a pair products 6 showing production from a third country and a like 7 product from China. These alternate products show 8 promise to guickly becoming replacements. 9

We are fully capable of working with these 10 11 new suppliers just as we did earlier with our Chinese 12 suppliers. I'd like you to note that these comparison samples were sourced from Indonesia, Malaysia, Brazil, 13 Mexico and Croatia. These samples show that importers 14 15 are not limited to supply from China or even just Asia. We can choose from anywhere in the world to 16 expand the choices for our consumer. We want to be 17 18 free to purchase from the U.S., as many of us do, and also freely purchase from other countries as we find 19 or as we create the right product for our specific 20 market needs. 21

22 MR. P. ANDERSON: Good afternoon. My name 23 is Paul Anderson, and I'm President of Metropolitan 24 Hardwood Floors from Kent, Washington, with additional 25 locations in Omaha and Denver. My company has a long

1 history of purchasing wood flooring from a wide

variety of sources in many countries including Canada,
Germany, Malaysia, Brazil as well as China and the
United States.

5 Prior to the petition being submitted and certainly more aggressively since, we have 6 investigated and tested supply from several other 7 8 countries. We originally were a distributor for a large Canadian producer and then for other 9 manufacturers. After a number of years, we 10 11 investigated options to have the production under our 12 own brand name.

Because of products being provided to us 13 from our supplies was too limited, they also forced us 14 to buy products in sizes and grades that weren't 15 appropriate for our regional market. The U.S. 16 domestic production is very standardized and is often 17 18 hard to see what differentiates one manufacturer from another, so I was pushed to go to China to find new 19 20 suppliers.

At first I found dealing with China to be both frustrating and confusing. My previous experience was buying off-the-shelf from manufacturers who told me what my options were and also often told me what I was required to purchase. I didn't know how

to buy from companies that basically said to me tell me what you want, and we'll make it. Now I've become a virtual manufacturer and do not want to go back to being just a distributor or someone else's product.

5 I'm grateful to have the ability to specify what is important to my customers, and even if an 6 anti-dumping order is unfortunately issued, and we 7 8 decide reduce our imports from China, we won't go back to buying off the shelf. As necessary, we will source 9 from other countries, dealing with manufacturers that 10 11 do business on a made-to-order basis just like our 12 current Chinese suppliers.

We will move the great majority of our 13 Chinese imports to multiple third-country sources 14 15 rather than purchase from the Petitioners. Thev do not produce the products we require, and more 16 importantly, their marketing strategies and business 17 18 structure run counter to our approaches. We long ago 19 made a promise to our customers. We would no longer push on them what the manufacturer wanted to sell. We 20 21 would ask them what they wanted to buy, and we would 22 find those products in the worldwide marketplace. 23 We're here to serve our customers, not the manufacturer. 2.4

25 MR. ELBRECHT: My name is Clyde Elbrecht,

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President and Owner of Missouri Hardwoods and Real 1 Wood Floors. I've been in the hardwood industry for 2 30 years. Missouri Hardwoods has been in operation 3 for over 100 years producing both lumber and solid 4 5 flooring. To expand our market, six years ago we founded Real Wood Floors to supplement our solid 6 production with engineered floors. As an American 7 8 manufacturer, you may expect me to seek protection.

However, I believe that imports support our 9 10 domestic production. Without the ability to expand 11 our product line with imported engineered floor, our U.S. sales would greatly suffer. I appreciate the 12 comparative advantage of different business models. 13 Making solid unfinished flooring in the United States 14 is the best possible place to perform that process. 15 Locations worldwide like China, Vietnam or Mexico are 16 an efficient place to make our type of engineered 17 18 floor.

We don't purchase floors from Chinese mills but pay a processing fee for them to produce flooring from our U.S. lumber. We cut veneers to a heavy five millimeter thickness to produce high-end product that is different from the thin-faced product that is massproduced by the Petitioners. Our flooring competes with solid wood flooring, not domestic engineered

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production. In fact, one of the Petitioners recently
 started purchasing our imported thick veneer flooring
 to compliment their thin veneer-flooring program.

Our reason for producing in China stems from 4 5 our ability to control the production by using U.S. materials as a base, establishing our own 6 specifications taking advantage of higher yield as a 7 8 result of more meticulous handling and processing. The result is a product that is distinctly different 9 from the Petitioners' product and appeals strongly to 10 11 our customers' base.

If anti-dumping goes through, and to the 12 extent we are unable to produce in China in the 13 future, we will take our production to a third 14 country. We have already contacted mills in Southeast 15 Asia. My partner is in Vietnam today. Because the 16 program has been designed by us and because all mills 17 18 are following our exact requirements, we are able to 19 duplicate our program elsewhere.

Beyond the Asian option, we have already moved one of our product lines to Mexico. From that operation, we have been importing approximately 100,000 square feet a month. We consider our product to be an American product because so much of its value comes from the intellectual capital we have invested

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in designing and controlling the production and
 because an American intermit inputs. The downstream
 insol and stite finishing requirements also employ
 many high-experienced professionals.

5 This petition has put on hold our plans to bring the veneer production process back to Missouri. 6 We were planning to add more jobs at our plant in 7 8 Shannon County, Missouri, a poor rural area which has one of the unemployment rates in the state. We ask 9 the Commission in reaching its decisions to be aware 10 11 of the significant American interest in maintaining access to imported engineered floor from China. 12

Let us serve U.S. customers with distinctive, unique products. Let us employ American labor downstream and don't prevent us from our successful implementation of U.S.-created designs and production controls.

18 MR. HAMER: Good afternoon. My name is Jeff I've been President of the Galleher 19 Hamer. 20 Corporation for 25 years. In the past, we've both a 21 Mannington and Anderson customer. I believe that a 22 confluence of circumstances led to the deteriorating 23 conditions of the domestic industry, unrelated to the emergence of a global network of wood flooring 2.4 manufacturers of which China is a participant. 25

Among the transformational changes that have 1 happened in the past five years was the collapse of 2 the new home construction, massive changes in the 3 consumer buying behavior at retail, shifts in consumer 4 5 demands for wood species, visual looks and sizes, changes in distribution strategy by manufacturers and 6 the lack of willingness of many distributors who 7 8 embrace programs and maintain loyalty to their suppliers. 9

10 The Petitioners suggest that they are 11 victims of cloning or design-piracy activities by Chinese manufacturers. 12 I disagree. There are few original ideas in our industry, and all manufactures 13 qet their ideas from many sources. 14 The most 15 successful product in the United States in recent years has been hand-scraped engineered flooring. 16 My company, Galleher, actually created, developed and 17 18 introduced this product in 1995 after we saw skilled 19 wood flooring contractors increasingly scraping floors in high-end homes to replicate the floors of old 20 21 European castles.

22 Within a couple of years, like others, 23 Anderson actively had their employees gather our 24 samples and then duplicate the product. We worked 25 with Mannington before they introduced their first

hand-scraped product and helped them better understand
 the manufacturing process, product style requirements
 and market potential before they engaged a factory in
 Mexico to make it on an OEM basis.

5 We are currently doing business with four U.S. manufacturers who have collectively invested more 6 than \$30 million on new or expanded MLW production in 7 8 the United States. Haywood Products, Somerset Hardwood Flooring, Maxwell Hardwood and Mullican 9 10 Flooring have determined that making engineered wood 11 flooring in the United States can be profitable and enhance the value of their companies to both customers 12 and their owners without protective measures. 13

14 Our company believes that an approach that 15 utilizes both U.S.-produced products and complimentary 16 imported products is essential to meeting the demands 17 of our retailer and contractors and ultimately the 18 American Consumer. Thank you.

MR. SAVOIE: My name is John Savoie, and I'm the President and Owner of the Adirondack Wood Floors Incorporation. I have over 20 years experience as a hardwood flooring installer and site finisher. I've also designed and custom-produced a specialties line of solid, unfinished flooring. I think at some point in my career, I've installed every possible species,

size, construction type from every major and not so
 major manufacturer out there.

I recently opened a small retail store right in the middle of Main Street in Gloversville, New York. I sell mostly Canadian and American products there. However, I opened the store mostly because of an imported engineered product produced by a company called Creative At Home. That product has led to a 40-percent increase in my business.

There is nothing else like it on the market, 10 11 period. I've never found any other manufacturer who 12 could even make something that was as wide, stable and long. The floor is a perfect match for my regional 13 market given the history of the forestry in the 14 Adirondacks. I've gained business for all the 15 products I sell because this very special import 16 opened doors for me. We are now the preferred 17 18 installer for local architects no matter what product 19 we're putting down.

About a year and a half ago, I opened a small, downtown retail store for hardwood flooring because it became necessary to create a store where architects and designers would be able to view my full line of products. Even in this terrible economic time, I decided to take this risk in opening the store

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because I knew that bringing in customers and letting them see everything I could offer would increase my business, but I was able to do that only because a high-end imported product became available to me that complimented by domestic solid lines.

Because of the imported engineered floor, 6 I've moved into a higher-scale market. Frankly 7 8 speaking, if I lose access to those imported floors from a Chinese producer, I might have to close the 9 The domestic material I have available to me 10 store. 11 is fairly standard. It's a good product, but it doesn't need a showroom for display, and our Chinese 12 product will be replaced by our customers with a non-13 engineered flooring product. 14

15 I'll still install floors but will probably have to lay off one or two of the employees, and the 16 store will become vacant again. I am told that my 17 18 experience and concerns are just a tiny part of a very 19 large picture repeated over and over across the country. Chinese imported flooring greatly expanded 20 21 the market for that product and keeps an estimated 22 1,990 full-time equivalent, mostly blue-colored, 23 workers employed.

If this case goes through, I expect that some Chinese product would be replaced by other

imports since there is a niche to be filled. If that happens, all my fellow blue-collar workers will keep working and supporting their families, but if that doesn't happen and the market for engineered flooring will get smaller, in this case will add to the country's unemployment at the worst possible time.

I am actually located on Main Street. 7 8 Imports are helping are helping me grow not because they are cheap, but because they are absolutely 9 distinct from what I could find domestically, and they 10 11 are expanding my market reach, and it is true that the import helps me sell domestic production. People are 12 coming to my store because I have something so special 13 and different. Some of them can't afford it, so they 14 end up buying another item for me, which is often the 15 16 solid ash that I produce locally or perhaps another domestic floor. 17

18 I need something special, something 19 different from what everyone else has and can find at the big box. The specialty engineered flooring import 20 helped me grow my business. If you take away my 21 22 access to it, you'll be directly hurting my business, and you'll definitely cost at least one of my 23 employees his job. I respectfully request to the 2.4 Commission to put an end to this misguided petition 25

1 that threatens my livelihood.

2	MR. ERVIN: My name is Ken Ervin. I'm the
3	hardwood flooring manager for Flooring Services. I've
4	been involved in the flooring business for over 30
5	years working as an installer, in the wholesale
6	distribution and as an agent represented several
7	American manufactures, including Anderson Hardwood
8	Floors. Flooring Services directly employees over 400
9	people in six locations in the Southwest.
10	We also supervise over 200 highly-trained
11	subcontracting installers whose jobs depend on people
12	choosing wood for their home. Our principal business
13	is servicing the new home construction market. We
14	supply all types of floor covering and labor for
15	builders of entry-level homes to multi-million-dollar
16	properties. Our strength lies in our ability to
17	provide consistent, good service with a wide variety
18	of quality products and materials. We fight and
19	struggle to maintain every builder we do business
20	with.
21	My wood department also competes against

My wood department also competes against other flooring product categories sold within our own company. With lesser-priced substitutes offering impressive imitation wood looks, it's my job to select genuine, engineered wood products that look so

beautiful a home buyer will settle for nothing less.
 Without an adequate selection, buyers often leave
 engineered wood completely if they don't get the
 specific look they were expecting and desire.

5 Flooring Services does not import directly. I am told by Shaw that we are their largest hardwood 6 customer in the Southwest. Additionally, we sell 7 8 Mohawk, Mannington, Armstrong and Anderson, of course a Shaw Company, as well as buying other wood flooring 9 10 materials from many more independent distributors. 11 The imports have complimented our domestic product Ten years ago, my product sales mix was 12 selection. heavily weighted to the entry-level product. 13

I would estimate that we sold the least 14 15 expensive product 60 percent of the time. Today, we sell that price level 10 percent of the time. 16 The middle tier now represents 50 percent, and the upper 17 18 tier, 40 percent of our engineered sales. The hotter 19 and sexier design and style improvements have allowed my wood department to capture more upgrade dollars 20 21 away from other building materials such as cabinets, 22 countertops and appliances.

In our wood floor offering, the first three price levels include five different products. All five of those products are domestically produced. In

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1 1998, you could choose hardwood flooring in brown with 2 an orange undertone, or you could choose brown with a 3 green undertone. None of the domestic manufacturers 4 were listening to the style and color changes that the 5 flooring contractors and the design community were 6 asking for.

To illustrate that, I'd like to tell you a 7 8 quick story. About 10 years ago, flooring services only offered Bruce Hardwood Flooring products. 9 Unfortunately, as well as all of the style and color 10 11 challenges I just mentioned, we were also having repeated quality problems. The owner of Flooring 12 Services as well as the President of the company and I 13 were asked to attend a meeting with the President of 14 15 the Flooring Products Division for Armstrong, which owned the Bruce business unit. 16

After a brief discussion of the issues, he 17 18 told us I don't know if Bruce can make a product good 19 enough for you. I believe you should find another supplier. You could hear the air being sucked out of 20 the room by the BPI folks, the Bruce distributor. 21 We 22 were shocked and speechless. I was stunned that he 23 had just told us we could take our business elsewhere. I felt sorry for the gentlemen from BPI. 2.4 They are a find company. They paid a tall price for the business 25

1 they lost that day.

2	I believe John Anderson, with BPI, who is
3	also here today, would love to rewrite the events of
4	that day. The day the increased availability of
5	engineered imported products has dramatically changed
6	the domestic manufacturers attitude when it comes to
7	quality and design. I am convinced that the imports
8	have helped our entire industry improve as a whole.
9	All of the brand names I previously mentioned started
10	importing products from China themselves a number of
11	years ago.
12	Their product offering would have suffered
13	terribly had they not augmented their traditional
14	lines with the newer styles and colors they imported.
15	Those improvements have allowed me to move my average
16	sales price up in all products. We don't sell the
17	cheapest wood flooring products nearly as often as we
18	did 10 years ago. The domestic wood manufacturers
19	lack responsiveness. In one case, the domestic
20	manufacturer brought several design and marketing
21	people to see me three times over a three-year period,
22	and they asked the same questions every time. They
23	never changed a thing.

24 Recently, I asked Shaw to review an exiting 25 product line. Thirty days later, they came back to me

but without any of the information and pricing that I needed to make a decision. Conversely, I asked a local import supplier to add a specific color to a line we were going to take on. I had the exact product in the exact color in my office in just 10 days.

Our business is about responsiveness. 7 We listen to our customers' needs, and we do our best to 8 9 exceed their expectations. Someone is always standing 10 behind us looking for the opportunity to meet the 11 customers' needs better than we do. If you are truly interested in saving jobs, then deny this petition. 12 Our industry is fragile enough in this economy without 13 any further business regulation or complication. 14 15 Thank you.

16 MR. BOLTUCK: I am Richard Boltuck, Senior Economic Consultant to Charles River Associates 17 18 appearing at the request of the Alliance for Free Choice in Jobs and Flooring. The Alliance has asked 19 me to share with you my economic analysis of the 20 record evidence. Beginning in mid-2007, U.S. housing 21 22 starts began a year and a half collapse from an 23 annualized rate of roughly 1.4 million units to a rate of roughly 500,000 to 600,000 units, a reduction of 2.4 25 about 60 percent.

With modest fluctuations, the rate of 1 housing starts has remained at that level since the 2 3 start of 2009. Similarly, home improvement activity declined by 10 to 15 percent since the beginning of 4 5 the POI, bottoming out and stabilizing at a lower level by mid-2009. The overall demand for flooring 6 broadly defined to include all types of flooring 7 8 products is derived from demand for newly-constructed housing and for home improvements. Thus, flooring 9 demand has remained relatively stable since 2009. 10

11 Unsurprisingly, the U.S. MLWF industry performance suffered significantly by 2009 following 12 the full onset of this housing construction and home 13 improvements recession. For full-year 2009, the 14 industry reported an operating loss of 9.9 percent. 15 Since 2009 however, with overall demand for flooring 16 products relatively stable, something interesting 17 18 happened to the U.S. MLWF industry.

19 The industry's performance improved sharply 20 as the industry successfully adapted to the shock it 21 encountered in 2007 and 2008 by right sizing and 22 rationalizing its cost structure, the very kind of 23 adjustments that numerous industries have undertaken 24 since the general economic downturn began. In 2010, 25 the MLWF industry turned in an operating income loss

of 6.5 percent improving further to a loss of just one
 percent in first half 2011.

Over this same period, since conditions 3 stabilized in 2009, the U.S. industry increased its 4 5 production of MLWF by about nine percent and its U.S. shipments by about seven percent. Over the same 6 period from 2009 on, U.S. producer prices for the 7 8 eight pricing products for which data were collected, which represent an important share of U.S. MLWF 9 production, were very stable, nearly flat, no trend. 10 11 Coincident with this stability in prices and improvement in production, shipments and financial 12 performance, U.S. shipments of subject imports 13 increased from 2009 to first half 2011 by roughly 26 14 percent. With U.S. producer shipments and import 15 shipments both increasing since 2009, apparent 16 domestic consumption rose by nearly 13 percent. 17

18 In short, there is simply no evidence that the increase in subject import volume caused injury to 19 the industry. The U.S. industry's production and U.S. 20 shipments increased and its financial performance 21 22 improved significantly in full-year 2010 and then 23 again in first half 2011. Hardly the relationship between industry condition in subject import volume 2.4 one would expect if subject imports are causing 25

injury, particularly given stability in overall
 flooring demand.

What really happened? As importers and 3 import distributors have been explaining to the 4 5 Commission since the preliminary investigation and again in testimony today, two crucial characteristics 6 of the U.S. MLWF market are first that imports from 7 China differ overall from U.S. production limiting 8 significantly the intensity of competition and 9 commercial substitutability between the two and 10 11 second, MLWF competes closely with other flooring products, which are often designed to have a hardwood 12 appearance that is virtually indistinguishable from 13 that of MLWF. 14

In the face of large volumes of excellent 15 economic substitutes, U.S. demand for MLWF is 16 extremely elastic. Thus, despite stagnant demand for 17 18 flooring products overall, shipments of MLWF can increase significantly without causing perhaps even a 19 discernable impact on prices as we saw with the U.S. 20 21 producer prices reported for the eight products 22 because these shipments are coming at the expense of 23 sales of other types of flooring.

24 Don't take my word for it. This is the 25 straightforward, economically coherent explanation

that the record data themselves tell, data that I have just finished reviewing for you. The evidence in this case cries out for an honest and logical interpretation, virtually a classroom example of the application of Occam's razor, which of course teaches that the simplest explanation consistent with the facts is the one that ought to be accepted.

8 Against this overwhelming backdrop of evidence presented in the staff report, the 9 Petitioners have been furiously backfilling, offering 10 11 instead of a straightforward appraisal of the evidence a smorqasbord of disparate excuses and asserted 12 impeachments of the record. Of course, to convince 13 you that the imports have been injurious, they must 14 find a whole bucketful of such excuses. 15 That is their job when pounding the law and pounding the facts just 16 comes up so short for them. 17

18 Here's part of the list. Excuse 1, the Petitioners don't like the underselling data which 19 yield a weighted average overselling margin of 7.7 20 percent over all products and periods as explained in 21 22 our prehearing brief, so they have altered the data by 23 removing pricing comparisons even though they haven't yet presented what the quarterly pricing tables for 2.4 each product looked like with their adjustment or 25

documented each adjustment by citation to specific
 questionnaire responses.

The staff sought pricing on competitive products that compete head to head, and there is no demonstration that any of the pricing information submitted by importers fails to meet this objective. I guess in the absence of these facts, we should just accept the Petitioners' claims on faith.

Excuse 2, the Petitioners obviously don't 9 10 like the improvement and operating performance from 11 2009 to 2010. In the preliminary investigation, Petitioners told the Commission that an expiring 12 federal tax credit accounted for the improvement. 13 Now the evidence is in. During the first half of 2010, 14 the rate of housing starts increased by 54,000 units a 15 year over the 2009 rate, and the industry's operating 16 income ratio improved by 6.8 percentage points from 17 18 minus 9.9 percent to minus 3.1 percent.

Compare that to the decline from 2008 to 20 2009 when the rate of housing starts dropped by 21 346,000 units a year yet the operating income ratio 22 dropped by just 2.9 percentage points from minus 7 23 percent to minus 9.9 percent, so according to 24 Petitioners, a modest increase in housing starts led 25 to a huge jump in operating income in 2010, but a

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1 large decrease in housing starts led to a much smaller 2 decline in operating income in 2009. Does this really 3 make sense?

Here's an alternative. The industry was 4 5 adapting successfully to the market reality it faced after the recession hit and was improving its 6 performance and increasing imports from China were in 7 8 no way interfering with this progress. Excuse 3, similarly, the Petitioners really don't like, in fact 9 10 they hate, the continuing steady improvement of 11 operating results to a loss of just one percent in first half 2011, so time for another excuse. 12

This time they misapply the concept for 13 survivor bias, an exercise in supreme hand waving as 14 we will explain in more detail in our post-hearing 15 brief because their fairytale involves APO 16 information, but for now suffice it to say if the cost 17 18 rationalization, which is normal in a recession, is itself evidence of injury as the Petitioners claim, 19 how then did it coincide with increasing U.S. 20 production of MLWF. 21

The industry is producing more with less cost. That's called efficiency in most textbooks, and it's a good thing. When there is no obvious evidence that imports are causing injury, the Commission

sometimes finds a link in the tabulations of questionnaire responses about the role of price and other factors and the interchangeability of subject and domestic product. A fair reading of these questions given the market context in which responses

6

were prepared casts a lot of doubt on how enlightening

these data are. 7 8 For instance, one question asks about physical interchangeability which is in no way the 9 same thing as commercial substitutability based on 10 11 customers and end users choices in the market. As Respondents have said repeatedly, all flooring 12 products, including MLWF, carpet, solid hardwood, 13 laminate and luxury vinyl are physically 14 interchangeable in the vast majority of potential 15 applications, so of course subject imports in U.S. 16

MLWF are physically interchangeable as well, and yet they are not close economic or commercial substitutes.

Similarly, those responding to
questionnaires are unlikely to be aware of the
Commission's concern about the role of price in
shifting sales from the like product to the subject
import, but here's what they do know about price.
Price is important in selling their particular MLWF
products because if they charge too much, customers

will buy laminate or other non-engineered flooring instead, so they will tell you in a number of instances that price is important, but the Commission needs to consider what those simple tabulations really mean.

Even if the Commission concluded erroneously 6 that imports from China have harmed the U.S. industry, 7 8 importers are already actively planning to replace as much of the Chinese product is necessary with non-9 10 subject imports from third countries. Jonathan Train, 11 Paul Anderson and Clyde Elbrecht have described that 12 effort and its success. There is plenty of thirdcountry replacement capacity. In 2010, over 20 times 13 as much MLWF was exported by countries other than 14 15 China and the United States as was imported into the United States from China. 16

Moreover, mills around the world are willing 17 18 and able to meet importer specifications and replicate as closely as needed product currently imported from 19 Respondents' prehearing brief provides further 20 China. 21 evidence that this replacement process is well under way. As the Commission knows, subject imports that 22 23 will be replaced by non-subject imports cannot cause 2.4 injury.

25

Once again, the record evidence confirms

that regardless of whether imports from China were to 1 be replaced or not, they have not caused injury, so 2 replacement of these imports by non-subject imports is 3 simply another reason to reach that conclusion. 4 The 5 Commission should also recognize since this petition was filed last October, importers have advanced their 6 planned imports ahead of the DOC, AD and CVD 7 8 preliminary determinations in late March and May 2011, respectively, in order to protect themselves against 9 unknowable retroactive liability for duties. 10

As a result, the volume of imports has been artificially inflated over the past year and will necessarily be offset by lower levels of imports in coming months. Finally, you have heard compelling testimony on growing demand for MLWF in China, which indicates that imports from China are likely to stabilize or decline in the future.

18 Equally important in evaluating threat is 19 the simple fact that even increases in import volume from China over the POI haven't kept this industry 20 21 from nearly reaching the break-even point just three 22 to four years after housing starts collapsed by 23 roughly 60 percent and have stayed depressed. Certainly, there is no basis for concluding on this 2.4 evidence that stabilizing future imports will cause 25

1 injury.

 profitability even under today's market conditions as MLWF sales continue to grow and take share from other flooring products. When housing returns to sustainable normal construction rates, this industry will really take off, so over a full product cycle, there is no reason to doubt its profitability. Thank you. CHAIRMAN OKUN: Thank you. MS. LAWSON: Yes. Thank you, Madame Chairwoman and Commissioners. We'd also just to like respectfully request that any remaining time be reserved for rebuttal. CHAIRMAN OKUN: All right. Thank you. That will be done. Well, before we begin our questions this afternoon, I want to take this opportunity to thank the many witnesses who are here today both for the testimony and for the willingness to answer questions. In addition, I want to express appreciation for the questionnaires that have been submitted. 	2	This is an industry on a trajectory to
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22 submitted.	21	appreciation for the questionnaires that have been
	22	submitted.
23 If there are any remaining questionnaires to	23	If there are any remaining questionnaires to
24 be submitted, we obviously would like to have those	24	be submitted, we obviously would like to have those
25 for the final staff report as well, so thank you for	25	for the final staff report as well, so thank you for

all the cooperation, your willingness to be here and in particular for those industry witnesses and for those who have traveled from overseas to take the time to be here to respond to questions. I very much appreciate it.

We obviously have a very large group. 6 The Commissioners have in front of them a list of the 7 different witnesses and where you're sitting, but just 8 for the benefit of the court reporter, if you're asked 9 10 a question, please restate your name for the record so 11 the court reporter will have that, and then also I wondered for the China National Forest Product 12 Industry Association, Mr. Wu, I know you testified and 13 are willing to take questions, and you had indicated 14 that the other representatives that are here would be 15 willing to take questions as well. 16

17 Can you identify where they are sitting? 18 I'm just trying to make sure on this chart that we 19 know. Okay. Okay. Thank you, and then, Mr. Wu or 20 Mr. Neeley, would any of those witnesses require 21 translation if we were to ask a specific question?

22 MR. NEELEY: Some might, and we've got a few 23 people here who can do that.

24 CHAIRMAN OKUN: Okay. Great. Well, with 25 that, then we will ask Commissioner Pearson to start

1 our questions this afternoon.

2	COMMISSIONER PEARSON: Thank you, Madame
3	Chairman, and allow me to express appreciation for the
4	unusually broad interest that we have here in this
5	investigation on the Respondents' side. We don't
6	often get to host this quite large a group, so welcome
7	all of you. We have now the updated Commerce
8	decisions regarding margins. How should we interpret
9	that? What's there that we should be mindful of as we
10	go through the discussion this afternoon?
11	MR. BOLTUCK: Well, we understand that one
12	company is de minimis on both antidumping and CVD and
13	of course the volumes ought to be adjusted in
14	consideration of imports and effect associated with
15	subject imports to account for that company's volume.
16	COMMISSIONER PEARSON: Okay. Any thoughts
17	on the commercial significance of the duties that will
18	be in place on the other firms?
19	MR. BOLTUCK: Well, they're very small, and
20	I think that's something to focus on. There is a
21	larger all-other rate, but that is commercially
22	irrelevant in the marketplace. We won't be seeing
23	imports actually at that rate, so I think the smaller
24	rates are the ones that are relevant for consideration
25	of the impact in the U.S. market, but I would add,

1 Commissioner, I can't help but add, that the imports 2 are not having an effect. That's what we've 3 demonstrated, and we think the Commission's own data 4 shows that, so probably have of zero is still zero in 5 terms of impact.

6 COMMISSIONER PEARSON: Right.

7 MR. NEELEY: If I could just add one thing,8 Commission?

COMMISSIONER PEARSON: 9 Please, Mr. Neeley. MR. NEELEY: I think, and I'm agreeing very 10 11 much with Mr. Boltuck. If you want to look at the average of the companies that were not de minimis, 12 you'll see that in the separate rate numbers, which 13 are 3.31 percent as I understand for the dumping and 14 1.5 for the countervailing duty side. 15 The all others rate of course are higher, but that's basically a rate 16 for people who didn't participate. 17

Any of the major exporters from China from my understanding are going to be in that separate rates category, so, I mean, you've captured it there. I mean, effectively the individual rates, which for my client was zero fortunately, but for some others, which were very low, are going to be the applicable or the separate rates.

25 COMMISSIONER PEARSON: Okay. And so I'm

1 correct to understand that combined subsidy margin and 2 dumping margin for most firms would be five percent in 3 that neighborhood, is that correct?

MR. NEELEY: Yes, that's correct. 4 5 COMMISSIONER PEARSON: For those of you in the business end of things, what's the commercial 6 significance of the five percent duty? How would the 7 8 marketplace respond to that? Would we see a reduction 9 in imports from China or would adjustments be made 10 such that there would continue to be active imports. 11 Mr. Train?

MR. TRAIN: Yes, sir. This is Jonathan 12 I think that's a good question that none of us 13 Train. know for certain. I think all of us have different 14 15 plans for what might happen. I think one thing you're going to see regardless of what the rate was going to 16 come out as today, there will be a shift to these 17 18 other countries for certain products, and I think that some of what Mr. Wu said as well is that the market 19 for the Chinese producers is they're kind of at a peak 20 in the U.S. market. 21

There's other developing countries that are going to be competitive, have competitive advantages, especially when we talk about the hand-scraped products, so I still think you're going to see a

shifting away to these third countries regardless, but 1 I think because the rate is as low as it is, I think 2 whatever shift you see, it will be gradual. It won't 3 be this sudden shift in any direction, and that's 4 5 true. It's definitely small. Actually, most companies got a reduction compared to what it was back 6 in May, so many people are happy about that. 7

8 COMMISSIONER PEARSON: Okay. Well, in the morning panel there was some comment that this isn't a 9 10 pure commodity market as we would see commodity 11 markets, and so given that it is a market that has at least some degree of specificity in the product or 12 differentiation from one product to another, will a 13 five-percent margin be sufficient to overwhelm 14 15 whatever individual differences might exist among Chinese producers and product coming out of that 16 country? 17

18 MR. BOLTUCK: Everything is on a continuum, 19 and the question is will some importers reduce their imports from China and to what extent, so you're 20 absolutely right imply, I believe, by your question 21 22 that that reduction may not be very large, but I think 23 the important thing is that these importers are distributors who have a customer base that they've 2.4 developed and they plan to satisfy that customer base 25

not just 97 percent or 95 percent or 94 percent, but
 they plan to satisfy them 100 percent.

To be able to do that, they will develop 3 third-country sources for whatever the increment is 4 5 that they need, and you're absolutely right. There is product differentiation, significant variation and 6 many different dimensions of features of this product, 7 8 the appearance, durability, veneer thickness, you name it, but notwithstanding that, it's not a rock science 9 to be able to produce this product. 10

11 Many countries of the world have an industry capable of producing the kind of hardwood plywood that 12 underlies the product, and they have very eager 13 producers in mills who will meet specification. 14 Ιt 15 won't happen overnight, but it won't take too many overnights for it to happen. They will tweak it, they 16 will monitor it, and they will match it. 17

18 COMMISSIONER PEARSON: Okay. Any other 19 burning comments on the significance in the marketplace of a five-percent duty rate? Okay. 20 Well, seeing none, let me ask a different question. You of 21 22 course are requesting that we vote in the negative and 23 not impose a duty, but it's not too hard on this record to see that there has been some meaningful 2.4 increase in import volume from China, particularly if 25

1 we go back to 2007 or before.

2	If we don't have an order, what's to prevent
3	that volume trend from continuing in such a way that
4	the U.S. industry continues to downsize and suffer
5	harm in the future?
6	MR. BOLTUCK: May I respond to that? The
7	U.S. industry hasn't been downsizing. In 2008, it
8	suffered from the housing collapse and the reduction
9	in home improvement sales, so yes, from 2008 to 2009
10	like all the industries related to construction, it
11	suffered. Since 2009, the market stabilized, the
12	overall market stabilized, and U.S. producers have not
13	downsized.
14	Overall, they have been shipping more. They
15	are shipping seven percent more. They produced nine
16	percent more at the end of the POI than in 2009, so I
17	think you have to benchmark this in a way that's fair
18	with respect to holding other things unchanged, and
19	the other key thing to hold unchanged is the state of
20	the market with respect to this very dramatic and
21	remarkable collapse in housing starts and home-
22	improvement expenditure, and to do that, you need to
23	focus on the beginning point of the recovery for this
24	industry as being 2009.

That was when they bottomed out. Since

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then, you're right, imports did increase, but it 1 didn't keep the U.S. industry from improving 2 dramatically. Moreover, they could have sold more 3 product into this market just as the Chinese producers 4 5 did without affecting their prices. Their prices have been flat. How do we know that? From the eight 6 specific narrowly-defined pricing products that 7 8 account for a very large share of their production.

There's not problem with that data. 9 Ouite the contrary, that data tells a story the Commission 10 11 should listen to, and it shows that the increase in consumption in the market, the increase in the import 12 sales and their own increase in shipments into this 13 market did not result in price degradation since 2009 14 when the market stabilized, when housing starts began 15 fluctuating between 500,000 and 600,000 units and home 16 improvement stabilized or may even be declining a 17 18 little bit now, and it still didn't result in further degradation of narrowly-defined prices, so that's what 19 the data show. 20

I know you heard something different this morning, but I think you should rely on your own data. You shouldn't second guess it. It's very reliable. That's what all of the producers reported, and it covers a lot of their sales and production, and that's

1 what it shows.

2	COMMISSIONER PEARSON: Okay. Well, I may
3	have more questions on the data. Ms. Lawson, I have
4	15 second remaining. Shall I wait until next time?
5	MR. TRAIN: This is Jonathan Train, I'd like
6	to also respond to that. I think you touched on a
7	real important point is commodity versus unique,
8	fashion-driven business. Twenty years ago, this was
9	much more of a commodity business. Now it's much more
10	fashion driven. There are plenty of more options
11	available, and I think if you go back even further
12	into 10, 12 years ago, the whole multilayered wood
13	flooring market has expanded because of all these
14	complimentary items, and I think the question where
15	would we be today during that downturn if we didn't
16	have these complimentary items because the real
17	competition here is not just my flooring against
18	somebody else's flooring. As Ken mention earlier,
19	it's flooring versus anything else you put in your
20	home. You get a home equity loan for \$50,000, you
21	have to choose where you're going to spend that money,
22	or if you're building a house, and you're going to do
23	\$30,000 in upgrades, where is that \$30,000 going to
24	go? Is it lighting? Is it landscaping? Is it
25	flooring? What will it be? Because we have this wide

1 range of products, it brings it to the forefront.

2 COMMISSIONER PEARSON: Yes, yes. We're a 3 bit over time here. I don't want to be on the wrong 4 side of the Chairman, so thank you, Madame Chairman, 5 for your indulgence.

CHAIRMAN OKUN: Commissioner Aranoff. 6 COMMISSIONER ARANOFF: Thank you, Madame 7 8 Chairman. I want to join my colleagues in welcoming this impressively large panel of witnesses here this 9 10 afternoon. We really appreciate this degree of 11 participation. It really helps us as we try to complete our record and make a decision in this case. 12 I had an extensive discussion with domestic industry 13 witnesses this morning about some of the products that 14 15 are offered by Chinese manufactures including the Acacia wood and Asian birch I quess it was, and I 16 wanted to circle back to some of those questions. 17

18 Is Acacia just sort of another substrate 19 that you can put a stain on, and it looks just like 20 something or other that the domestic industry could 21 also make out of oak or maple or some other domestic 22 species, or is there something unique about it? 23 MR. ELBRECHT: My name is Clyde Elbrecht,

24 and let me say my primary industry is the hardwood
25 lumber industry. I've been in it all my life. Let me

give you a little bit of an idea of Acacia is. If you look in the old testament, you discover that the Arc of the Covenant was actually made out of Acacia wood, and when I went to Egypt in King Tut's tomb, his chair was made out of Acacia, so Acacia is actually a very, very rare wood. I would think King Tut would call it exotic.

8 Acacia, it's in the species of what we call locust, and there's a variety woods within the Locust 9 10 family. The only other place other than the Middle 11 East where I know that Acacia grows is in the forests 12 that separate Romania from Bulgaria. Now, when China opened up, most of us in the lumber industry were 13 fascinated to find out that Acacia existed in China. 14 15 Primarily, is exists in Hainan Island, which is in the Southern part though it is in a few other places. 16

In the Locust family in which Acacia is 17 found, you have some very high-quality, valuable 18 woods. Acacia wood would be within that. 19 It has a lot of variety in color, some nice reds and blacks, 20 and we would call that an exotic wood in the same way 21 22 that in China they call our American Red Oak and 23 American Walnut and American Hickory exotic because quite frankly they don't have it, so we don't --24 COMMISSIONER ARANOFF: Okay. Well, I 25

understand that from a species standpoint it's
 different.

MR. ELBRECHT: Okay. 3 COMMISSIONER ARANOFF: But if I'm looking at 4 5 it on a floor, what am I going to see that's different? A different grain, an ability to accept a 6 different range of stains? What am I going to see? 7 8 Does it wear differently? What is the different thing 9 that a consumer gets? 10 MR. WEST: My name is Dave West. I'd like 11 to comment that --12 COMMISSIONER ARANOFF: Can you just state 13 your name for the court reporter? MR. WEST: My name is Dave West, and the 14 15 product is very exotic-looking in the sense that it has a lot of color variation. It's very unique on the 16 marketplace. One thing that I've noticed in my retail 17 18 store in Seattle, Washington, is that most of my customers have never seen it before, and when they 19 walk in, they immediately fall in love with it saying 20 21 that it's one of the most beautiful produced they'd ever seen on the market, and it turns out to be 22 23 roughly 60 percent of my engineered flooring sales 2.4 there.

It does tremendously well in both the smooth

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and the hand-scraped version. It's durable. 1 It's going to be almost twice as hard as oak or maple, and 2 3 it's got a lot of performance things going for it that a lot of the American species do not. It can also be 4 5 stained, and so you can get a lot of different looks, and that's one of the reasons why it has so much 6 demand. 7

8 MR. WU: Yes, Commissioner, may I just add 9 on top of that?

10 COMMISSIONER ARANOFF: Please do.

MR. WU: Acacia is one species which is bold-leaf hardwood, which is dark color. It's not easy for the staining actually, but Acacias always have a good grain, and the knot is quite good for this purpose for flooring. That's what it is used, but it's quite unique.

MR. JAKOB: This is John Jakob from Lumber 17 18 Liquidators. One other thing I'd like to add is it was mentioned earlier that American Walnut could be 19 considered an alternative for Acacia from a domestic 20 wood species. Well, I would offer that the hardness 21 22 of Acacia is much harder than American Walnut, so from 23 a functional standpoint, Acacia's going to be a better choice and a harder wood for a homeowner. 2.4

25 COMMISSIONER ARANOFF: Okay. I have to tell

you I just went through a big home renovation, and I've been in like every flooring supplier in the metropolitan Washington area and seeing a lot of different kinds of floors, and I'm still bewildered, and I'm still learning more today even though my floors are done, so let me turn to another related question.

There's really a sort of a he-said/she-said 8 going on on the record today about the extent to which 9 10 domestic producers have been willing to sell to large home center retailers and those kind of customers, and 11 the domestic producers did put a great deal of 12 information on the record, much of which is 13 confidential that consist of emails and other sorts of 14 15 contemporaneous documents about their effort to sell product to these kind of customers. 16

Now, maybe there's something on the record 17 18 that I haven't noticed, but if not, is there anything 19 that Respondents can put on the record which would tend to support the alternate version that I'm hearing 20 21 today that the domestic industry either wasn't interested in those customers or wasn't interested in 22 23 supplying the products that those customers actually wanted? 2.4

MR. HUBBARD: This is Clint Hubbard with

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Home Legend. I can provide you with these two articles where the senior management of one of the Petitioners has made declarations that they continue to be committed to their independent retailers and their policy, their long-standing policy to not sell to home centers. I have two articles here that I can submit to you.

8 COMMISSIONER ARANOFF: Okay. I mean, my 9 understanding is that to the extent that may be true 10 for some or maybe only one large domestic producer, 11 it's not true for everyone, is that your understanding 12 as well?

MR. HUBBARD: That's true. It's not truefor everyone.

15 COMMISSIONER ARANOFF: Okay.

MR. HUBBARD: Well, most of those people arehere today too, though.

18 COMMISSIONER ARANOFF: I wanted to turn to 19 another issue that's gotten some play in this case, and that has to do with the number of plies that are 20 contained in a piece of engineered wood flooring. 21 The 22 domestic industry was very emphatic in testifying that 23 it depends on your manufacturing process. You could have a variety of numbers of plies, but the product 2.4 25 you get at the end is just about the same in terms of

1 the consumer experience with the product.

2 My understanding is that at least some of 3 the respondents have argued that's not true, that more 4 plies are better than fewer lies. Is there anyone who 5 wants to speak to that issue?

MR. TRAIN: This is Jonathan Train. 6 וויד speak to that issue. As far as the number of plies, 7 8 there's probably 20, 30 different product features somebody could discuss, and there's some people that 9 will focus on that particular item of the number of 10 11 plies, so I think some of what we heard this morning 12 made it seem like that was the biggest argument we 13 had.

Well, I mean, that's something that some 14 people use. Most U.S. products started off as 3-ply, 15 so when it jumped up to more than that, it added 16 stability. The difference between one and the other, 17 18 it depends on what products are being used, which what 19 they're using for their plywood core, it can vary, so if you're using a particular type of wood, so many 20 21 plies is better in that situation than another, so I 22 think it gets down to some specifics. Does that kind 23 of answer what you were asked?

24 COMMISSIONER ARANOFF: It does actually, and 25 thank you, and so my next question goes to the face

plv. There's also been some discussion about whether 1 a thicker-faced ply is better than a thinner one, and 2 I'm trying to figure out whether that's true and 3 whether that has changed because I understand that it 4 5 depends on whether you are going to refinish the floor by sanding it, or my understanding is there may be a 6 newer refinishing method where you don't have to sand, 7 8 and so now maybe it doesn't matter how tick the face ply is? 9

10 MR. TRAIN: I'd like to answer that also, 11 Commissioner, but I don't want to get you in trouble 12 either because I see that we're at yellow.

13 COMMISSIONER ARANOFF: Well, go ahead and 14 answer, and if we run over, I'll take the heat from 15 the Chairman.

MR. TRAIN: All right. Fair enough. 16 Well, you mentioned that you recently purchased floor, so 17 18 it's just like anything else. I would qualify you as 19 a customer, so I would ask you how long do you plan on 20 living in your house? What things are important to 21 you? What are you looking for? All those questions make a difference. 22

If this is a rental house, and you don't want to necessarily put in the investment of a thickfaced product, a thinner-faced product might make more

sense because you that six, seven years from now, 1 you're going to have to change it out anyway because 2 of whatever condition you're living under, so a 3 thicker ply offer certain features and benefits as 4 5 mentioned during the testimony is that with that thicker ply, you can sand and refinish it instead of 6 taking it out and making a whole new floor and selling 7 8 a whole new floor, so a lot of it just depends on your Did I get to where you need it? 9 needs. COMMISSIONER ARANOFF: Close. 10 I'll come back for the last piece, but thank you very much. 11 Thank you, Madame Chairman. 12 CHAIRMAN OKUN: Commissioner Pinkert. 13 14 COMMISSIONER PINKERT: Thank you, Madame 15 Chairman, and I join my colleagues in thanking all of you for being here today, all of you going all the way 16 to the back of the room. I want to begin with 17 18 something that Mr. Boltuck said in his testimony. You

19 said that the downturn in housing construction began 20 around mid-2007, and I'm wondering was there a surge 21 in subject import market share around the time of the 22 downturn, and, if so, can you explain that?

23 MR. BOLTUCK: I would have to look at the 24 data again from 2007, which I haven't been focused on 25 for this investigation because the POI begins in 2008

now, and I'm happy to do that in the post-hearing 1 brief. What I will say is that the decline in housing 2 and home improvement, they didn't entirely coincide 3 month by month in terms of the indicators of that, but 4 5 they came pretty close so that by end of first quarter, certainly second quarter of 2009, the decline 6 portion of the impact was over, and at that stage, 7 8 things did stabilize.

The market became a lot more predictable 9 again, but at a much lower level, and that's for the 10 11 broader housing market. See, the problem is that I think Petitioners have with the data in the staff 12 report, and you have to look at several things 13 together is that with the increase since 2009 in 14 15 consumption in the market came from a variety of sources, came from the imports from China but also 16 came from their own increase in shipments. 17

18 With the increase in consumption by 13 19 percent, if the staff were right in its estimate of the demand elasticity for multi-layered wood flooring 20 of roughly minus one, roughly unit elastic, that means 21 22 that a 10-percent increase in volume with a stable 23 demand curve is associated with a 10-percent reduction in price, but we had a 13-percent increase in 2.4 consumption, and we had a stable market because you 25

1 know what the driver's are.

2	They're in the staff report incidently, but
3	this is where demand comes from, and we did not get a
4	13-percent decline in price. We didn't get any
5	observable decline in price. if you look, for
6	instance at one of the Petitioner's biggest products
7	among the eight products, Product No. 2 and the data
8	the for their price is not APO in that product because
9	a lot of them must be producing it, so it's a
10	combination, the prices from 2009 onward varied
11	between \$1.85. \$1.82, \$1.80, \$1.82, \$1.86, \$1.91,
12	\$1.91, \$1.91, \$1.79, \$1.85, so it was flat.
13	It didn't go down by 13 percent, so how can
14	you reconcile the idea of a sort of a fix-size market
15	with a unit elastic demand curve with this record
16	data. You can't, but there is a way of doing it.
17	Give up the unit elastic demand curve, recognize that
18	demand is extremely elastic as it would be if there
19	are excellent substitute products around, that's what
20	makes demand elastic, and there are.
21	There all kinds of other things people can
22	put on floors. As Jonathan said, there are other ways
23	people can spend money on finishings in a house, so
24	there is immense substitutability from a consumer,
25	from an end-user standpoint being reflected in the

nature of market demand, and the Petitioners
 themselves could have sold more, but they probably
 would have been cannibalizing their sales of other

4 kinds of flooring, and they may have chosen not, but 5 with that kind of elastic demand, that's what we did.

We sold more into this market, and it didn't tank prices after the market stabilized in 2009. That's what the view of the data taken together right from the staff report really is.

10 COMMISSIONER PINKERT: Thank you. When you 11 look at this issue of what happened to subject import market share in 2007, coincidental or roughly 12 coincidental with the decline in the housing 13 construction or home construction market. I'd also 14 15 ask you to look at whether the new market share for the subject imports after this change was stable or 16 unstable and then please explain what you find. 17

18 MR. BOLTUCK: Okay. I mean over to this POI 19 our market share went up, but because our shipments 20 increased proportionately more than the domestic 21 shipments increased. We were both increasing and it 22 was not being reflected in lower prices for the 23 products that they reported. So that's the key thing. Volume taken alone means nothing if you don't 2.4 associate it with an affect. It has to be through 25

1 price.

2	COMMISSIONER PINKERT: Now, that's a good
3	segue into my next question, which is to refer to
4	Petitioner's argument at page 42 and Exhibit 14 of
5	their brief that instances of underselling account for
6	a significant and disproportionate share of sales of
7	the Chinese imports represented in the pricing data.
8	In other words, although there is
9	overselling in the pricing data, is it, in fact
10	accurate that where you see underselling is where you
11	see the more significant volumes of the subject
12	imports?
13	MR. BOLTUCK: You know, I'm not sure. I
14	will definitely respond to the question. What I would
15	say is that where you see the big volumes for the
16	domestic producers, you tend to see overselling. That
17	was what was reflected in the weighted average margin
18	that we calculated.
19	So there were a number of products for which
20	the volumes for the domestic producers and for us were
21	comparatively small. There were a couple of products
22	for which their volumes were really large throughout
23	the whole period. No matter how you look at them,
24	Product 2 is one of them. That's one word and they -

25 to say it with more specificity.

1 And those are the products that were characterized by overselling. That's why I reject 2 what I heard this morning about a weighted average 3 somehow concealing information about individual 4 5 margins or something like that because that's exactly what it's not doing. It's really enlightening you 6 about where those overselling individual margins are. 7 8 They're bigger and they're on products that are more important to the Petitioners. That's how you get a 9 10 positive average margin.

11 COMMISSIONER PINKERT: Let's see if we can 12 tap some of the expertise on the panel form the 13 business end. I would ask specifically with regard to 14 Red Oak Face product. Is there any particular reason 15 why we would see overselling with respect the Red Oak 16 Face?

MR. TRAIN: Would you mind definingoverselling?

19 COMMISSIONER PINKERT: I realize that some 20 of the data that I'm referring to is business 21 proprietary. But the point is that if you see that 22 the subject imports are actually selling at a higher 23 price than the domestic producer's prices, is there 24 any particular reason to think that Red Oak Face would 25 be a product where that would happen?

MR. HAMER: John Hamer. Red Oak does not grow in China. So any Red Oak has to be exported from the United States, processed in China, and then sent back to the United States whereas US manufacturers have an enormous advantage because all their raw materials are sourced here in this country.

MR. TROENDLE: John Troendle. Crescent 7 g Hardwood. The difference is that the Chinese will 9 slice Saw Face where the Americans are going to rotary To saw it takes more effort and costs more. 10 peel it. 11 To bring the lumber over the China and to bring it back, it will cause it to sell for more. 12 We do it every day in our market with products we bring in from 13 overseas, not just China. 14

15 COMMISSIONER PINKERT: Thank you. Our last 16 question this round will take us over or time 17 allotment, but maybe you can give me a quick answer to 18 the question of whether the domestic industry's 19 improved performance in 2010 is partly attributable to 20 the stimulus created by the home buyer tax credit? 21 MR. TROENDLE: I addressed that directly in

my testimony. And it isn't that the home buyers tax credit was not reflected in housing starts. The channel or the mechanism through which that might have benefitted the domestic industry has to be reflected

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1 in housing starts.

2	But the problem is the magnitude of the
3	improvement in housing starts in the first half of
4	2010 compared to 2009 is very small. That's the
5	period over which they had a 6.8 percentage point
6	improvement in their operating income ratio, and how
7	do I know that?
8	You have to have something to compare it to.
9	I compared it to the decline in housing starts from
10	2008 on average for the full year compared to 2009.
11	That was huge. That was like 386,000 units instead of
12	54,000, and yet the effect that had on their operating
13	income ratio was very small. It was just two
14	percentage points.
15	So here they had a 6.8 percentage point
16	improvement in the first half of 2008 they want to
17	attribute to the effect of the federal tax credit
18	which can only have an impact to the extent it affects
19	housing starts and the impact on housing starts if it
20	really was attributable to that entirely, was modest
21	in the first half of 2010. But they had a big
22	improvement in their performance in the first half of

23 2010.

24 COMMISSIONER PINKERT: Thank you. Thank25 you, Madame Chairman.

MR. NEELEY: I'm sorry. Could I add just 1 really one guick thought on that issue? 2 3 CHAIRMAN OKUN: A lawyer with a quick thought? 4 5 MR. NEELEY: Yes, I mean as guick as it could be okay? I never understood why the domestic 6 industry thinks this argument helps them. Okay? If 7 8 housing starts are having this fantastic positive effect on them, doesn't it tell you that it's housing 9 10 that is driving the profit and loss and not imports? That's a quick thought. 11 12 COMMISSIONER PINKERT: Thank you. Thank you, Madame Chairman. 13 Thank you. I quess I would 14 CHAIRMAN OKUN: 15 start this question to the witnesses of the alliance, but others feel free to jump in because it's this 16 question of where there is competition in the market. 17 18 I quess I would start with at the - stage and then 19 reading arguments for this case from Respondents about the attenuated competition that the domestic industry 20 21 wasn't producing the same products, they weren't 22 selling in the same place. 23 And if we look at pricing, we can see all I quess I would have expected to see a similar, 2.4 that. 25 I would have expected to see Table 2(1) in the staff

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report which was Exhibit 4 in Petitioners' brief this morning like where the channels of distribution are and where the domestic industry is selling, where the subject imports are selling.

5 I would have expected that to look different 6 than it did based on this attenuated competition 7 argument. I wanted to get your response on how I 8 should view that information in the staff report. 9 Again, we often look at that table for where there is 10 competition between domestics and subject imports. So 11 who would like to start with that question?

MR. ERVIN: Everyone is ponging at me.
CHAIRMAN OKUN: Just restate your name for
the record.

MR. ERVIN: Ken Ervin.

15

16 CHAIRMAN OKUN: I can see, Mr. Ervin.

MR. ERVIN: I will also state that I'm notthe economist.

19 CHAIRMAN OKUN: That's okay. I would like20 to hear from non-economists.

21 MR. ERVIN: Okay. Would you please be a 22 little bit more concise from a floor guy's perspective 23 on exactly what you're asking.

24 CHAIRMAN OKUN: So one of the arguments I've 25 heard you make today and I've read in all the

1 information is that in the big box stores, for

example, or in other places that the domestic industryisn't interested and isn't selling.

So, therefore, I would expect to look at the information the staff gathered on channels of distribution and say the domestic industry is selling all to builders and subject imports are all competing here for sells to Home Depot, and that's not what the record reflects.

10 Is that more helpful from an industry 11 perspective? See. Now you have your economists 12 whispering in your ear.

MR. ERVIN: He was translating for me.
CHAIRMAN OKUN: I'm a lawyer. What am I
going to say? There you go.

16 MR. ERVIN: Thank you, Richard. Т appreciate that. As I stated earlier, the first three 17 18 levels of my program, and we put a program together specifically to present to builders, has five domestic 19 items in it. We also have products that end up being 20 21 imported. I buy those from a domestic supplier, but 22 it's an import product.

23 So both of those are very important to me. 24 They both have filled certain places in my channel. 25 When I look at products, I'm looking for specific

things to plug into a program and each program costs a
 little bit more money to a homeowner.

3 CHAIRMAN OKUN: So a new homeowner going in 4 maybe has a good, better, best choice. Would that be 5 something like that.

6 MR. ERVIN: It's really more complicated 7 than that. What I've tried to do is make selection 8 much more retail while being builder friendly. So we 9 built a line of product that the entry level product, 10 which admittedly is not the prettiest product we've 11 had because we don't really want people to buy the 12 product.

13 Then next step up is a product that has a 14 feature in benefit. The next product up may have a 15 different width or a different species. So we would 16 use either species or width or colors to step up.

By the time you start getting up into the mid-level, then you start seeing some of the wider widths maybe with a hickory hand-scraped product or different items like that. I use the import products to complement the other products that I start with so each product has a particular story to tell.

CHAIRMAN OKUN: Would the imported product
and the domestic product be in each of those
categories you're talking about or each of those

1 levels? Would I see both?

MR. ERVIN: No. Because there are some 2 things the domestic manufacturers do extremely well. 3 In this case, these particular products happen to be 4 5 domestic in manufacture, they happen to be an oak product and a hickory product, and they're smooth in 6 7 nature. g So the domestic manufacturers do very well at that, and we've great success with that. But then 9 10 when we move up to some of the other products, they 11 don't do as well. I've had to search for products. 12 My testimony also said that homeowners now are looking for design and color. 13 That is the very most important thing for 14 15 anyone in the floor covering business is design and color. Those are the things that we try and introduce 16 at higher price points because our business is to sell 17 18 a product and make a profit from that and we want them 19 to buy more expensive products. Did I answer your 20 question? CHAIRMAN OKUN: You did. Can I have some 21

other industry witnesses. So Mr. Irvin in the builder's zone. Who could talk to big box home centers or Lumber Liquidators?

25 MR. JAKOB: John Jakob here from Lumber

Liquidators. I believe you used the term "sexy" before in his testimony. Basically, what he's talking about is a very similar process that we utilize where you have a base grade opening price point and opening style product and you add more design and style and color and features as you move up through the value chain. Basically, the same premise is use.

8 CHAIRMAN OKUN: Where in the value chain are 9 the domestics for purposes of the big box and home 10 centers, and where are the subject imports?

This is Clint Hubbard with 11 MR. HUBBARD: In our case with our business with the 12 Home Legend. home centers, it's very specific to what I've talked 13 about is a click-lock technology and our focus on the 14 DIY consumer with the home centers and their focus on 15 the DIY consumer, and incorporating click-lock 16 floating floor technologies. And that's been our 17 primary focus, that category. 18

19 CHAIRMAN OKUN: Your testimony, I recall, is 20 just that the domestics were not offering that 21 technology. So it didn't really have to do with the 22 wood finishes. Yours is more on the laying it down 23 side.

24 MR. HUBBARD: The domestics were offering it 25 in a very limited way. Shaw has a product they call

epic, which is a very old technology click/lock
 profile that really does actually allow them to have a
 true floating floor technology.

It's a click/lock that actually requires 4 5 glue as opposed to ours which is a true floating floor, a newer Swedish technology that we've employed, 6 to meet the needs of the DIY consumer. It's important 7 8 to also know that when you're talking about price too, these DIY floating floor products have also brought 9 installation down dramatically for the consumer that 10 11 wants to buy it themselves or to have it professionally installed. So that category has 12 allowed a price point including installation, not just 13 the flooring, that is more attractive to a consumer. 14 MR. ERVIN: Ms. Chairman, if I could answer. 15 CHATRMAN OKUN: Yes. 16 You asked a specific question 17 MR. ERVIN: 18 there at the end. I have domestic product in my 19 starting area, and then I move to some import product, and then I have also have domestic product above that. 20 21 So I have domestic throughout the program. 22 CHAIRMAN OKUN: Then, Mr. Jakob, did you 23 have any other follow up on that? MR. JAKOB: Yes. With regards to the 2.4 subject imports, they do find themselves in the value 25

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chain. Just as you get further up the chain and the 1 style becomes more abundant and the features become 2 3 more abundant, the consumer is engaged at that. CHAIRMAN OKUN: Other? Yes. 4 5 MS. LAWSON: Yes. I'd like to say we have a distribution and retailer that would like to speak. 6 That would be great. 7 CHAIRMAN OKUN: 8 MS. LAWSON: Okay. Paul Anderson. MR. P. ANDERSON: Paul Anderson from 9 Metropolitan Hardwood. So the one thing that's a 10 11 little bit confusing on here, they have the domestic 12 manufacturer and then the importer. But often, as represented at this table, the importer is the 13 distributor. So it's that one level of selling to the 14 15 next level. 16 So as a distributor, we can get the products that we want. When we need to make specialty 17 18 products, we go other places because we need to satisfy the retailer. That's why the segment below 19 the distribution chain gets higher. 20 CHAIRMAN OKUN: Yes? 21 22 MR. LUDWIKOWSKI: I'm not in the industry, 23 but I just want to make one comment. CHAIRMAN OKUN: Restate your name for the 2.4 25 record.

MR. LUDWIKOWSKI: Mark Ludwikowski. 1 There was a question actually earlier this morning asked to 2 Mr. Anderson, who is a distributor, on where some of 3 the domestic products fall into, actually where the 4 5 products fall into the distribution category and basically if some of that is going to builders, if 6 some of that is going to remodeling sector. I think 7 8 the way he had answered that was not much was going to big box stores, but guite a bit was going to home 9 10 builders. I think perhaps that question--

11 CHAIRMAN OKUN: Right. Except if I look at 12 the builders, the builders are a small proportion of the data that we collect. I understand that there may 13 be, I think what you're saying is some of this is, 14 it's not quite as broken out as we have it here. So 15 perhaps for post-hearing it might be worthwhile for 16 you to address that. But again, from my perspective, 17 18 what it showed me is it does look to me as if 19 domestics and subject imports are in all of those That's why I'm trying to further break that 20 channels. 21 out, but now my time has come up. I'll have a chance 22 to come back to that and give any additional 23 responses. But I will turn it back to Vice Chairman Williamson. 2.4

25 VICE CHAIRMAN WILLIAMSON: Thank you, Madame

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1 Chairman. I too want to express my appreciation to 2 all the witnesses who have come today. It's very 3 helpful to have such a wide range of expertise. It's 4 almost overwhelming in a sense.

5 I'll start with Botoc. The Exhibit 2 that 6 Domestic Energy presented this morning which holds 7 their US market share, assuming the US market share 8 had been fixed from 2008-2010. And then they show 9 that the industry would have done better if that had 10 been the case. I was wondering whether you would like 11 comment on that and what is your perspective on that?

MR. BOLTUCK: Thank you for the opportunity, 12 Commissioner. I would. This analysis, this equal 13 market share income statement analysis that was 14 presented this morning is predicated on what I would 15 call a fixed-pie view of the market. In other words, 16 if you look at the top line, apparent US consumption, 17 18 has been held unchanged in each period.

19 So, in other words, what this analysis is 20 based on is shifting sales from imports, 21 undifferentiated whether it's Chinese or excluded 22 Chinese or non-subject, but from imports to the 23 domestic producer and keeping the pie the same size. 24 And yet, that's not the way this market works because 25 as we've been pointing out, there were all of these

additional sales into this market that did not affect
 price.

That means that it's not the case that this market is of a fixed size. We sold more without having this affect on the domestic producers. They sold more. They could have sold even more if they were prepared to cannibalize their own sales of other flooring products.

9 How do we know this? Because the only 10 possible explanation for the data we do see that the 11 Commission collected is that demand for this single 12 flooring product. As opposed to all flooring products 13 together, demand for this single flooring product is 14 very, very elastic which means you can sell more 15 without affecting the price.

16 Now prices went down from 2008 to 2009 because of the housing collapse, but after that demand 17 18 conditions stabilized at a much lower level than they 19 had been prior to that during the boom or bubble 20 years, but they did stabilize. And, therefore, a 21 fixed-pie analysis that assumes that the only way the Petitioners could have sold more product is that we 22 23 sold less, is not accurate.

24 VICE CHAIRMAN WILLIAMSON: Aren't they25 talking about their market share?

1 MR. BOLTUCK: Yes. But see they lock down 2 the amount sold each year to match that in the staff 3 report that actually took place. That means that the 4 only way we equal market shares is for them to shift 5 sales that we made to sales that they made, and that 6 was their premise.

7 What I'm saying is that data about how this 8 market operates doesn't require shifting sales. You 9 don't have to say that one more of their sales in this 10 market requires one less of our sales. And yet that's 11 what they've done.

12 They've shifted it unit for unit from sales 13 that we actually made to sales that they made in order 14 to equalize the market shares. So that's an invalid 15 characterization of the way this market works based on 16 the evidence of increased sales into a stable, overall 17 market for housing not affecting price.

18 That's a key fact that has to be reconciled 19 or integrated into an understanding of how this market 20 works, that somehow since 2009, when all of the 21 drivers of demand for all kinds of construction 22 materials, but including flooring stabilized.

In this 500,000-600,000 range for housing starts and with relatively stable, even possibly declining home improvement demand, how is it that both

the Petitioners, not just the Petitioners, but the
 full US industry and imports increase their sales into
 this market and prices didn't go down.

That has to be in some way explained or integrated. There is an economic explanation for it that's consistent with microeconomic 101. That is very elastic demand for this flooring particular flooring product. That's inconsistent with the premise behind this analysis.

10 VICE CHAIRMAN WILLIAMSON: Petitioners this 11 morning sort of indicated that there wasn't really 12 much competition between the multi-layer wood flooring 13 and other things like laminates and other types of 14 flooring. Do you disagree with that? I go some 15 impression that some --

MR. BOLTUCK: Very much so. We all disagree with that. Morever, they disagreed with themselves on that point. They did say that their laminate sales were declining. Why is that in a stable market just like why are sales of this product increasing?

They also said a consumer goes into a store and wants hardwood and they were a little muddled about what that means. Does that mean a hardwood veneer on an engineered wood flooring product or does that mean solid hardwood? Or in some cases, in many

cases for many consumers, they're interested in the
 appearance and weighing advantages and disadvantages
 and then looking at cost, they may be considering both
 when they walk into the store.

5 They don't really know about engineered flooring products. They do know what appearance they 6 want. Why is it, for instance, that many produces as 7 8 we documented in a very lengthy exhibit comprised of copied Web pages from producer's Web sites, many 9 producers advertise, market their engineered hardwood 10 11 products and their solid hardwood products with stickers or labels that say "also available as' the 12 other product. 13

14 In other words, if you want solid hardwood, 15 but you like this appearance, buy this one. Or if you 16 want the advantages associated with engineered wood 17 products, but you like the appearance of this solid 18 hardwood product, buy the other one.

19 I think that the way the market actually 20 operates and these gentleman can tell you all of their 21 own experiences, belies the claim that there is no 22 substitutability between all these other products and 23 engineered wood flooring.

VICE CHAIRMAN WILLIAMSON: I don't thinkthere is no substitutability. I think they were sort

1 of saying it was limited.

2	MR. BOLTUCK: Their claiming that as an
3	assertion, but it's inconsistent with the record
4	evidence because the record evidence still has to
5	account for the fact that consumption of this product
6	increased and prices did not go down.
7	What I'm saying is, from an economic standpoint,
8	there is one explanation for that fact. It's theat
9	you get led to that almost as a matter of economic
10	mechanics. In other words, if you know nothing about
11	the product, you still could infer demand must be
12	elastic.
13	VICE CHAIRMAN WILLIAMSON: Okay. Thank you.
14	I will invite the Petitioners if they want, to
15	comment, if they sort of disagree with this analysis
16	in post-hearing. They can address it. Okay. Thank
17	you.
18	I also wanted to go to the question of the
19	distribution channels. The Chairman had some
20	questions on this. I guess what I'm wondering is
21	I'm sorry let me come back to this later. I have to
22	go back and rethink that one.
23	Respondents argue that the Chinese market
24	for MLWF is booming relative to the US market. I was

25 looking at the Table 743. Why is it that the share of

exports going to the US, really seems not to have changed that much. If the domestic market is growing so fast, you seem like you're still exporting, percent-wise, as much to the US as before and also exporting to other markets the same. Mr. Wu?

6 MR. WU: Thank you. Sorry for a little bit. 7 The industry in China is continuously growing as well 8 as the whole market in China is growing even faster. 9 China export products to outside. And also we import 10 products to China from outside as well. That's both 11 way of working now.

12 Also we are coming from different places. 13 They export it to America in recent years. It is 14 increased because the market and this product. It is 15 a newer product in the worldwide.

16 There is something about the product in the 17 morning I heard is not quite true is three layer 18 pocket flooring was eventually invented in Sweden and 19 Europe. Modular flooring was invented in Japan. As I 20 testified already in 2007 on the sections here.

That's where I chased lots of materials which is definitely truth on the data. Also nowadays in China, especially in recent years like last year and this year, the flooring capacity was increased a lot, but the local market was even increased bigger.

1 Those are the comment. There is a whole market especially in 2011 this year. So the portion 2 3 ratio of the export to outside of China actually is not increased. As the data this morning show --4 5 VICE CHAIRMAN WILLIAMSON: T know it hasn't increased, but it hasn't gone down. 6 MR. WU: Relatively the ratio is going down. 7 8 Last year, the capacity in China for wooden flooring is about 400 million sq meters total as you can find 9 in the data. The portion, the ratio is going down 10 11 because as capacity goes up, local market also goes 12 up. VICE CHAIRMAN WILLIAMSON: Let me take 13 another. My time has expired. Thank you for that 14 15 answer. 16 MR. NEELEY: We'll address that in the posthearing if that's all right with you. 17 18 CHAIRMAN OKUN: Commissioner Lane? COMMISSIONER LANE: Good afternoon. 19 Т really hate being the last questioner. Could you do 20 something about that, Madam Chairman? 21 22 CHAIRMAN OKUN: Wait for another hearing and 23 you won't be last. Mr. Boltuck, COMMISSIONER LANE: Thank you. 2.4 I have some questions for you. I admit to being a 25

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little confused so let me see if I can state things as
 I understand it and then you can tell me why I'm
 wrong. This morning, I said or I asked about this
 non-overlapping competition.

5 The domestic industry says, we're talking 6 about wood flooring, engineered wood flooring. There 7 are a whole lots of varieties and the domestic 8 industry makes a whole lots of varieties. The Chinese 9 make a whole make a whole lot of varieties.

And when customers go to buy wood flooring, they have all sorts of choices and they make their choices. That seems to me to say that when we're talking about wood flooring, one domestic-like product and the customer has all sorts of choices, that there is competition between the domestic and the subject. Am I misunderstanding that?

MR. BOLTUCK: I wouldn't presume to 17 18 characterize what the Petitioners intended you to 19 understand, but all I can speak to is what the data 20 actually show. And what they show is that increasing 21 sale of Chinese product in the US market since 2009 22 when all of the drivers of demand for flooring 23 stabilized, did not adversely affect the prices of the products they received. 2.4

25 The Petitioners told you this morning that

there were all of these hundreds and hundreds, maybe 1 they said thousands of different skews. 2 There are just immense varieties of products they make and all 3 of that. But they also complained about the 4 5 definitions of the pricing products. They thought it excluded too many. I just want to point out that if 6 you add up the volume that they reported for the 7 8 pricing product --

9 COMMISSIONER LANE: Okay. But we're not 10 really just talking about those pricing products. 11 We're talking about the entire consumption and we 12 divided it into the domestic industry and the subject 13 imports.

MR. BOLTUCK: Why I came back to the pricing 14 15 products is I just wanted to point out that the share of their total production accounted for by the pricing 16 products, which I don't want to give an exact number 17 18 for because there is a lot of bracketing of volumes on the pricing products, but if you look at that, you'll 19 see it's a very important share of their total 20 21 production.

22 So this idea that there are just hundreds 23 and hundreds and products important to them and the 24 definitions of the pricing products in terms of 25 capturing competition and overlap of competition was

1 much too narrow.

2	COMMISSIONER LANE: Let me jump to something
3	else. Mr. McClure, I'd like for you to stand up and
4	yell at me if I'm wrong. But I'm looking at the C
5	Tables, and nothing is marked business proprietary.
6	Is that right?
7	MR. BOLTUCK: Neither of us can see.
8	COMMISSIONER LANE: So, Mr. Boyd. It looks
9	to me like the subject imports have, since 2008, going
10	up the domestic industry end product has gone down as
11	far as market share. And then it looks to me like,
12	when you look at the quantity of sales, the Chinese
13	quantity has gone up from 2008 to 2010.
14	The value between 9 and 10 has gone up and
15	then it looks to me like the quantity of the domestic
16	industry has gone down and the value has gone down and
17	the unit value has gone down, and it also looks as if
18	the cost of goods sold has also gone down.
19	So I'm having a hard time understanding when
20	the projectory is the imports going up, the domestic
21	industry going down, but there is still relatively
22	almost half and half.
23	MR. BOLTUCK: Look, here's what I think is
24	going on. The domestic industry isn't going down.
25	The domestic industry and imports declined in 2009

1 because there was a housing collapse.

You know, let's not talk COMMISSIONER LANE: 2 about why. Let's just talk about the numbers. 3 MR. BOLTUCK: Look, what has happened is 4 5 that since the market stabilized, yes, import share of the Chinese product increased because the imports from 6 China increased proportionateley faster than shipments 7 8 by US producers. That's what it means to say the market share changed. 9

But the domestics didn't go down. They're producing more and they're shipping more and moreover, they improved their margins on the products they're producing. Their unit value went down which is something you mentioned and the reason is they changed the mix of the products they're selling in the US market.

They're actually selling more of them and 17 18 those are higher-margined products which is why they're turning in an operating income ratio of only 19 minus one percent after almost two-thirds of the 20 21 market disappeared just three years ago. In the first 22 half of 2011, they're loss is only minus one percent. 23 That means their margin actually improved really a lot since they were hit just like imports and everyone 2.4 else selling into construction was hit in 2009. 25 So

1 they really aren't going down.

2	Their market share went down because they
3	chose not to increase their production into a market
4	in which anybody can sell more as long as you're
5	taking share from other flooring products which must
6	be going on because there is no other way to explain
7	how consumption in this market did increase by 13
8	percent in a stable market.
9	COMMISSIONER LANE: The values went down.
10	MR. BOLTUCK: Yes. The unit values went
11	down. Look. There is a spectrum of products that
12	have widely varying prices. You can see that in the
13	pricing products for instance. When you shift the mix
14	or products that underlie that unit value, then you
15	get a change in unit value.
16	Consumers are more cost conscious now in a
17	recession with a lot of unemployment, less new housing
18	demand. They are not buying as much of the high-end
19	product. They're buying a somewhat lower-end product.
20	They adjusted their mix.
21	This wasn't injury. This was brilliance.
22	This allowed them to sell more and to improve their
23	margin on every product they sold. So now they've
24	improved their operating income ratio just since 2009

1 COMMISSIONER LANE: Let me ask you another question. 2010, the operating income is minus 6.5. 2 3 MR. BOLTUCK: That's correct. COMMISSIONER LANE: So is that good? 4 5 MR. BOLTUCK: Yes. Because it was on a path after the housing collapse drove domestic industries 6 like many industries in the country, especially 7 8 related to the construction sector, that drove the industry to an operating income ratio of -9.9. 9 Since then, it has steadily improved. 10 11 MR. NEELEY: If I could just add one thing. 12 COMMISSIONER LANE: I'm not being flip here, but Mr. Bollick, if your 401K is showing a -6.5 13 14 percent return, are you happy? MR. BOLTUCK: Of course not. 15 16 COMMISSIONER LANE: Okay. That's all I 17 wanted to say. 18 MR. BOLTUCK: I just want to say, it's not 19 because of the imports because as you point out, the imports increase their sales while the domestic 20 21 industry was improving its financial performance. So 22 while they may not be happy with that as a stopping 23 point, they didn't stop there. They then went on to improve in the 2.4 following year by another 5.5 percentage points. 25 So

that now they're only losing one percent. They may not be happy with that, but look at the direction they're heard. They're headed towards making money in this market after the market declined by 60 percent. That's pretty good.

6 COMMISSIONER LANE: Mr. Neeley, go ahead. 7 MR. NEELEY: I'm sorry. I think what Mr. 8 Bollick said a the end kind of summarized it the best 9 way. It's not that they're absolutely doing well. 10 Obviously, if it they're losing money, they would like 11 to do better and anybody would.

12 It's really a question of causation, what's 13 causing that. If we just look at 2008 to 2009, then 14 you could scratch you head and say, is that because of 15 the recession, the collapse in the housing market or 16 is that because of imports?

17 I think that when we then look at 2009 to 18 2010, we have our answer. That answer is that the 19 domestic industry is shipping very substantially more. 20 Imports are also shipping substantially more ane the 21 profitability of the US industry is increasing 22 substantially.

It hasn't gotten back to where everybody wants it probably anyplace in the world, but it's all changes. So I think that that causal link, which is

1 ultimately what you're looking for, and not just 2 whether the US industry is doing fantastically well or 3 not, I think we all agree surely they could be doing a 4 lot better, is the problem. That's really what our 5 focus is here.

6 COMMISSIONER LANE: Okay. Thank you. I'll 7 turn it back to the Chair.

8 CHAIRMAN OKUN: Commissioner Pearson. 9 COMMISSIONER PEARSON: Thank you, Madame 10 Chairman. Is this a product in which labor costs are 11 important enough to give a distinct advantage to 12 China?

MR. TRAIN: I'd like to answer that. 13 Т think the nature of the labor has less to do with the 14 15 cost where China has the distinct advantage because they can do the labor and they can do the volume of 16 the labor that's needed more so than can they do the 17 18 labor cheaper. The labor doesn't exist here to do it 19 in the quantities that the consumer demands. 20 COMMISSIONER PEARSON: You're talking particularly about the hand scraping or everything? 21 22 MR. TRAIN: The hand scraping. Hand scrape 23 is a big part of it, but I think there are other

25 This industry so fragmented in terms of styles and

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product categories, especially and that's the thing.

design and type and even you're trying to make sense
 of the distribution channels.

3 It's hard to really know where everything is 4 going and how it's sliced. But there are a to of 5 products where that labor advantage, the ability to do 6 the labor really gives them an advantage for a certain 7 set of products.

8 COMMISSIONER PEARSON: Mr. Wu, Mr. Chou, did 9 you have thoughts on this?

May I ask in two way. Mainly it's 10 MR. WU: 11 important with the modular flooring. First, comparably, we eliminate flooring and the wooden 12 flooring with our flooring. The multi-layer floorings 13 is more labor-intensive product. Second, the multi-14 15 layer flooring needs more skilled and hardworking people to do it where available. China, it is. 16 COMMISSIONER PEARSON: We also have 17

18 available a distributor. Jack, would you like to 19 speak?

20 MR. HAMER: As I understand it, roughly 80 21 percent or a little bit more than 80 percent of the 22 manufacturing cost of the multi-layer flooring is raw 23 materials, SG&A and things like that. Less than 20 24 percent is actually labor.

25 I think that the one are that China has an

advantage would be in hand scraping because literally, ti's a very labor-intensive process. In the United States, as some have testified, they can't even find enough people to do this in the open labor markets. They have to essentially go to prisons to find a captive audience of employees.

I think that it's not significant. It's not
the real reason why there is a difference between US
dn Chinese products sold in the United States. I
think what really drives it are the product selection.

To an earlier question, there is like a bifurcation taking place right now. There is a fair amount of activity at the lower end of the market, the DIY area where people are trying to fix up their homes as inexpensively as they possibly can.

16 The other area where there is high level of 17 activity is people who have money, the upper end. If 18 you look at the results of Nordstoms and Bloomingdales 19 and Saks. They're doing really quite well right now 20 versus the Wal-Marts who are struggling to get even 21 any same store sales growth.

22 So the high end of the market is really 23 doing pretty well right now. Parts of the highly 24 styled, highly unique, have very different t kinds of 25 species tend to do very well. So the middle of the

market really is what's been damaged, and historically that's been the biggest strength of US manufacturers is that there is a middle point product. Think that's what is driving a lot of the results that happen right now.

6 COMMISSIONER PEARSON: Would the inference 7 be that further recovery in the economy would rebuild 8 demand for the middle price points?

9 MR. HAMER: Absolutely. Right now, you've 10 got a situation where in most of your major areas 11 where multi-layer floors are, Florida, Southern 12 California, Nevada and Arizona, the housing market in 13 those specific geographic regions have been absolutely 14 devastated. The majority of homes are now selling for 15 less than what the mortgage value of those homes are.

16 Those people are in no position to invest in 17 their homes right now. So as the market recovers, you 18 will increasing demand for new home activity as job 19 creating accelerates, but I think you'll also see a 20 surge in activity due to pent up demand.

This year in California, for instance, you've got 35 million people. There's probably 10-11 million existing homes. They're going to build 25,000 new homes in California this year. The number of existing homes dwarfs the new construction, but what's

1 happened is there is a paralysis in the market.

People are just not spending any money until there is greater clarity on the direction of the economy. When the economy begins to strengthen and recover, there is going to be a surge in activity as all these parts have been really delayed for 2, 3-- 4 years kick in.

8 I think as we talked about this morning, 9 through a full economic cycle, you'll see robust 10 activity and significant profitability to those 11 manufacturers and distributors who have been able to 12 survive through this unprecedentedly difficult time.

13 COMMISSIONER PEARSON: Thank you for that. 14 Allow me now to shift gears, and ask about the direct 15 competition in the marketplace between US product and 16 Chinese product. The domestic producers have 17 indicated that they face quite intense competition 18 from imports from China.

19 Those of you who are selling product, do you 20 at times find yourself competing with US origin 21 product or is that somewhat rare? There has been an 22 argument that we don't really compete with American 23 stuff, but I want to hear more about that.

24 MR. SAVOIE: My name is John Savoie. I've 25 got a small retail store in Upstate New York. The

only Chinese product I carry is a high-end product.
That is \$3-\$4 sq. ft. above my highest domestic
product. So we're not competing with the domestics.
We're computing with that high-end market that's out
there that is a unique distinctive product to what I
can get form the Chinese producer.

7 COMMISSIONER PEARSON: You would almost be8 competing against solid hardwood flooring then?

9 MR. SAVOIE: My pricing on that is higher 10 than solid flooring. The level up here with the 11 Chinese engineered flooring, there is no solid to be 12 found. It's a very unique distinctive product, It's 13 11 inches wide and 12 feet long reclaimed plank that's 14 engineered. That's why we use it.

15 COMMISSIONER PEARSON: Does anyone have16 experience competing at lower or middle price points?

MR. TRAIN: Jonathan Train. I'd like to
first give a quick analogy to explain how in my eyes,
how competition works.

20 COMMISSIONER PEARSON: Please.

21 MR. TRAIN: If you don't mind, I'll kind of 22 compare it to ice cream. If you have an ice cream 23 store that just sells three flavors, chocolate, 24 vanilla, and strawberry, you like those, but how often 25 are you going to visit the ice cream store?

1 If you have all the other flavors, you have 2 Ben & Jerry's, HaagenDazs and everything else, you're 3 going to go to that ice cream. You're much more 4 interested in buying ice cream. That kind of 5 describes wood flooring in a hole.

6 Yes, me wanting to buy a Ben & Jerry's item 7 versus just standard vanilla or even other flavors. 8 They do compete against each other. But I think the 9 reality is allowing more items into the store, 10 elevates the whole category.

You're also having to compete against other flooring types and do people even want to have dessert tonight. That's kind of I think for Commissioner Lane what you had asked earlier to kind of give an example of how these products compete. They compete, but I think that kind of gives an idea of how they compete.

COMMISSIONER PEARSON: Okay. Let me try to 17 18 focus a little bit more. Let's say that you are 19 trying to sell Chinese product to a distributor, and that distributor has a supplier who is trying to sell 20 21 US produced. How does that competition work. Are you 22 aware of the pricing that is being offered by the 23 competitive supplier. Does the distributor try to leverage down whatever price you might be offering 2.4 based on what his other supplier is able to do? 25

1 MR. TRAIN: I think for my answer, I am a distributor that imports directly. So my customer base 2 is the dealer. So, we carry domestic product as well 3 as import product. When we do that, we're looking for 4 5 import product to complement our domestic produce. We truly do. So we try to find things that fit into gaps 6 the domestic product doesn't fit. Maybe the answer to 7 8 that somebody else can answer.

9 COMMISSIONER PEARSON: I'm down below 9 10 minutes. I have about 40 seconds. Who wants to 11 comment in the limited time?

MR. HUBBARD: I'll make a comment on that. This is Clint Hubbard with Home Legend again. When you're bidding on business with a Home Depot and a big box, there are some limits in that competition. Anderson said earlier, they only sell to distributors. Mannington doesn't sell to big boxes.

18 There are some others. Then you further 19 limit your competition by virtue of the fact that I'm 20 bidding on a click-lock product for instance. We do 21 not know what the domestic competitors are bidding. 22 We do not know their pricing. You just put your best 23 foot forward.

There are domestic companies that we're losing bids to every day. QEP has some similar

1 products to ours. Ours are generally hand scraped.

2 So we have an advantage there. But otherwise we're 3 losing. We lost a significant bid to Mohawk this week 4 which was domestically produced, Columbia.

5 We don't know what the pricing was. We just 6 know we lost the business. Price isn't the only thing 7 that they're looking at. They're looking at the 8 aesthetics, the service, the relationship, the 9 quality, they're looking at all kinds of things when 10 they're making a purchasing decision.

11 COMMISSIONER PEARSON: Thank you very much. CHAIRMAN OKUN: Commissioner Aranoff. 12 COMMISSIONER ARANOFF: Thank you, Madame 13 14 Chairman. One of the domestic industry's primary assertions is that when a customer enters the showroom 15 or goes out looking for a wood flooring product, that 16 person is looking for a certain color, a certain 17 18 texture and maybe a certain species of general 19 appearance more or less in that order of importance. Would you agree with that description of what the 20 21 purchaser is looking for?

22 MR. ERVIN: Ken Ervin. I heard it stated 23 this morning from the Petitioners that the people 24 walked in not really knowing what they wanted. And 25 then later, we heard that. People have ideas of what

1 they want when they come in.

2	You have to really go through and ask the
3	questions about which room it's going in. Do you have
4	kids, Do you have a dog. I heard that same thing
5	mentioned and so we definitely go though all those
6	things with a homeowner.
7	They may tell you, "I really have my heart
8	set on wood. There are a number of people that put
9	it in. We've been very success ful with wood doing
10	that because of the better style and color that we see
11	now.
12	But you also have people who from a budget
13	perspective may be have to drop down to a laminate
14	product or a vinyl plank product. So we see that from
15	time to time. We also have people that will come in
16	and not find what they're looking for and have to move
17	to a solid product as an example.
18	We have a very large sand and finish
19	division. So I can make anything out of a solid
20	product and do it custom on the job site. We have to
21	qualify early what they're astern they come in. Of
22	course our goal is to sell them something that, it's
23	our job to sell product. We want to sell them the
24	nicest product that we can get into their budget.
25	COMMISSIONER ARANOFF: I had a discussion

with domestic producers this morning about the extent to which the market for wood flooring is kind of a fashion-driven market. Their assertion was that's important to people, but things don't change as quickly as they do for clothing or for some other areas of home decor that change yearly or even seasonally. Would you agree with that

8 characterization?

9 MR. ERVIN: No. Style and color change 10 very, very quickly. One of the things you heard early 11 in my testimony was that years ago, you could buy a 12 brown floor with a red or orange undertone or you 13 could buy one brown with a green undertone. That is 14 not an exaggeration.

You might be able to find it in 2.25, 3.00 inch and maybe 3, 5, and 7 but it was very, very limited. Over the past several years, we've had the ability to change things very quickly and keep up with styles and trends and change them as we see.

20 When I see people, and we see literally 21 thousands of people through our showrooms each year 22 that are building homes and we're able to see what 23 they want, what excites them. I can't believe I 24 actually introduced the word sex here into testimony. 25 But I did because we've been able to change

products in such a way and manufacturers have reacted so quickly that we can, in fact, and in some cases be ahead of some of the trends that are out there.

COMMISSIONER ARANOFF: One of the things I'm 4 5 trying to understand then is when a new product comes along that for some reason catches on in the market 6 because it's the current design craze, and demand may 7 8 go up for it for some period of time maybe a couple of years, and then people move on to the next design 9 10 craze and you've got to be there with whatever that 11 is, right?

This is Jonathan Train. 12 MR. TRAIN: When you say products don't move in and out quickly, that's 13 a relative term, but just to give you an exact 14 15 example, we found a product. This goes back about four years ago. From the time we saw it first to the 16 time we time we had it on the streets ready to 17 18 deliver, Probably about a six to eight-month cycle. 19 Then I would say it had about a two year

20 life cycle of being a very strong product and now I've 21 already dropped four out of six colors, and it's 22 probably going to go away by January. We all 23 experience those types of products. It's very common. 24 I think that cycle, it's faster today than 25 it's ever been. I think everybody can attest to that,

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that that's really come into fashion and out of
 fashion. It's much faster than in this business than
 it used to be.

4 COMMISSIONER ARANOFF: How much of the 5 market do you think that is versus how much of the 6 market still wants a tried and true medium brown oak 7 sort of floor?

8 MR. P. ANDERSON: I was going to answer a 9 little bit of that, but I can answer a little bit of 10 this. I think taste is very regional. That's often 11 not obvious that what sells in the Pacific Northwest, 12 what sells in California, what sells in the Northeast 13 is guite different .

As a distributor, we have to be able to 14 15 respond to very regional tastes and those might change quickly. What sells in a rural retail store, what 16 sells downtown is different. We have to ability and 17 18 flexibility to have a wide range of products, and we 19 don't show all those products in all those locations. You have to regionalize the offer based on the tastes 20 21 of that particular community.

22 COMMISSIONER ARANOFF: Let me flip to 23 another topic while I still have time. For people who 24 are distributors or retailers, when domestic producer 25 comes to you or you're talking to a domestic producer,

is the conversation with the domestic producer offers you their line and you have a choice of carrying their line or not carrying their line? Or can you go to them and say, I want product "x". Can you make it for me? Also can you answer the same question with respect to Chinese producers if it's different.

7 MR. HAMER: My name is Jeff Hamer. Over the 8 25 years I've been running Gallagher, we've been in 9 and out of a number of relationships with US 10 suppliers. Generally, most manufacturers want just 11 one or two distributors in a regional area.

12 It's not an open anyone-can-have-my-line kind of thing. One of the biggest things that's 13 happened over the last 15 years is there has been a 14 tremendous consolidation in the number of domestic 15 supplier partners you can actually align with. 16 Whereas 15 years ago, there may have been 15 separate 17 18 companies you could have essentially represented, today largely it was basically four companies that 19 control the domestic market: the Shaw group, the 20 Mohawk group, the Armstrong group, and the Mannington 21 22 group.

If you're not an Armstrong distributor, you don't usually have access to their products. If you're not a Mannington distributor, it's very

difficult to get access to those products. Shaw and
 Mohawk sell most of their product to the direct
 channel.

One of the realities of the last decade has 4 5 been since manufacturers have consolidated and created their own specific channels of distribution that they 6 want to control and they want to have great influence 7 8 in, it's limited the number of options for US distributors to align themselves with, which to a 9 10 large degree has forced many distributors to look to 11 alternative partners in other parts of the world whether it's Europe, South America or Asia. In many 12 ways, where we are today is a result of decisions that 13 were made in the domestic industry over the last 14 decade. 15

That's an interesting 16 COMMISSIONER ARANOFF: point and somewhat different from the question that I 17 18 was asking although maybe it obviates the question that I was asking. If you have in mind that there is 19 a particular product that you think would be 20 interesting to your customers, can you go to a 21 22 domestic producer and ask him to make that product for 23 you or are they only going to sell you what they already make or maybe not sell to you at all because 2.4 they already have a distributor in your region? 25 How

1 does that work?

2	MR. ERVIN: Ken Ervin. We're fortunate,
3	very blessed, that business is very good. So we're
4	always looking to increase product and have the newest
5	things available. There are several times over the
6	past 13 years since I've been in flooring services
7	that we've asked for specific products to be made to
8	no avail until 3-4 years ago when we could ask a
9	question about a specific product and we had samples
10	show up very quickly.
11	So for a long time, as you mentioned a
12	minute ago, those manufacturers moved at a snail's
13	pace. They weren't really interested in making the
14	products we wanted. They were interested in making
15	the products that they wanted to make.
16	So their production was driven by
17	manufacturing people not by sales people who knew what
18	would sell. We've seen a total switch in the market.
19	Now we have people who want to make what we want to
20	sell. That's been the benefit.
21	COMMISSIONER ARANOFF: It would be very
22	helpful to us to have on the record any sort of
23	documentation that anybody can provide of those kinds
24	of conversations where you went out and were looking
25	for a specific product and can document that the

domestic industry was not willing to supply it for
 reasons unrelated to price because they've obviously
 got some documentation in the record to the contrary.
 With that, my time is up. Thanks for those answers.
 Thank you, Madame Chairman.

CHAIRMAN OKUN: Commissioner Pinkert. 6 COMMISSIONER PINKERT: Thank you, Madame 7 8 Chairman. Is it true that once a sale is made to a big box retailer based on relatively low price that to 9 10 compete for sales to that retailer, to that big box 11 retailer, you have to come in with even lower prices? 12 Is there a sort of a de-escalator going on once there is a sale made to a big box retailer based on low 13 14 price?

MR. BOWEN: This is Kevin Bowen from Custom Surface. We sell predominantly to cash-and-carry which is kind of big box where you can walk in and pay it.

19 COMMISSIONER PINKERT: Are you next to the 20 microphone?

21 MR. BOWEN: I'm trying to be. My name is 22 Kevin Bowen with Custom Surface. We sell 23 predominantly to cash-and-carry customers which is big 24 box retailers. The way the process works, the buyer 25 decides to put product out for a line review.

In a line review, he invites everybody in. Most of the people in here would end up showing up for the line review. You would bring in what you think should go on their shelves. That buyer is judged by his employer as to whether or not the products you put on their shelves actually sell.

So line review happens annually, every 18
months, whenever they feel that the line needs to be
refreshed. They need to look for new products.
That's happening more and more on a regular basis on
an annualized basis.

When they select products, when you go in and you lay your products out, there is a whole range of products that you think they ought to carry and you have to justify why they should carry that. That is based on market trends, what's hot and what's going on on the West and East coasts, what are people buying.

18 That buyer makes a decision as to what he can sell off that shelf. Yes, every line up always 19 includes one or two or three oak colors, gun stock and 20 natural oak because those are the traditional colors. 21 22 But lately our line ups are turning into 60 and 70 23 percent of what we call exotics or hand-scraped. MR. CHIAN: This is Jim Chian. 2.4 My company

25 experience, we don't sell to big box store. We only

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1 sell to leading distributor and we understand that

2 this is totally different market as we understand. We
3 never compete in big box.

4 MR. HUBBARD: Clint Hubbard with Home 5 Legend. We do not have any de-escalators when we sell 6 them.

7 COMMISSIONER PINKERT: You mean as far as a8 contract clause?

9 MR. HUBBARD: There is no de-escalating 10 pricing when we sell them.

11 COMMISSIONER PINKERT: I understand your 12 answer to that, but I'm also asking the question 13 whether as a practical matter, once that sale is made 14 to the big box retailer based on price that subsequent 15 sellers who wish to compete for that business would 16 have to come in with even lower prices.

MR. HUBBARD: Not necessarily. First of 17 18 all, they wouldn't necessarily buy just on price. It would be aesthetics and what sells, service. 19 There is high cost barrier to entry to doing business with the 20 21 big boxes as well from a technology standpoint. There 22 is a huge investment in technology you have to make 23 just to do that. That limits a lot of people who can even bid on the business. There are many other 2.4 25 factors that go into that decision. Once that product

is in place, as long as it's selling, generally there 1 are no changes in the pricing and you're not going to 2 get knocked off on a lower price because you've made 3 an investment in the samples and so on as well. 4 5 You might spend a million dollars, for instance, launching a product in the store. 6 So generally once the product has served its cycle from a 7 8 sales standpoint is when they would start looking at it. 9 10 COMMISSIONER PINKERT: Does anybody else 11 wish to comment on that issue? MR. TRAIN: This is Jonathan Train. 12 Surprise. 13 One thing I think is important when you talk 14 about who is the low-cost provider, I think bringing 15 product from A to B, from China to the U.S. border is 16 not where the differentiating factor is. It's from 17 18 the border to the consumer. Going back traditionally we had what we refer to as two-step distribution. 19 Ιt would be manufacture, sell to the distributor, the 20 distributor would sell to the dealer, the dealer to 21 22 the consumer. What's really evolved over the last 10 23 to 15 years is that cycle has been shortened by many They found more efficient ways to market. 24 people. 25 So getting it from China to the U.S. hasn't

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changed a whole lot. Where the big change is, once it 1 gets here and once it's produced in the country, how 2 it gets to the consumer. I think Lumber Liquidators 3 is a great example of that. They've really shortened 4 5 that cycle and have positioned themselves very well because of it, but it's because of that latter end of 6 7 getting the product to the consumer.

8 COMMISSIONER PINKERT: Thank you. 9 Oh, qo ahead.

10 MR. ERVIN: Ken Ervin. Being at the dealer 11 level, I'm at the end of that chain. What Jonathan said is very true. The gentlemen that spoke this 12 morning, I know them all. I've done millions of 13 dollars of business with them over the years. But the 14 15 business model has changed.

16 Now Shaw has changed that as well as the things Jonathan is referring to. So you have people 17 18 who import product that are now selling, they're the 19 distribution for the product and importing the 20 product, so they've cut out one of the steps. So two-21 step distribution is what Mannington does and what 22 Anderson does, so they're selling to a distributor. 23 For instance, selling to BPI, a distributor. So there's that margin, then they sell it to me. 2.4 25

Now if you eliminate one of those margins,

I'm in a better position. So we're removing some of
 the margin out of the system by having one less
 middleman.

So Shaw does that, a number of importers now distribute their product, so they've also removed one of those levels of margin, and that's made it much more attractive for me to use that particular system instead of using two-step.

9 COMMISSIONER PINKERT: Thank you.

10 Mr. Chian?

11 MR. CHIAN: A few more words about this. 12 I feel that we don't, the customer going to 13 the box store or going to the retail store, they have 14 different budgets, different preference, style. 15 Someone in big box store they like to do it yourself, 16 and many going to retail store actually they want 17 professional installer to install for them.

Also there are regional differences. Petitioners also agreed in the morning. In the Texas area, 70 percent the style, people like hand scraping style and especially hickory. But if you sell handscraped product on the East Coast or North, it's very difficult.

24 So it's not like we can provide everything 25 on every market, competing with each other. The

reason we focus on the regional distribution network
 is that we know we cannot win in the big box. These
 are just different markets.

4 COMMISSIONER PINKERT: Thank you.

5 A question for the post-hearing. When we think about this Bratsk analysis, I understand the 6 testimony today on the panel was that the amount of 7 8 non-subject imports that might be available to replace subject imports in the event that the subject imports 9 left the U.S. market, that amount is not limited by 10 11 the amount of non-subject imports that were coming in 12 during the period of investigation.

So I'm wondering, can we get some estimate, 13 some sort of quantification of the amount of non-14 15 subject imports that would have been available during the period of investigation to replace the subject 16 imports had the subject imports left the U.S. market? 17 18 I know that's a long question, but I'm grappling with the issue of quantification of those non-subject 19 imports that would be available during the period. 20 21 Is that something that you can address in

22 the post-hearing?

23 MR. BOLTUCK: Yes, we'll be pleased to 24 address that.

25 I would just note right now that there is a

table that for some reason I'm having a terrible time putting my finger on in the staff report that identifies a whole long list of countries around the world that export MLWF and -- Fortunately I gave it to one of our people and he gave it back to me.

It's Table 7-5 in the staff report on page 6 It shows for each year of the POI and thousands 7 711. 8 of dollars the value of their export. So we did try to quantify that by subtracting out exports from China 9 and exports from the United States, adding up 10 11 everything else and looking at that in relationship to 12 the magnitude of current imports from China. For 2010 the amount of exports from countries around the world 13 was over 20 times the amount of imports from China in 14 2010 in the United States. And that doesn't count 15 production for home markets that isn't exported around 16 the world which is also available for diversion to the 17 18 United States.

19 COMMISSIONER PINKERT: Thank you.

For the post-hearing when you answer the question, please try to indicate whether the quality of the non-subjects is comparable and whether they could easily penetrate the U.S. market in the event that the subject imports have left.

25 MR. BOLTUCK: We'll directly address that,

but the take-away message from the testimony you heard 1 from three of our witnesses today is that they find 2 the mills around the world outside of China are eager 3 to meet their specifications. In other words, 4 5 regardless of whether they're currently making exactly the product they would want to import to replace the 6 Chinese product, they know they can work with those 7 8 mills and obtain the product from those mills. COMMISSIONER PINKERT: I understand. 9 But. 10 again, and I'm going to have to conclude here, I'm talking about what would have been available during 11 the period of investigation. 12 MR. BOLTUCK: And we also have a lot of 13 samples of exactly that that we presented to the 14 Commission that show identical product that is 15 available from third countries even today. 16 COMMISSIONER PINKERT: Thank you. I'm going 17 18 to have to stop you there. 19 Again, it's just that I'm talking about what would have been available during the period. 20 21 Thank you. 22 CHAIRMAN OKUN: One point on that. 23 Perhaps the samples, if you leave them with staff, if they can all be identified. 2.4 I looked at 25 what came by but there were only a few of them I think

1 that actually had the countries, or maybe we just 2 couldn't see them.

MS. LAWSON: I'll identify the samples.
CHAIRMAN OKUN: If you can do that, that
would be great.

6 And I don't know if any of the Chinese 7 manufacturers from the China National Forest Products 8 Industry Association could comment on some of the 9 other countries that are, for purposes of post-10 hearing, that they are familiar with and know anything 11 about in terms of capacity and ability to get things 12 to market.

MR. NEELEY: We'll take a look and see if wehave that information.

15 CHAIRMAN OKUN: That would be great. 16 I think I'm going to start with Mr. Bowen 17 from BR Custom. You had responded in one of the 18 questions in talking about the offerings and how it's 19 changed and I think I heard you talk about what used 20 to have been a traditional market might now be 60 to 21 70 percent exotic, the line being offered.

I guess one of the things that I feel like we don't have in the staff report yet is a better understanding of where the different product is in terms of, if it's an exotic coming from China what

proportion of exports from China are acacia, are what 1 would be called an exotic? What proportion are hand 2 scraped? And Mr. Bowen, I'm not thinking you know all 3 those figures, but since you had started with that I 4 5 thought that might be a helpful way to start, is have you talk about what you're purchasing, if you could. 6 And if anything is business proprietary, obviously it 7 8 can be offered post-hearing. MS. LAWSON: I just was going to comment, if 9

9 MS. LAWSON: I just was going to comment, if 10 you'd like to ask other than --

CHAIRMAN OKUN: Right.

11

25

MS. LAWSON: I think they know their individual --

14 CHAIRMAN OKUN: And would it be business
15 proprietary? Would anyone want to share it, kind of
16 the breakdown? Or no.

MR. TRAIN: I think we'd rather provide that 17 18 to you post-hearing. We can accumulate what everybody does and try and put it in segments that make sense 19 based on the different categories discussed today. 20 21 CHAIRMAN OKUN: I think that would be very 22 helpful. And it may be that some of the information 23 is in the questionnaires and so Mr. Wu, I don't know if you or others from the China National Forest 2.4

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Products Industry Association could comment on what

proportion or what percentage of your products are in some of the different categories that we have talked about today that the hand scraped or acacia, or if you could respond post-hearing with that.

5 MR. NEELEY: We'll try to put them in 6 categories for you.

7 CHAIRMAN OKUN: Okay.

And some of the problem, of course, asking that for purposes of post-hearing is I'm not sure if there's a good definition of out there, but if you could also perhaps work together to make sure that we're getting consistent responses that would be extremely helpful.

I know Commissioner Aranoff had asked about 14 how much of the market is still in the traditional, 15 and I think one of the comments from one of the 16 industry folks was just that it is very regional in 17 18 terms of what sells in one place doesn't sell in the other, and what we may see out here is thinking that's 19 qot to be the majority of the market really isn't. 20 So any breakdown of that I think would also be helpful 21 22 for purposes of our record, to help us understand 23 what's being sold in the markets and how it's described and how that does or doesn't compete with 2.4 the U.S. line of products. 25

Maybe this is something you could do without 1 it being business proprietary, but could any of you 2 3 comment just in terms of for your lines what types of species and finishes are your most popular right now? 4 5 I understood the comments about styles change and what you might be selling now might not be what you're 6 looking at in the future, but can you just help me 7 8 understand generally? It sounds like some of you are pretty specialty. I think our Adirondack gentleman, 9 10 you have a very specialized niche. So I'm not sure, 11 I'm just trying to understand, generally what the differences are and if anyone could share that with me 12 from the industry, I think that would be helpful. 13

14 MR. TRAIN: This is Jonathan Train.

I think one thing for us would be to kind of 15 quickly go through based on some key sellers, but one 16 thing we did in our own preparation was just go down 17 18 the line, and everybody pretty much was anywhere I'd say there's about 14 different companies, 12 different 19 companies, 18. Out of those 18 I think about 16 of us 20 were at least over half hand scraped, and many upwards 21 22 of 70 and 80 percent. I think that gives a pretty 23 good summary of that.

24 We'll poll, and I think we'll come up with 25 three, four, five categories and break it down. Half

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hand scraped or this percent hand scraped, this percent smooth, then we'll do it by species and so forth in post-hearing. I think that will give you a good summary.

5 CHAIRMAN OKUN: That would be useful. The other thing I'm trying to understand 6 from those conversations and some of the different 7 8 things that you've already testified to, so I apologize if I'm making you repeat some things, but 9 10 I'm trying to understand which of those types of 11 species or finishes you would believe have a price premium associated with them. So if it's the consumer 12 going in and seeing the range and I know our friend 13 from the builders, Mr. Ervin, you have talked about 14 that, how you try to move people up. I'm just trying 15 to understand what gets a price premium in this 16 market? 17

18 MR. ERVIN: Ken Ervin.

As I said earlier, we start with domestic products that are just traditional oak product and hickory product. And when we move up, we move to a hickory product, a scraped product. So hickory scrape is very, very strong for us and we have several varieties of it. Within those scrapes we also have one birch item. The only reason it's birch is because

we can get the color in birch. We can't get the same
 color with hickory or oak or anything else.

3 So the majority of those scrapes are hickory 4 products. Again, some birch. We don't really do what 5 would be called tropicals or exotics, different things 6 like that. We generally have stayed away from those 7 kinds of products. We would call maybe walnut an 8 exotic when it's truly a domestic product here. So 9 we'll do some walnut as well.

10 CHAIRMAN OKUN: And the price premium 11 associated with that?

MR. ERVIN: The hand-scraped products are more expensive than the smooth products obviously because of the labor to make them that way.

I think you put information 15 CHAIRMAN OKUN: in there but I wanted to ask the domestic industry and 16 I forgot to have them respond to it, which is, I think 17 18 there were some comments about hand scraped has to be 19 hand scraped, you can't do it by machine. At least 20 one of our industry witnesses had talked about going through a lot of iterations to invest in a machine 21 22 scraping that they think is comparable. Can anyone 23 comment on that?

24 MR. ERVIN: I would like to comment on that 25 because I'm the person they're trying to sell it to.

I had my assistant, and I'd be happy to pass 1 it around, send me some pictures because it came up in 2 our discussions yesterday, so I can show you four 3 photographs of a machine scraped product and I was not 4 5 happy with it. We sell some, but only because it happens to be in a builder's national program. That's 6 why we sell it. But I have pointed out the problems 7 8 with the machine and what they're doing. They've made some changes, but of course they already had 20,000 9 samples made the wrong way, and I can show you that if 10 you'd like to see it. But there are definite 11 12 differences. CHAIRMAN OKUN: And in terms of 13 documentation of either emails or anything that is 14 contemporaneous with any decisions made, that is very 15 useful in our record to analyze and evaluate. 16 MR. ERVIN: 17 Sure. 18 CHAIRMAN OKUN: I appreciate that. Mr. Boltuck, I'm not sure if this would then 19 20 be a question to you, but to the extent that some of 21 this conversation and exchange has been about products 22 that the purchasers see as bringing value-added or a 23 premium to the market, where is that reflected in our And also if you could comment on the use of 2.4 record? AUVs in this particular, with this particular product. 25

MR. BOLTUCK: As many people have noted, 1 there are many different features and characteristics. 2 There's a matrix, really, of features and 3 characteristics. It results in many, many different 4 5 prices per square foot for different products. When the mix changes of those products you get changes in 6 AUVs, even when individual prices for the underlying 7 products are stable. So we know that's been going on, 8 that we have more price conscious consumers in the 9 recession, and that AUVs have declined because product 10 11 mix has shifted toward the lower end overall. That. 12 hasn't hurt the domestic industry because those are now, there are now high margin products for the 13 domestic industry, so they're actually doing better 14 financially with the mix that better matches consumers 15 in the marketplace. That's really AUVs. 16

The Petitioners' economist submitted a chart 17 18 or a graph this morning that showed export AUVs and 19 domestic AUVs and I'm not sure what they intended to 20 prove with that but they only export about two percent of their production, something in that range. 21 So 22 those are obviously higher priced products. The mixes 23 were not controlled for in making that comparison, so I don't know what inference you could possibly draw 2.4 from that. 25

The main thing is that we know what happened with properly specified narrow product prices over the period of investigation because we have the eight pricing products. They were well defined, they cover a large share of domestic production.

We have separate prices for the imports and 6 the domestic products. Setting aside the fact that we 7 8 were over-selling more than under-selling when you count values by quarter to the point we made earlier. 9 But setting that aside, just looking at the price 10 11 trend since the market stabilized after the housing collapse and the home improvements collapse in 2007, 12 2008, those prices have been flat. 13

That is really important information for the 14 Commission because that tells you that, since the only 15 way we could conceivably injure them is through price, 16 because it's in a market and there's allegedly 17 18 competition taking place, we say it's less than some other people say, but in any event it would have to be 19 through price and yet we sold more product and the 20 price didn't go down. So that is a really important 21 22 fact.

CHAIRMAN OKUN: My time is well over, so Iwill turn to Vice Chairman Williamson.

25 VICE CHAIRMAN WILLIAMSON: Thank you, Madame

1 Chairman.

2	The Chairman has asked you for a lot of
3	data. I would just like to add a couple of other
4	things to factor into that.
5	One is, is there any machine hand scraped
6	product coming out of China? and how significant is
7	that? And how significant is the domestic production
8	of machine hand scraped?
9	MR. WU: In China, we do by hand. Made by
10	machine is different.
11	VICE CHAIRMAN WILLIAMSON: So In the back
12	there?
13	MR. CHIAN: I add on this. Since I am
14	apparently one of the factories. The machine scraping
15	is not like automatic machine. It's just make more
16	straight groove. Still takes a significant amount of
17	labor, so there's lots of factories in China, indeed
18	they do use machines or sometimes a mixture of 100
19	percent hand scraping and part of machine scraping.
20	And they all, actually even machine scraping, I don't
21	think we can find enough labor in the United States.
22	VICE CHAIRMAN WILLIAMSON: Are you saying
23	the domestic manufacturers are not producing any?
24	MR. TRAIN: This is Jonathan Train.
25	I think there's a clarification there.

There's a difference between machine scraping where it 1 goes through a stand-alone machine that's scraping it, 2 versus using hand-tools that are power tools. Some 3 factories use absolutely no power tools, all hand 4 5 tools, but some will use power tools that are by hand. So there's kind of a -- There's an in-between. I 6 think that's some of what he's describing is that in-7 8 between. Am I making that clear? But I think in terms of a stand-alone 9 machine doing all the scraping, I'm not aware of that 10 11 coming out of China and I'm not buying any of that, and I don't know if many in our alliance are, if any 12 13 are. Is that what's 14 VICE CHAIRMAN WILLIAMSON: 15 being done in the United States? 16 MR. TRAIN: Some. MR. CHIAN: Having said that. 17 In our

18 factory it's 100 percent hand scraping. In Lashing.
19 It's totally by scraping by hand.

20 VICE CHAIRMAN WILLIAMSON: What I'm getting 21 at, I think like 70 percent of the flooring that's 22 sold in the South now is the hand-scraped style. I'm 23 trying to figure out, is all of that literally hand 24 scraped? Is some of it done by U.S. manufacturers 25 using machines?

1 MR. NEELEY: Commissioner, we can look into that and see if we can poll people. I know from 2 personal experience, because I did a verification at 3 Zhejiang Uhua which is one of the three largest 4 5 companies, and I don't think it's any secret. Everything was hand scraped. There are just a lot of 6 people out there in a workshop scraping away. I think 7 8 that's pretty typical.

9 We can do kind of a poll of people to get a 10 better answer for you.

11 VICE CHAIRMAN WILLIAMSON: The reason I'm 12 thinking about it, because is there a lower price 13 point hand scraping style that's significant in the 14 U.S. and that's where the domestic manufacturers are 15 competing or not?

MR. NEELEY: The company I'm talking about is one of the really major exporters. If they're doing it, my expectation is that's the typical way to do it because they do a lot of volume.

20 VICE CHAIRMAN WILLIAMSON: Thank you.
21 If the domestic industry wants to comment on
22 that competition post-hearing, it would be welcomed.
23 Thank you.

Mr. Boltuck, as I understand your argument,
increased consumption of the MLWF came at the expense

of other flooring products such as solid wood flooring 1 and laminates. Post-hearing can you provide industry 2 data that supports this argument and had demand for 3 other flooring products decreased since you're saying 4 5 basically MLWF has increased? So post-hearing I would appreciate --6 MR. BOLTUCK: We don't have perfect 7 information on that, but we did hear testimony this 8 morning that laminate actually has decreased. 9 VICE CHAIRMAN WILLIAMSON: 10 If you can pull 11 all that together. Thank you. 12 Petitioners alleged this morning that certain importers improperly reported pricing data 13 regarding the eight products the Commission used for 14 15 price comparison purposes and asked the Commission to remove this data from the pricing comparisons. 16 Posthearing, could you comment on their request? 17 18 MS. LAWSON: Would you mind repeating your 19 request? VICE CHAIRMAN WILLIAMSON: 20 Okay. 21 The Petitioners have argued that the 22 Respondents' information on the pricing products, what 23 they provided, was improperly done. And so I'm really asking for your response to that. 2.4 MR. NEELEY: We'll do that. 25

1 VICE CHAIRMAN WILLIAMSON: Thank you.

Do you want to comment on whether or not the Chinese manufacturing firms are able to provide more flexible terms in meeting or customizing a U.S. purchaser's design specification and are they taking smaller runs than domestic manufacturers? And any evidence to support that?

8 MR. ELBRECHT: Let me give you some specifics. Sometimes we do major -- my name is Clyde 9 Elbrecht. I'll give you some specifics. 10 Sometimes we 11 do major projects. Maybe we do a museum, maybe we do a college campus, maybe we do a whole condominium 12 complex that's maybe 40,000, 50,000 square feet. 13 They're asking for a four inch walnut floor, a five 14 15 inch rift and quarter white oak floor. We can go to our Chinese manufacturer and have them specifically 16 make the exact volume of the exact floor for that 17 18 project.

19VICE CHAIRMAN WILLIAMSON: Whereas you could20not get that from a domestic manufacturer?

21 MR. ELBRECHT: It would be extremely 22 difficult to find anybody who could do that for us. 23 VICE CHAIRMAN WILLIAMSON: You talked a lot 24 about, Mr. Elbrecht, about exporting raw material from 25 the U.S. that you're bringing back. I just wonder how

significant is that? And if you want to do it posthearing you can, just to get an idea of, in terms of the size --

MR. ELBRECHT: We make almost all of our 4 5 flooring out of our own lumber, with a little bit out of Brazil and a couple of places, but the vast 6 majority of it is our own lumber. Walnut, hickory, 7 8 red oak, white oak, American cherry, these types of woods. We send the lumber over, we oversee the whole 9 manufacturing process. Rip it to dimension, make it 10 11 into the saw cut veneer, make the finished product, 12 bring the finished product back to the United States. VICE CHAIRMAN WILLIAMSON: Would you call 13 14 that a top of the line or upper end as opposed to --15 MR. ELBRECHT: We would call that the top of the line. 16 VICE CHAIRMAN WILLIAMSON: By the way, 17 18 having grown up in St. Louis, what big town is your 19 factory near in Missouri? Out of curiosity. MR. ELBRECHT: Where is our factor in the 20 U.S. or in China? 21 22 VICE CHAIRMAN WILLIAMSON: In the U.S., in 23 Missouri. MR. ELBRECHT: It's in the town of 2.4 Birchtree, Missouri. 25

1 VICE CHAIRMAN WILLIAMSON: Which is near what big town? 2 3 MR. ELBRECHT: We're not near any big town. (Laughter.) 4 5 VICE CHAIRMAN WILLIAMSON: Thank you. Ι won't go any further than that. 6 MR. ELBRECHT: We're about a third of the 7 8 way between St. Louis, Memphis and Little Rock. VICE CHAIRMAN WILLIAMSON: 9 Thanks. Having grown up in St. Louis, I was just curious. 10 Thank you. 11 I think that's all the guestions I have 12 right now, Madame Chairman. CHAIRMAN OKUN: Commissioner Lane? 13 14 COMMISSIONER LANE: Thank you. Mr. Wu, in looking at your testimony you 15 said that Chinese manufacturers, unlike many of their 16 U.S. counterparts, make only to order. So does that 17 18 mean that you do not consider your product a commodity 19 product? Is not exactly the same meaning 20 MR. WU: because we are the manufacturer in China. If we do it 21 22 on order, it will be in storage because the fashion 23 goes away if your products are in storage. You cannot sell again for that. So, in principle, the mills, 2.4 when they make production, it's based on orders. 25

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1 COMMISSIONER LANE: Okay. Thank you. Mr. Boltuck, I have a few guestions. 2 The 3 pre-hearing report estimates that the supply elasticity of domestic production is fairly high, in 4 5 the range of five to ten. Do you agree with that? MR. BOLTUCK: I would say that is plausible 6 based on the fact that they are reporting some excess 7 8 capacity, yes. COMMISSIONER LANE: 9 The pre-hearing report estimates that the demand elasticity is minus .75 to 10 11 minus 1.25. Do you agree with that estimate? MR. BOLTUCK: No, and we stated so in our 12 pre-hearing brief. We believe that is much too low. 13 14 So in other words what my theme today has been is that the demand elasticity for this particular sub-product 15 of all flooring is very, very large because it's 16 really in a much, much broader economic market that 17 18 includes other flooring. And you've also heard testimony that for many purposes it includes other 19 finishes for homes, too, because people can upgrade 20 their home with better cabinets and better countertops 21 and other things that might lead them to do something 22 23 different in flooring.

24 COMMISSIONER LANE: Did you come up with a25 different demand elasticity?

1 MR. BOLTUCK: Yes. I suggested that it was 2 greater than 10.

3 COMMISSIONER LANE: I'm not quite sure I 4 understand your argument. Do you mean if somebody has 5 \$50,000 to spend, they might spend it on flooring or 6 they might spend it on countertops, but you're not 7 suggesting that the manufacturers of flooring could 8 also make countertops.

9 MR. BOLTUCK: No. I'm just saying that yes, 10 the budgets can drive --

11 COMMISSIONER LANE: That's what I thought 12 you mean.

13 MR. BOLTUCK: Yes.

14 COMMISSIONER LANE: The pre-hearing report 15 estimates a substitution elasticity of 3 to 5. Do you 16 agree with that estimate?

MR. BOLTUCK: I didn't specifically include 17 18 an alternative. I will say, based on your invitation, 19 I think that is too high, but from a technical standpoint as the economists know, drive demand depends 20 on both the elasticity of substitution and the demand 21 22 elasticity, so the elasticity of substitution between 23 the domestic and the imported product on the one hand, and the broader demand elasticity for the whole product 2.4 25 on the other. And when the demand elasticity if

greater in absolute value than the elasticity of 1 substitution, the two sub-products, the imports and the 2 domestic product, become net complements. We think if 3 ever there was a case where that is at least possible 4 5 here, because we do see shipments of both the domestic and the imported product increasing simultaneously 6 without prices going down. Very elastic demand and 7 8 movements along that demand curve. I'm referring to the period from 2009 to the end of the POI, the reason 9 10 being that 2009 is after the big drops in housing 11 demand and so on and the market restabilized. So we 12 now have what in the morning Commissioner Pinkert I believe referred to as a natural experiment. 13 We have 14 that natural experiment because we're controlling for 15 demand conditions in that period, then we can see what increased imports did with respect to the condition of 16 the domestic industry. 17

18 COMMISSIONER LANE: Do you have another
19 number for the substitution elasticity other than 3 to
20 5?

21 MR. BOLTUCK: I think it's too high, so I 22 would say it may be in the 1 to 2 range. It is not 23 below 1. But on the other hand, my point is that even 24 if it were as high as 3 to 5 with a demand elasticity 25 of 10 or greater, the imported product from China and

1 the domestic product become net complements, not

2 substitutes. So more sales of the domestic product 3 actually help, or more sales of the imported product 4 actually help the domestic product.

As surprising as that may seem, you have an ample amount of testimony from our witnesses today that that's how they regard the role of product imported from China in their product line or full catalog of products. They see the two as complimentary, one helps the other.

11 COMMISSIONER LANE: Thank you.

Madame Chair, that's all I have. I want to thank this panel for your answers this afternoon. CHAIRMAN OKUN: Commissioner Pearson? COMMISSIONER PEARSON: Thank you, Madame Chairman. I believe I just have two questions. One is of an administrative nature.

18 Ms. Lawson, staff advised that a couple of 19 your clients have not yet filled out questionnaires. 20 Do you have the ability to commit to getting them to do 21 that?

MS. LAWSON: Yes, definitely. We were aware of one and they were not aware of the, they did not appreciate the need to, but they are prepared to fill that out.

COMMISSIONER PEARSON: Any questions, 1 contact the staff and they'll help with that. 2 MS. LAWSON: Thank you. 3 COMMISSIONER PEARSON: You're welcome. 4 5 The remaining question that has to do with the broader issue of the extent to which domestic 6 producers see themselves as producers with plants that 7 8 they need to run efficiently, and they're focused on production versus your panel which appears to be much 9 10 more closely focused on customer satisfaction. 11 I'm not sure that my comments about the 12 domestic industry are actually correct, but there has been some allusions to that, so I wanted to go back and 13 address it. 14 I know that both Mr. Anderson and I think 15 Mr. Ervin, have made some comments along these lines. 16 Is the domestic industry focused largely on production? 17 Or are they evolving over time to more of a customer 18 19 focus? MR. ELBRECHT: I might could answer that 20 21 because I have to do both. Clyde Elbrecht. We have a 22 solid mill. Production is real important. So we're a 23 very high production mill. And yet the specific product that we make in China we could not make in our 2.4 own high production mill. It has steps, unique steps 25

1 to it, detailed steps, and we wouldn't be able to 2 accomplish it in our high production mill.

MR. HAMER: Jeff Hamer. I think U.S. 3 factories and suppliers are certainly committed to 4 5 meeting customer service levels. I think one of the big issues they have, though, is they produce products 6 for a national audience. They have a display. 7 Thev have 100 products in the display. They introduce three 8 or four or five or six new products every year. 9 It's the success of those products that determine how much 10 11 they run their factories.

12 Whereas importers or distributors that have private label products can identify specific products 13 that will do well in their unique geographical market 14 15 and bring in products that meet those specific needs that their local retailers, contractors, and ultimately 16 consumers may want to have, which may give them an 17 18 advantage versus a person, a manufacturer, who's trying to do a national program, trying to meet the needs of 19 all people and not being able to be specifically 20 focused on any one particular niche or market. 21 22 COMMISSIONER PEARSON: Mr. Ervin? 23 MR. ERVIN: Some of the major manufacturers have made some strides in the past couple of years. 2.4 we've had input on several products. One from 25

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Mannington is called American Oak. It's one of their 1 leading sellers on a Mohawk product, I've forgotten the 2 name of it. They came to the field and they asked me 3 questions, I went to the Mannington plant and we worked 4 5 through product. I told them what I wanted to see. Our design people worked on colors for them. And it's 6 been a very good product for them. But it's things 7 8 that they could make in their plant. It was things that their machinery could run through guickly. 9 So 10 they're willing to make some changes, to a certain 11 degree. But they have become a little bit more accessible in some of the things that again physically 12 they can accomplish. 13

COMMISSIONER PEARSON: Is this driven in 14 15 part by economies of scale on the part of the manufacturers? That if they're going to set up a line 16 and run something they need to run a lot of it? 17 18 MR. ERVIN: Yes. A typical run, and remember, I'm the wood flooring installation contractor 19 quy, I'm not the manufacturing quy. The typical runs 20 I've been told are 25, 30, 35,000 feet. That machine 21 22 needs to run, run, run. There are things that I can 23 order other places and order much shorter runs on an import product, as an example. 2.4

25 So yes, they want something they can run a

1 lot of.

2	COMMISSIONER PEARSON: Is there something
3	different about the economics of production in China
4	that allows smaller lots to be made economically?
5	MR. TRAIN: Jonathan Train.
6	I think some of it comes back to the labor
7	side of it, that you have the workers willing to do
8	some of the work that it requires to run the shorter
9	runs. What I typically see in the U.S. factory, the
10	line is continuous, whereas the Chinese factories are
11	typically doing it stage by stage and they'll do more
12	reworking of the product along each stage, getting more
13	yield out as they go through each stage. I think that
14	requires a certain labor force to be able to do that,
15	but it allows them to run shorter runs.
16	COMMISSIONER PEARSON: Ms. Lawson?
17	MS. LAWSON: I was going to say Allen here
18	would like to also speak.
19	MR. CHOU: My name is Allen Chou and I'm a
20	little bit different. I'm an American citizen who owns
21	a plant in China. So I can address that question.
22	When we run, talk about labor intensive. We
23	are able to employ people to do the hand scraping much,
24	much easier, and the people, I can run much, much less.
25	I can run product, I have done projects for people for

500 square feet. My plant. In fact we're doing two
 boxes right now for a customer that's in Canada that is
 two boxes short. I'm able to air ship it, two boxes,
 and have a run over there. It's impossible to do that
 here.

6 COMMISSIONER PEARSON: Those of you who buy 7 directly from the domestic industry, would it be fair 8 to say that they do provide good customer service for 9 those products that they can produce with reasonable 10 economies? What's your experience dealing with the 11 domestic industry?

12 MR. HAMER: Jeff Hamer.

13 I've dealt with many for many, many years. 14 They're wonderful people and they generally do a very 15 good job. I think there's a real commitment by them 16 toward customer service. I think if there are any 17 limitations it's the fact that their factories need to 18 be -- Let me say one thing.

In the past when volumes were higher U.S. manufacturers typically shipped from finished goods inventory, so one of the advantages for a distributor was a very quick turnover. You could order a truck today, it would ship in a couple of days, you'd get it in a week. A huge disadvantage from China is three and four month lead times which requires significantly

higher inventory investments, much lower inventory 1 So it's a more costly endeavor to import 2 turns. products from Asia versus use domestic suppliers. But 3 as I understand it now, they're now doing more 4 5 producing to order which may impact their current levels of customer service because they're not able to 6 respond as quickly as they used to to demands by either 7 8 distributors or retailers. So it may be shifting, their levels may be diminishing versus what they were 9 several years ago. But you'd have to find out from 10 11 them specifically what's going on. COMMISSIONER PEARSON: Other comments? 12 MR. TRAIN: This is Jonathan Train. 13 We also buy from a domestic supplier. Have 14

15 over the years. Overall I'd say their service is very 16 good also. But as you said, it's still with the 17 limitations of products they're capable of making. 18 COMMISSIONER PEARSON: Mr. Hubbard? 19 Mr. HUBBARD: Just a little bit different

20 perspective on that from doing business with home 21 centers. They require a service level that is very 22 difficult for some domestic manufacturers to achieve. 23 It does require a significant amount of inventory and 24 lower turn to meet a minimum of a 98.5 percent fill 25 rate at all times. You can be penalized if you don't

1 do that. So you do have some domestic manufacturers 2 that would choose not to participate in some of those 3 programs as a result of that, because of the inventory 4 carrying cost.

5 COMMISSIONER PEARSON: Let me for purposes of the post-hearing invite the domestic industry to 6 comment further on this if you wish. I did not ask 7 8 about it this morning, and I'd be interested to know how you might have seen your business evolve in terms 9 10 of the customer service focus and the inventory issue 11 that was just referenced, how much you have to carry in order to provide good customer service, and what the 12 cost might be of doing that. 13

14 If you have something to add for the post-15 hearing, by all means do so.

16 COMMISSIONER PEARSON: With that, Madame 17 Chairman, I have no further questions so I would like 18 to express my deep gratitude to this panel for the 19 diversity of your experience that you've brought and 20 for your patience in putting up with us through the 21 afternoon into the evening.

CHAIRMAN OKUN: Commissioner Aranoff?
 COMMISSIONER ARANOFF: Thank you, Madame
 Chairman.

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A few questions that go to the threat

1 issues.

2	First of all, the Chinese Producers
3	Association estimated that Chinese multi-layer flooring
4	producers sell about 70 percent of their production to
5	the home market. But the data actually supplied to the
6	Commission by Chinese producers showed that only about
7	a quarter of what the Chinese producers make is sold in
8	the Chinese home market.
9	Can anyone on the panel help us to decide
10	which of those figures is the more accurate? Is there
11	any additional information that can be offered?
12	MR. NEELEY: I think we need to discuss the
13	data when we go back this evening and we'll get it to
14	you in the post-hearing as opposed to try to do it now.
15	COMMISSIONER ARANOFF: Thank you.
16	As you know, Mr. Neeley, I think our
17	inclination would be to go with the certified
18	questionnaire data unless there's a good reason not to.
19	MR. NEELEY: I understand.
20	COMMISSIONER ARANOFF: Mr. Wu testified
21	first thing this afternoon that Chinese producers can
22	get better prices in the home market than they can in
23	the U.S. market for this product. We will certainly
24	give weight to his testimony. But I wondered if there
25	are any price series or other documentary information

1 that you can supply covering some reasonable portion of 2 the period of investigation that could support that 3 assertion.

For the record, Mr. Neeley is nodding.
MR. NEELEY: I'll even answer verbally.
Yes, we will do that.

7 COMMISSIONER ARANOFF: Thank you. 8 Similarly there has been testimony today and 9 multiple references in the Chinese producers' brief and 10 in other Respondents' briefs to the fact that there is 11 strong home market demand in China, and that this 12 market is going to be able to absorb additional Chinese 13 production.

As you know, the Commission typically looks 14 for something a little bit more concrete than that in 15 terms of evidence. We can accept that demand is 16 growing in China, but we also see significant exports, 17 18 excess capacity, increasing production capacity in So if there's anything that can be added to the 19 China. record that can really document that there are, I don't 20 know, sometimes we ask people to show us contracts for 21 committed customers or committed sales volume or 22 anything else that can make it a little bit more 23 concrete where all that Chinese capacity is going to be 2.4 going in the imminent future. I think that would help 25

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us when we are weighing the threat argument.

2 MR. NEELEY: We'll look beyond what we've 3 already submitted.

4 COMMISSIONER ARANOFF: Thank you. I 5 appreciate that.

At the risk of getting into a big argument at the end of the day, I can't resist going back to the argument about replacement of subject import volume by non-subject imports. This may be a post-hearing briefing issue.

First of all, assuming the Commission wanted 11 to ally a Bratsk-like analysis, and with due deference 12 to Commissioner Pinkert who I know does, that only 13 applies when there's a commodity product, and my 14 understanding of the testimony today from this panel at 15 a minimum has been this is a product with an infinite 16 number of varieties and probably would be one of the 17 18 last things I'd characterize as a commodity product.

So I guess my first question for posthearing would be how can this possibly be a commodity
product? So how could that kind of analysis ever
apply?

But second, I guess I would challenge the notion that as a matter of law, even if the Commission concluded that it's true that all of the volume could

be replaced quite quickly in the event that an order were in place, I would challenge the notion that legally that has any weight at all in the Commission's determination.

The Commission has found on a number of 5 occasions that if there in fact subsequently is 6 replacement and the domestic industry is denied the 7 8 expected improvement that would have come with an order being in place, that that's grounds to bring a petition 9 10 with respect to additional countries, but not a reason 11 to find that subject imports did not in fact cause 12 injury in the present period.

I don't know if anyone wants to touch that right now. If not, I'd just ask you to take a look at it post-hearing.

16 MR. BOLTUCK: Very briefly, Commissioner17 Aranoff.

18 I come at this as an economist, not as a 19 lawyer or certainly not as a judge. But what I see when I read the three opinions, Bratsk and the 20 21 following opinions from the Court of Appeals, is that 22 they had an economic logic in mind. And their economic 23 logic was basically that it doesn't benefit the domestic industry to deter unfairly traded imports from 2.4 a single country, for instance, if the benefits really 25

go to non-subject countries instead of to the domestic
 industry. If there's just a change in trade patterns
 in the world that replaces that product in the U.S.
 market. That's the economic logic.

5 The significance about it being commodity is 6 clearly that that takes a step out of it as an economic 7 question because you know if it's like an element, then 8 there's no difference in what's going to be imported 9 subsequently.

So there is an added step where you don't 10 11 have a commodity in terms of determining that the replacement will fill the same role that the subject 12 imports did fill. That is an added step. But we have 13 gone far out of our way, we conducted an internal 14 15 survey, for instance, that we reported on in our prehearing brief of our members in the alliance which 16 account for a very large share of the subject imports 17 18 and documented what they are doing so that they can be 19 confident that they are able to replace the product 20 they're currently importing from China to the extent necessary subsequent to this case, if it goes 21 22 affirmative, with product that they know will meet 23 their current Chinese specifications.

You've heard over and over again that theymonitor specifications. They provide specifications

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and then the plants in China make to those

specifications. you've also heard that they can do the 2 same thing some place else. They can pick up those 3 specifications and send them to a mill in Indonesia or 4 5 Vietnam. Those mills can produce the same product. Τn many cases they've already been doing sampling. 6 That's what you see in terms of the samples we provided to 7 8 you.

So we think there is an extraordinary amount 9 10 of evidence that exists at this stage. Our survey, the 11 samples, the testimony that that's exactly what will 12 happen, plus in response to Commissioner Pinkert's earlier question, the ample amount of capacity that 13 exists around the world is documented in the staff 14 15 report.

16 When you put it altogether we think we've overcome the burden of establishing as an economic 17 18 matter that what would be automatic in the case of a commodity will still be met here, where you do have a 19 differentiated product but you don't have one that 20 21 can't be replicated at similar foreign facilities 22 outside of china pursuant to specifications.

23 COMMISSIONER LANE: I have a great respect for economic analysis. My economics professor in 2.4 25 college always told me that I had wasted my mind by

1 going to law school. (Laughter.)

I'll leave it to the post-hearing to have 2 the lawyers respond on the legality of the issue. 3 With that, I do want to thank all the 4 witnesses for your answers. I don't have any more 5 questions. Thank you, Madame Chairman. 6 CHATRMAN OKUN: Commissioner Pinkert? 7 8 COMMISSIONER PINKERT: Just a question or two. 9 I want to go back to this issue of survivor 10 11 bias or alleged survivor bias. I understand that you're going to address it in the post-hearing and that 12 you can't get into the details of your critique of the 13 arguments on survivor bias because of the problem of 14 15 business proprietary information. I get that. 16 But I still want to ask the question, what in your view is a proper understanding of the concept 17 18 of survivor bias? Not the improper understanding that 19 you allege Petitioners have embraced, but the proper understanding of the concept of survivor bias? 20 21 MR. BOLTUCK: Thank you for the opportunity 22 to address that question. 23 Survivor bias means that you have a set of producers, for instance, with a distribution of 2.4 25 financial performance. Some are above average, some

1 are below average. That market that they sell in is 2 hit by some kind of a shock. It could be the kind of 3 shock we saw here in 2007 and 2008 or it could be the 4 kind of shock the Petitioners allege, that somehow it's 5 related to the imports. But that's a shock.

6 If that occurs, and it knocks the producers 7 at the bottom out of the market entirely, so those 8 financial performances disappear from the sample, and 9 then the average of the remaining producers goes up, is 10 it proper to infer from that that the industry has 11 improved when actually some producers disappeared?

12 I'm saying that's not what's driving the result that the Petitioners are alleging here. What we 13 will show is that this is just a very conventional cost 14 15 rationalization given new market conditions after the recession hit. And it can't be a contraction of the 16 industry by firms dropping out that is anything other 17 18 than just a conventional rationalization because look, 19 production increased over this period. They were producing more, the industry as a whole was producing 20 more with less cost. That's not survivor bias. 21 That's 22 just making the industry better.

23 COMMISSIONER PINKERT: Thank you.
24 Back to this issue of replacement during the
25 period. I understand that you gave us a lot of

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information about what could happen in the future, and then I asked you to go back and look at what might have happened during the period of investigation if the subject imports had exited the U.S. market.

5 But I want to give that a tweak. Perhaps 6 there's somebody on the panel who can help me to 7 grapple with this issue.

8 Assuming as Mr. Neeley testified earlier, 9 that one of the hither to subject producers is excluded 10 or has been excluded by the Commerce Department.

How does that affect the ability of the nonsubject imports to have replaced the subject imports during the period had the subject imports left the market? Is that question clear?

In other words, we have testimony that the Commerce Department has excluded one of the subject producers, so I should be treating them as a nonsubject producer for purposes of this Bratsk issue. Correct? So how does that affect the way I should think of the analysis?

21 MR. BOLTUCK: That's now a non-subject 22 producer, just like a producer in Indonesia or Vietnam 23 would be, and their production is available.

The only thing I would emphasize is that we're taking a view of this going forward, not during

the POI, because that's completely conjectural or
 hypothetical. We can't rewrite history.

COMMISSIONER PINKERT: Sometimes you have to
in terms of addressing the specific counterfactual
issue.

6 MR. BOLTUCK: Yes, I agree. You have to 7 look at what we learned historically, but we want to 8 apply it prospectively. And say what will happen in 9 the future.

But you're absolutely right. One of the facts that we learned today with the decision on margins, is that one of the producers is now effectively in the same role as a producer in a third country. And their production is available for that replacement purpose for the subject producers.

I think another answer to that 16 MR. TRAIN: is the producer that is now not going to be included in 17 the analysis because they receive the euro rates, that 18 19 doesn't necessarily mean all of us are going to go run to him to go look for product. If we were interested 20 21 in produce from them to begin with, we would have. 22 Plus, what they produce has a different value 23 proposition than what a lot of us are already doing. So it might fit for some people, but I 2.4 25 wouldn't say it's by any great numbers. As we said,

there's no single producer that has that great of a
 volume.

Plus, If I understand it correctly, they
still have limitations on growing their business
anyway, in order to maintain that rate.
MR. BOLTUCK: Which is another way of saying

7 that while that is true, that there's another producer 8 out there who's fairly trading, still the volumes from 9 Indonesia, Malaysia, Russia and so on, are still much, 10 much greater, and that remains as true as it ever was.

11 COMMISSIONER PINKERT: I would just ask for 12 the post-hearing that you think about whether there are specific characteristics of the now excluded producer 13 14 that make that producer particularly useful for purposes of this kind of analysis that we're talking 15 about. Unavoidably hypothetical, unavoidably counter-16 factual, but are there specific characteristics of that 17 18 producer that lend themselves to this sort of analysis?

With that, I thank the panel. We've kept you pretty late, and I appreciate all the information you've given us.

CHAIRMAN OKUN: Mr. Neeley and Mr. Ervin and colleagues, I think that Commissioner Aranoff asked a number of the questions about threat that will be helpful in the post-hearing.

I did want to just add to that request that with respect to talking about pricing series in the home market, if you have an information that's available either generally or specific to your company about pricing in third country markets, I think you had mentioned the EU in your opening testimony, I think that would be also helpful to see.

8 Then for Ms. Lawson, for your clients I know 9 that we have declarations and questionnaires and you'll 10 work on the additional questionnaire that's out there.

It hink it would be helpful for me to have just quickly put down which of the responding companies currently are purchasing both domestic and imported and just helping me understand their testimony in the context of that. That would be helpful.

Also for those companies, and I'm not sure, 16 I can't remember if it applies over here for Lumber 17 18 Liquidators and the other which is how much, there is 19 single sourcing going on versus dual sourcing for a particular line or however you want to characterize it. 20 21 I'm still again just trying to analyze how the 22 competition works in the market. So if you can lay 23 that out again, that would be great.

Finally, again, we still have some time to go and it's late to be wading into non-attribution and

all those things, but while I don't look at a Bratsk 1 analysis the way that Commissioner Pinkert does, and I 2 spend a lot more time on the Mittal case than I do on 3 Bratsk because I think that's where they actually gave 4 5 us a better indication of what they really meant, I think a lot of these questions are about causation. So 6 Mr. Boltuck, whether it's during the period of 7 8 investigation or you trying to look in this imminent future, I think it's relevant to a legal analysis, if 9 not an attribution, to understand what role non-10 11 subjects played including the Chinese non-subject.

So I would ask you to analyze, the lawyers to look at it, not as yes it's a Bratsk case or it's not a Bratsk case, because for me that's not the question. The question is how do we look at causation and what role do all these factors play including nonsubjects. I think that is, for me that's a relevant inquiry.

With that I will turn to Vice ChairmanWilliamson and see if he has questions.

21 VICE CHAIRMAN WILLIAMSON: I have no further 22 questions, and I also want to thank the witnesses for 23 their testimony.

24 CHAIRMAN OKUN: I don't believe there are 25 any questions from the dias. Let me turn to staff to

1

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see if they have questions for this panel.

2 MR. MCCLURE: Jim McClure, Office of 3 Investigations.

At the risk of having these thrown at me,I've got one housekeeping chore.

Are any of these hand scraped? If you could afterwards point out which ones. And do the nonsubjects have the ability to do the hand scraped? (No response.)

10 MR. MCCLURE: Is hand scraping a reasonably

new phenomenon, or has it been around forever?

12 MR. TRAIN: It goes back hundreds of years, the idea of hand scraping, but I think part of the 13 14 reason you're seeing those more smooth products versus 15 hand scraped is the time to develop a hand scraped takes a little bit longer. So when you consider the 16 amount of time we've had to proceed in this direction, 17 18 those haven't been achieved as guickly. but I would tell you if you give me another 35 days I can probably 19 20 get you a lot more samples.

21 MR. MCCLURE: I guess what I'm getting at, 22 is it a phenomenon new to the period we're examining? 23 Is it that recent?

24 MR. HAMER: I can answer that question. 25 We actually sent one of our employees to

Vietnam this year and in a matter of four days he trained 15 supervisors on how to hand scrape, and that person in turn has trained additional people. So it's not that difficult to train people how to do the process. It's labor intensive, but it's not complicated.

7 And in terms of hand scraping, it's been 8 around for decades. It was done on a very limited 9 basis in very high end homes in the '60s and '70s to 10 create this European castle effect. If you've been to 11 a 500 year old castle in Europe you'll see kind of the 12 worn floors.

13 It was essentially done to duplicate that 14 look and it has just really taken off in the last 12 or 15 14 years in the United States.

16 MR. MCCLURE: In short, so easy an17 international trade analyst could do it.

18 (Laughter.)

19 CHAIRMAN OKUN: Are you looking for a new 20 career, Mr. McClure?

21 (Laughter.)

22 MR. MCCLURE: My colleague from the General 23 Counsel's Office, Jeff Carlson, has two questions. 24 That should wrap us up.

25 MR. CARLSON: Thank you, Madame Chairman. I

1 just have two issues.

2	First, for all the parties and the second
3	for the domestic producers in the morning panel.
4	For all the parties, in your post-hearing
5	briefs can you please discuss prior cases where the
6	commission has evaluated injury based on a longer
7	period of investigation and whether it would be
8	appropriate to do so here.
9	And for the domestic producers and the
10	morning panel, if you could please try to provide a
11	breakout of your U.S. market sales by species, the hand
12	scraping, et cetera, similar to what the foreign
13	producers and the other Respondents promised to submit
14	in their own post-hearing briefs. That would be very
15	helpful. Thank you.
16	MR. MCCLURE: Madame Chairman, that's all
17	the questions the staff has.
18	I too would like to thank all the folks who
19	came here. The testimony has been very useful.
20	CHAIRMAN OKUN: Do counsel for those in
21	support of imposition of duties have questions for this
22	panel?
23	MR. LEVIN: No, we do not, Madame Chairman.
24	CHAIRMAN OKUN: Okay. Before we turn to our
25	closing and rebuttal let me again take this opportunity

1 to thank all the witnesses for being here, for

2 traveling great distances to answer our questions, and 3 for staying into the evening. I hope you have safe 4 journeys back.

5 I'll go through the time remaining and then we'll let the witnesses return go the back of the room. 6 Petitioners have a total of 12 minutes 7 8 remaining, 7 from their Direct and 5 for Closing. Respondents have a total of 13 minutes 9 remaining, 18 from their Direct and 5 for closing. 10 Our practice has been to, if there's no 11 12 object, for counsel to combine those times so that you can present your closing and rebuttal at the same time. 13 We will proceed to do that. We'll give 14 everyone a couple of minutes to switch around all the 15 witnesses and to bring counsel up here. Thank you. 16 (Pause.) 17 18 CHATRMAN OKUN: Mr. Levin? MR. LEVIN: With the Commission's leave I've 19 20 asked Jim Dougan to join me and the two of us are going to do a combined rebuttal and closing statement. Once 21 22 again we'll spare everybody doing this in the form of 23 an interpretive dance, but we'll move ahead. First of all, let me speak for a moment 2.4 25 about the Commerce Department determination. As

everybody knows, all but one company has been found to
 be engaging in unfair trading.

We had gone through the numbers under the several different contingencies, who may be in, who may be out. Without going into business proprietary information let me just state a few quick things.

First of all with the one company out, the
volume of subject imports, and I'm going to stay away
from the percentages, but it's still a huge volume.
It's certainly a significant volume. It's a vast
majority of the imports.

12 I'll say two other things on that. first of 13 all the volume trends are the same as they would be if 14 all the Chinese imports were included, a third of all 15 the underselling patterns, notwithstanding the 16 particular issues that were discussed at length on the 17 pricing data, but the underselling patterns are the 18 same.

19 The removal of the one company does not 20 impact any of the major factors, any of the major 21 statutory factors that this Commission is directed to 22 examine.

I also want to note, again not going into confidential information, and I'm going to go back and double check this, but I believe I am correct, and I'll

apologize in advance if it turns out that I'm not, there is at least one major Chinese producer whose data are not yet on the record. So the volume of imports that we're looking at would be even higher than we are looking at right now. Again, not to name names.

Second of all, I anticipated, we all 6 anticipated the cheap shot on the prison labor thing 7 and the fair labor practices. I'm not sure if anybody 8 in the Respondents' panel has ever taken the time to 9 10 review the background of the Prison Industry 11 Enhancement Program which is actually the brain child of Former Chief Justice Warren Berger. 12 It's a federally authorized program, 18 USC Section 1761 and 13 41 USC Section 5. It's been authorized in I think 44 14 states at this point. We'll provide a lot more 15 detailed information about this. 16

17 The way it's characterized and the way I've 18 seen it characterized in some of the media releases is 19 that this is tantamount to slave labor. It's not. 20 this is a federally statutory program. The workers are 21 paid prevailing wage.

I compared prevailing wage to minimum wage in some of the counties in South Carolina in which this program operates. They're the same. more than that, I've gone back to my clients and asked okay, what are

these workers actually paid? They're paid more than
 the minimum wage.

There are pronounced financial benefits to this program for the state in terms of tax base, in terms of restitution for victims, in terms of savings that the workers need to put aside for the time when they're released.

8 It also has a tremendous societal benefit. There have been studies to show that the rate or 9 10 recidivism for workers that go through this program is 11 substantially less than the prison population at large. Many of these workers then go on to work for the 12 company. In fact some of the companies involved here 13 say that actually this program helps grow their 14 business in the civilian world because it is allowing 15 the companies to participate in a portion of the market 16 that they may not otherwise be able to. 17

So just a little umbrage because I knew the cheap shot was coming, and hopefully the Respondents will go back and educate themselves a little bit about this program.

Third of all, I think the bottom line for what the Respondents were saying in their afternoon panel is that price is not relevant in this market. It all seemed to come back -- customer services, quality,

availability of different styles and products. A
 couple of things on that.

First of all I do note Lumber Liquidators' slogan that they use in their media ads -- Hardwood floors for less. That would seem to indicate that price is relevant.

7 One of the companies, one of the domestic 8 industries, was told in a meeting with the VP of 9 Merchandise of Lumber Liquidators, and we can spell 10 this out in a sworn affidavit in 2009 that if the 11 domestic price was only five center higher than the 12 Chinese alternative, they won't pay it. Lumber 13 Liquidators won't pay it.

14 The conversation also went on. Lumber 15 Liquidators has plenty of money and it's all about 16 price. Faster lead times and local inventories mean 17 nothing if it's at a premium.

I'm not quite sure what Lumber Liquidators
was saying about the domestic suppliers don't meet
their criteria. I think their criteria is a value
proposition and a value proposition is a euphemism for
a lower price.

I note that the witness for Lumber
Liquidators was not able to provide a response for who
was the low cost supplier. I think they are.

The whole bit about there would be fewer
 choices for consumers if orders go into effect.

Domestic manufacturers make, as I said this 3 morning, hundreds of SKUs. Hundreds of different 4 5 styles and designs. I have too much choice when I go to the grocery store to begin with. I sort of get 6 brain lock in the cereal aisle. I'm not sure how much 7 8 choice we're looking to brig to this market that's not already there and that's not already supplied by 9 domestic manufacturers. 10

11 Next point. Domestic manufacturers don't 12 sell to home centers. Well, they do. Not only do 13 they, but they have made repeated attempts, as we've 14 indicated in the pre-hearing brief referring back to 15 email exchanges and PowerPoint presentations where the 16 attempts were made for further sales to the home 17 centers.

The block is price.

18

Let me also speak and then I'll pass it on to Jim. This whole thing about if an order goes into effect, we're just going to get our supply from a third country. We can have stuff set up in Vietnam and the Philippines and all that sort of stuff.

First of all, if price is not a determining factor, then why would you do that in the first place?

1 Second of all, as some of the Commissioners noted this afternoon, what may happen in the future is 2 legally irrelevant. The Bratsk analysis, the Mittal 3 analysis, the Gerald Meadows analysis, that's all going 4 5 back to the period of investigation, not forward. Really what I hear, I've heard plenty and 6 I've ready plenty out in the media, and especially by 7 8 the alliance, that if orders go into effect we're just going to shift our supply lines. 9 That tells me not only that price is a 10 determining factor but it tells me that if we are 11 forced to pay a fair price for the imports, we'll go 12 some place else. 13 Jim? 14 MR. DOUGAN: Just to build on what Jeff is 15 saying. 16 There was talk about elasticity and 17 18 responsiveness to price of demand and things like that. The fact that many of the folks on the panel 19 this afternoon are willing to make investments to 20 relocate their supply chain to entirely different 21 22 countries and develop new suppliers and new, teach them 23 how to make the products they want. Which they themselves admitted was a fairly significant 2.4 25 investment.

1 If they're willing to do this because of 2 what they feel would be the commercial impact of a 3 to 3 5 percent dumping margin, that speaks volumes about 4 sensitivity to price in this market, more than any 5 other measure, frankly.

6 But related to that, and we'll go into 7 elasticity and the other side , the economist, spoke 8 about how -- I'm running out of time. We'll skip that 9 point.

One of the comments was this industry has 10 11 not been downsizing. Just between the part year periods, 200 in production and related workers were 12 laid off. That's 8 percent of the work force. And 2 13 plants were closed. This led to depletion of the asset 14 base here. So you could consider it a rationalization 15 of bloated costs or however you will, but laying off 16 workers and closing plants is injury and that's kind of 17 what our perspective is on that. 18

Finally with respect to the elasticity of the product with respect to other competing products, it was mentioned that if you have a certain amount of money available for renovation, you can put countertops and all these other things. If you follow that rationale you could expand elasticity to anything. I've got \$50,000 to spend, maybe I won't spend it on

countertops and floors, then demand is infinitely 1 elastic and that doesn't make sense to me. 2 CHAIRMAN OKUN: Thank you. 3 MR. LEVIN: Madame Chairman, Commissioners, 4 5 thank you. CHATRMAN OKUN: Can we have those in 6 opposition to the order come forward to make their 7 8 rebuttal and closing remarks? 9 MS. LAWSON: Thank you. I will ask that Richard Boltuck who was also 10 11 with us today provide you our remarks. 12 MR. BOLTUCK: I'd like to focus mainly on what we've just heard. I think we had plenty of 13 opportunity in our panel in response to your questions 14 to address the direct affirmative points we wanted to 15 discuss ourselves. 16 First, prison labor. It's a cheap shot. 17 Ι 18 want to say that we're not disparaging the program. Our view is that it's relevant for the Commission to 19 consider the fact that the industry can't produced hand 20 21 scraped product, ramp it up elastically in supply 22 adequate to serve the demands of consumers in the 23 marketplace. That's the role that imports play, satisfying all that residual demand for the hand 2.4 25 scraped product.

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1 The evidence of that is they need prison 2 labor and special programs to produce what they 3 produce. So yes, the domestic industry produces some 4 hand scraped product. That's the only way they can 5 produce it in the United States, and this is not 6 something you can replicate over and over and over 7 again.

8 As was stated by the Petitioners, it allows 9 companies to participate in a portion of the market in 10 which they otherwise couldn't. So yes, they 11 participate in that but they can't serve the full 12 market.

Respondents are saying price is not 13 relevant. No, we didn't say that. In my statement 14 specifically I pointed out that many participants on 15 our side of the aisle do believe price is relevant 16 because if they charge too much for their MLWF product 17 18 their customers will go to laminate, solid hardwood or other products. So price is relearnt for that purpose. 19 But if it was relevant for competition directly between 20 21 disparate products produced by the domestic industry and this new variety of products that are being 22 23 imported that are satisfying consumers, then we would see dominance of underselling, we'd see underselling 2.4 resulting in prices going down for the domestic 25

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industry since after the recession hit and stabilized in 2009 we'd see the 26 percent increase in the sale of Chinese products since 2009 resulting in those 8 product prices that account for a large share of domestic production going down. We don't see any of that.

So we're looking at the evidence and then we
have the direct market place experience our guys
brought to the table and testified about.

10 So we think that kind of competition is 11 limited, yes.

Get our supply from third countries. Why would we do it if price isn't a determining factor?

We didn't say we're not going to import from 14 15 China given these very tiny margins. We said that to the extent necessary, if there is any reduction at all 16 in imports from China consequent to this case, they 17 18 will be replaced by imports from other countries. That's all we've said. We haven't quantified the 19 effect on imports from China. No one said that this 20 morning at least to my recollection. 21

We'll have the lawyers in the post-hearing brief address the question of whether Bratsk is backward looking of forward looking. My recollection from the Court of Appeals is there's a lot of forward

1 looking discussion in those decisions.

The industry is not downsizing and their 2 argument is they've rationalized cost, that is 3 downsizing. Well, they've laid off workers but they're 4 producing more since 2009. Obviously you can't sort 5 out directly between 2007 and 2009 what role imports 6 played or what role the recession played. There was a 7 8 huge recession. Housing starts dropped by 60 percent and home improvement expenditure was off. That was 9 10 going to hit any construction industry very hard, so 11 you can't sort it out in that period, but you can sort it out going forward. From 2009 to the present, to the 12 first half of 2011, the recession didn't get worse, it 13 just stabilized at this 500,000 to 600,000 housing 14 start cruising level and bounced along in that range, 15 and the home improvement expenditure was reasonably 16 steady or even declining, and yet the market was 17 18 expanding. We were selling more. The domestic industry was producing and selling more. 19 When an industry produces more I don't call that downsizing. 20 If they're producing more with fewer workers and their 21 22 productivity is going up, that's what businesses do. 23 They're going to do that regardless of whether they're competing with us or not. They're going to try to 2.4 produce what they can at the lowest possible cost. 25

That's how private enterprise works. It might not be
 how government works sometimes, but that's how private
 businesses work. So they are acting as would be
 expected.

5 I've permitted the Petitioners to write our 6 remarks, I've just responded to what they said. I 7 don't really agree with any of it. I think that pretty 8 much concludes what I would have to say.

9 MR. LUDWIKOWSKI: Madame Chairman, Members 10 of the Commission, thank you all for providing us the 11 opportunity to testify today. I will start off with 12 some corrections to comments made by Mr. Levin.

First, Mr. Hubbard did not say all domestics
are not selling to big box stores. He specifically
mentioned Mannington.

Second, Mr. Jacob was asked earlier which distributor was a low price leader, not a supplier. I just wanted to make that clear.

19 The Respondent representatives that 20 testified today are not mere distributors or importers. 21 They are family owned businesses. Some are larger 22 employers. They're all companies fighting to maintain 23 jobs in this fragile economy.

However not present here today, and I have to choose my words carefully but I hope it's clear, are

other major domestic producers whose absence speaks volumes on whether this case should have been filed in the first place. It implies that the industry is not harmed by Chinese imports. It is truly the elephant in the room.

6 It also underscores the fact that imports do 7 in fact complement the domestic industry and provide a 8 needed balance of product. For the opinion of one key 9 domestic producer regarding this issue we ask the 10 Commission to refer to the affidavit provided by this 11 producer in our pre-hearing brief.

12 We also ask the Commission to carefully consider two other factors covered here today. One, as 13 the economy collapsed, so did the market for home 14 construction and MLWF sales of the petitioning 15 companies to this sector. Factors plainly unrelated to 16 subject imports, specifically the declines in home 17 18 sales and the overall economic downturn directly explain the difficulties that are reflected in the 19 financial performance of individual U.S. firms during 20 this period. 21

As we noted in our pre-hearing brief, some domestic producers have attributed decreased market share to factors other than imports. Mr. Finkell in particular has blamed the loss of market share on the

price of hard wood, freight and overall business
 expenses, the business cost increases. And this was
 published in an article included in our pre-hearing
 brief.

5 A close examination of these operating 6 results makes it clear that subject imports are not 7 responsible for the reported deterioration in the U.S. 8 industries' performance. As the Commission staff 9 report observed, the majority of U.S. producers 10 reported an increase in absolute gross profit or 11 reduced gross losses in 2010.

Two, at the same time, as noted earlier here today, a new business model was emerging targeted squarely at the do it yourself sector which was better suited to consumer preferences for diverse product offerings, and a shift to remodeling rather than new construction in a down economy.

18 Companies which have been able to evolve with this market reality and this, as I mentioned, 19 includes key domestic producers that are not here 20 today, have infused their product portfolios with 21 22 Chinese imports. This balance has led to increased 23 efficiencies following a period of cost rationalizations by some domestics a as result of the 2.4 25 recession.

1 Finally, market indicators referenced in our pre-hearing brief suggest that there are signs of 2 improvement for the hardwood flooring industry. 3 Remodeling and repair sales are up as are sales of 4 5 existing homes. This cycle is evident from the improved operating results of domestic producers. 6 We look forward to continuing to work with 7 8 the Commission and the staff to provide whatever additional evidence we can to assist you in your 9 determination. 10 Thank you. 11 CHAIRMAN OKUN: Thank you. Post-hearing briefs, statements responsive 12 to questions, requests of the Commission and 13 corrections to the transcript must be filed by October 14 19, 2011. 15 Closing of the record and final release of 16 data to parties is November 2, 2011. 17 18 Final comments are due November 4, 2011, With no other business before the 19 Commission, this hearing is adjourned. 20 (Whereupon, at 6:45 p.m., the hearing in the 21 22 above-entitled matter was concluded.) 11 23 11 2.4 11 25

CERTIFICATION OF TRANSCRIPTION

TITLE: Multilayered Wood Flooring From China

INVESTIGATION NO.: 731-TA-1091

HEARING DATE: October 12, 2011

LOCATION: Washington, D.C.

NATURE OF HEARING: Hearing

I hereby certify that the foregoing/attached transcript is a true, correct and complete record of the above-referenced proceeding(s) of the U.S. International Trade Commission.

DATE: October 12, 2011

SIGNED: LaShonne Robinson Signature of the Contractor or the Authorized Contractor's Representative 1220 L Street, N.W. - Suite 600 Washington, D.C. 20005

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<u>W. Andre Bellamy</u> Signature of Court Reporter